

Accessing the eCC portal for Heads of WHO CCs

What is the change?

Previously, the Head of a WHO CC received a password in their email address, used to register, to access eCC. Now, the Heads of WHO CCs will instead receive an invitation email and **one-time code** to the email address associated with your user account.

Why the change?

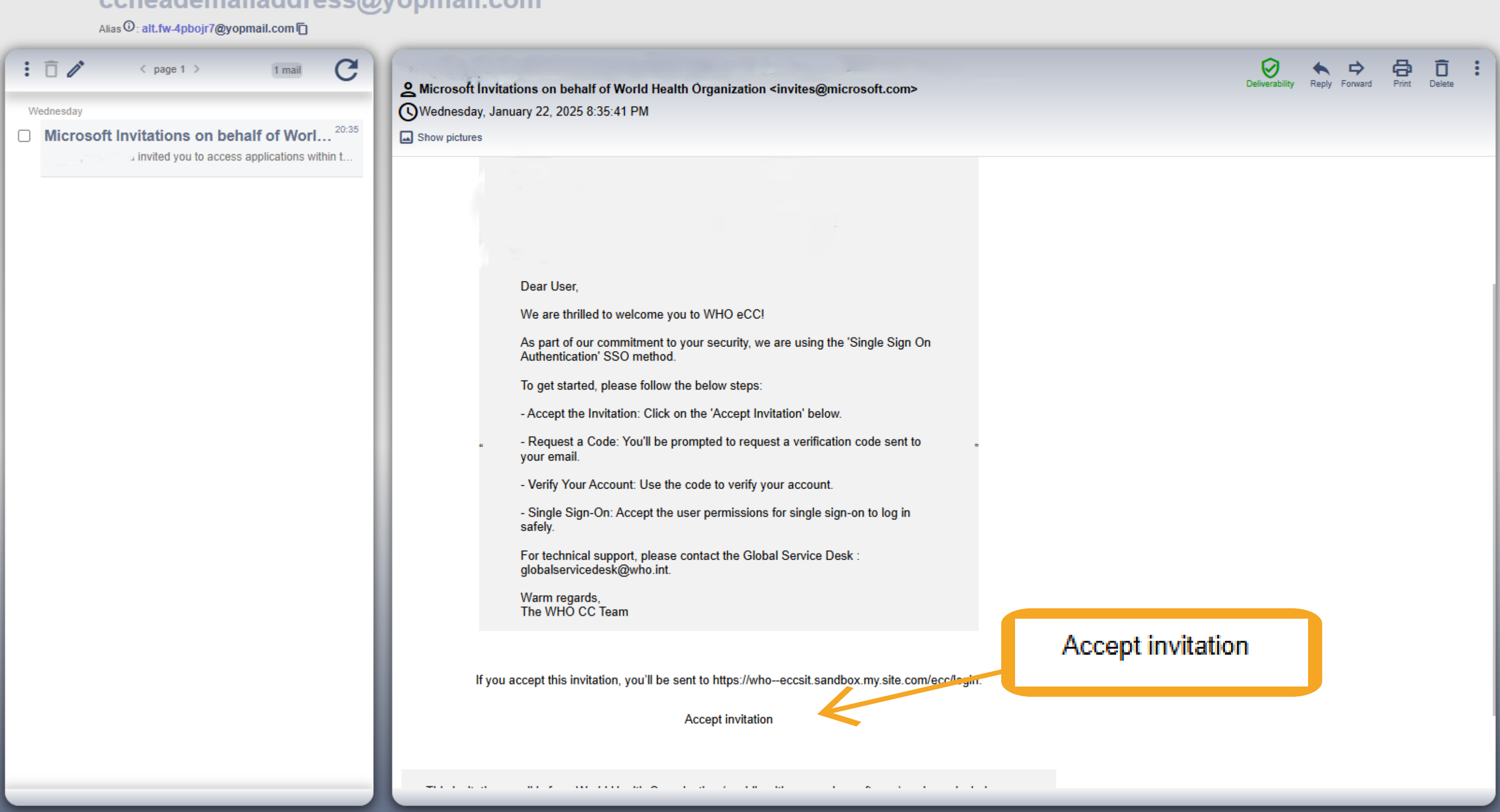
This change makes the sign-in process easier in circumstances where there are two CC heads, as users at the same institution will not need to share a user/password account. The Single Sign On Authenticator Method (SSO) is used to enhance security.

What is the new process?

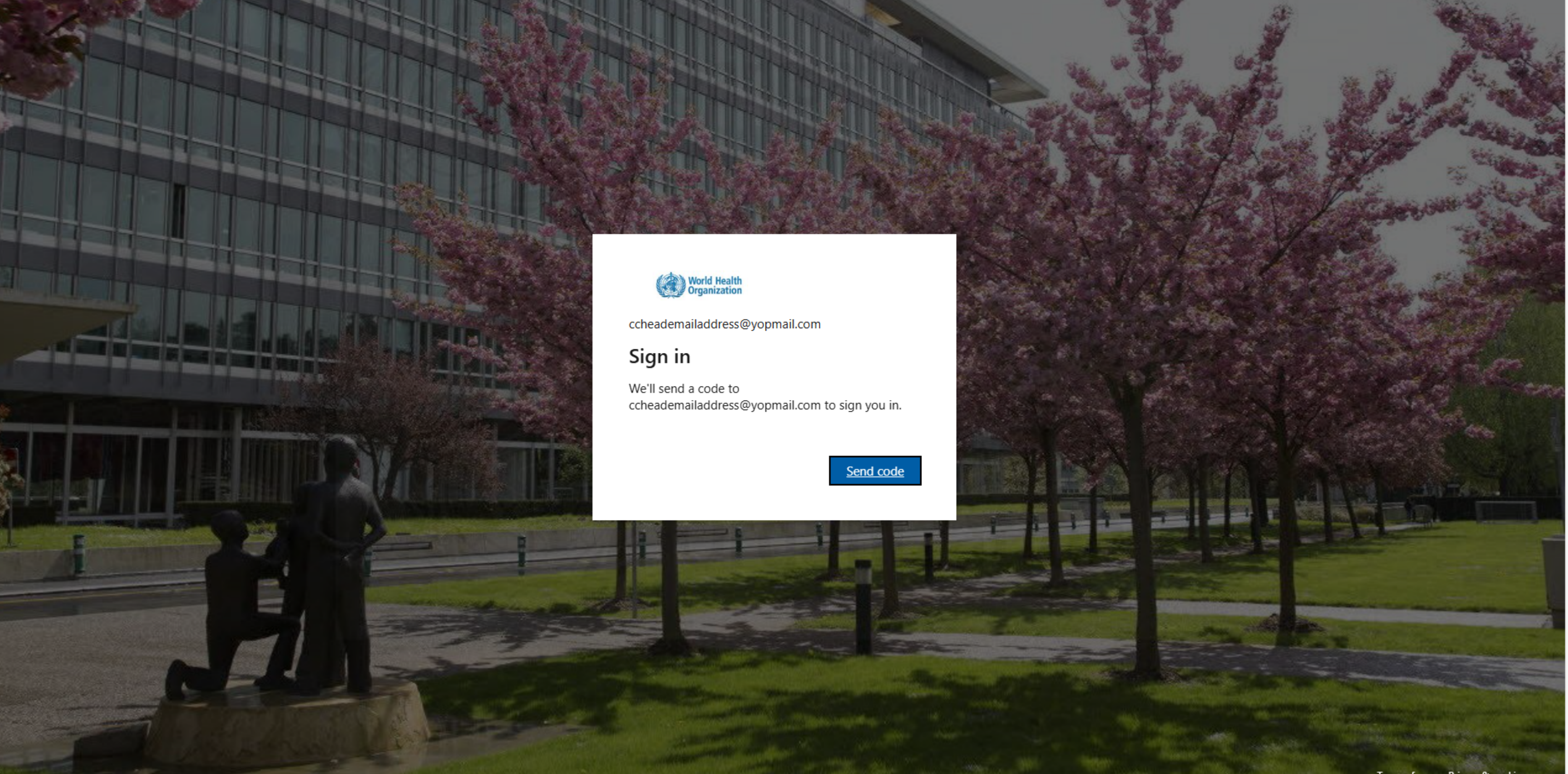
When you are first authenticated as an external user of eCC, you will receive an email inviting you to access the system. Opening this link will direct you to the eCC login site, through which you will request a one-time code. Each time you wish to access eCC, after logging out or from a new browser, you will need to request a new code which will be sent to your email address.

Follow below for the step by step process for authentication and access to eCC

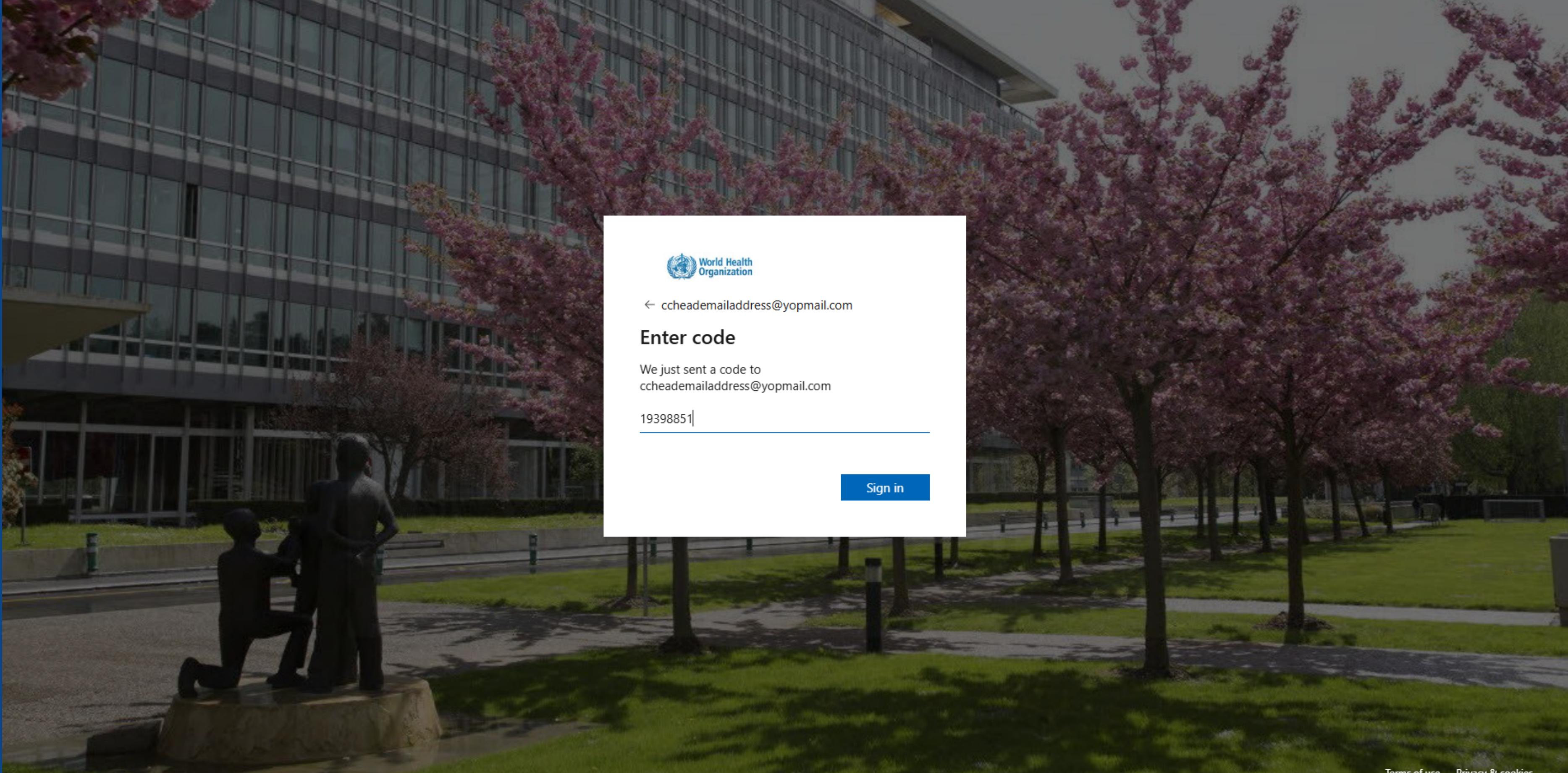
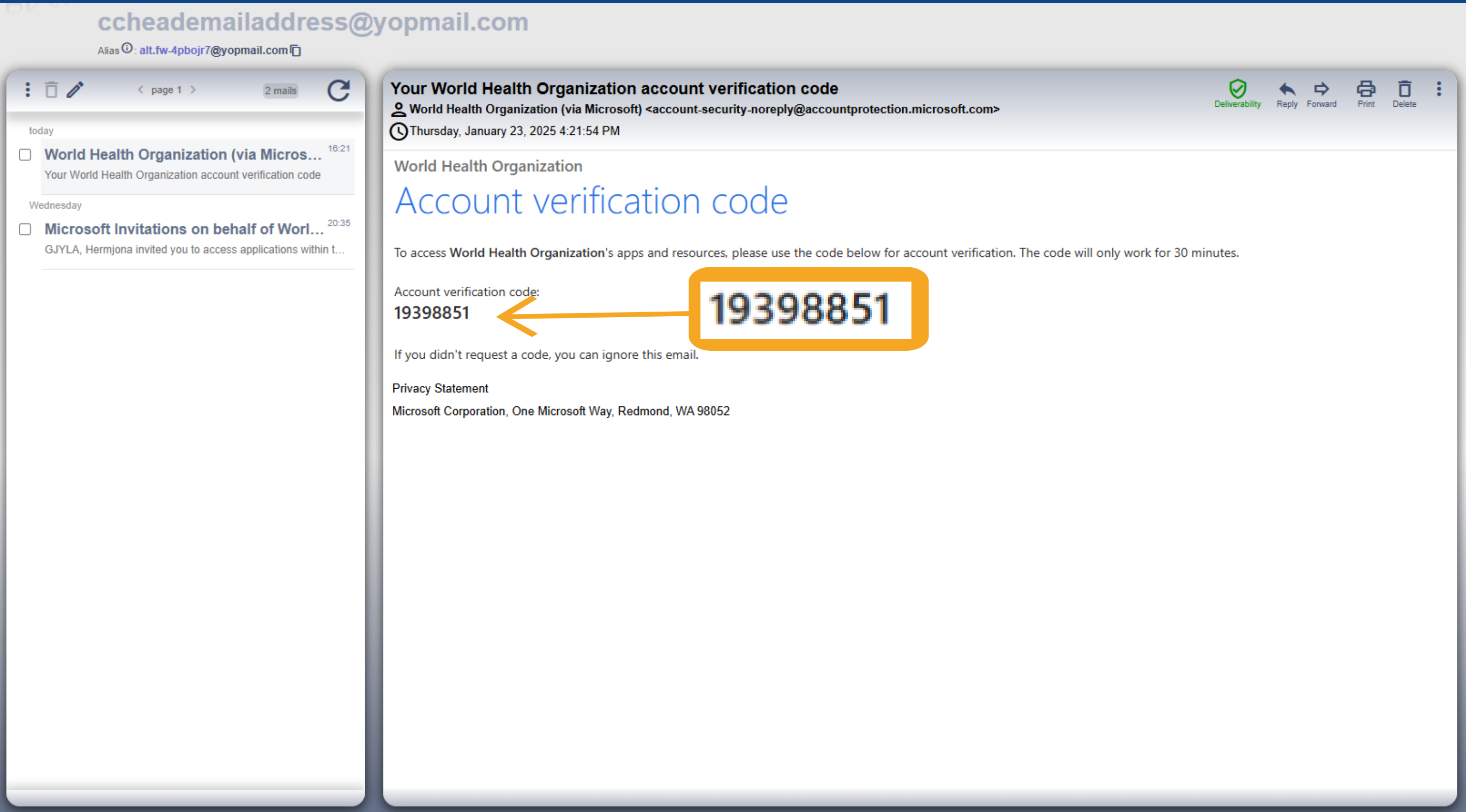
Once you have been authenticated as an external user, you will receive an email like the one shown below, welcoming you to the eCC system. Select the **"Accept Invitation"** button



You will see the below screen. Select **"send code"** and return to your email inbox



Copy the code, return to the previous page and enter the code in the text field



You now have accessed eCC! The screen below is the page you will land on when you log in. From here on the "home" page you can access the database or reporting feature, as well as your WHO CC dashboard.

[Home](#) [Dashboard](#)

WHO Collaborating Centres Database and Portal

Who Collaborating Centres are institutions such as research institutes, parts of universities, hospitals and academies, or parts thereof, which are designated by the Director-General to carry out activities in support of the Organization programmes. Currently there are over 800 WHO collaborating centres in over 80 Member States working with WHO on areas such as nursing, occupational health, communicable diseases, nutrition, mental health, chronic diseases and health technologies.

WHO Collaborating Centres Database
This Database is the official source of information about the WHO collaborating centres worldwide.

Reports
Generate reports by country, subject and as pie charts.

Note that if you log out of eCC on your device/browser, or sign in on a **new device/browser** you will have to repeat this process for logging in with a one-time code.

Follow the link below for more information, tutorial videos, and FAQs about the new eCC system: