

Terms of Use

The Global Antimicrobial Resistance Surveillance System (GLASS) collects, analyses and reports back aggregated comparable and validated data on antimicrobial resistance and on the implementation status of antimicrobial resistance surveillance systems in countries, territories and areas in order to inform decision-making, drive local, national (or equivalent) and regional action, and provide the evidence for interventions and advocacy.

The World Health Organization (WHO) developed GLASS in accordance with WHA Resolution A68/A/CONF./1 Rev 1 to support the implementation of the Global Action Plan on Antimicrobial Resistance adopted at the Sixty-eight World Health Assembly in May 2015.

By accessing the GLASS dedicated and protected internet platform for data collection, the national (or equivalent) officer mandated to represent the national (or equivalent) surveillance programme (hereinafter called "User") takes note of and accepts the terms of use contained herein. Failure to comply with these terms of use may result in WHO terminating access to the Web-based internet GLASS platform.

WHO reserves the right to update these terms of use at any time and without notice and accepts no liability for any error or omissions in this regard. The amended terms of use will automatically be effective when published on the Web-based internet GLASS platform.

Data are the basis for all sound public health actions and the benefits of data sharing are widely recognized, including scientific and public health benefits. Whenever possible, WHO wishes to promote the sharing of health data, including but not restricted to surveillance and epidemiological data.

In this connection, and without prejudice to information sharing and publication pursuant to legally binding instruments, by providing the Data to WHO through the Web-based GLASS platform, the User confirms and agrees to the following:

1. He/she has the full legal right to share the data with WHO for the purposes described herein.
2. The transfer of the data to WHO and use of the data as provided herein does not and will not violate any intellectual property rights of any third party.
3. **Personal data protection:** The User represents and warrants that (1) he/she has obtained all rights and permissions necessary to transfer the Data to WHO; (2) the data submitted have been collected in accordance with applicable national (or equivalent) laws, including personal data protection laws and, (3) if required by applicable law, the individuals to whom the data relate have provided appropriate consent to the use of their personal data.. Prior to transmitting data to WHO, the User shall anonymize all participant-level data, pursuant to agreed standards, to remove all information in the data that could be used to identify data subjects.
4. WHO is entitled to use the data in any format and in any manner it may wish in line with its public health mandate without having to ask for additional permission. This includes the right for WHO to disseminate the anonymized data, incorporate them in any works, and authorize their use to third parties working with WHO.
5. With respect to data submitted to the Antimicrobial Consumption Module, WHO shall use all reasonable efforts to ensure that, any information at product level expressly indicated to WHO as confidential by the User, will not be disclosed, disseminated, or published outside of WHO.
6. WHO will take reasonable measures to ensure appropriate acknowledgement for the provision of the data in accordance with its policies and practices.

7. **Access:** Access to the Web-based internet GLASS platform requires an electronic identification which consists of user name, password and potentially other security measures. The User is responsible for the safekeeping of this access information. The User may not sell, share or publish their access information.

8. **WHO Name and Emblem:** Use of the WHO name and emblem is not authorized in connection with any matter relating to this Web-based internet GLASS platform.

9. **No WHO warranties:** Although all reasonable precautions have been taken to verify the content provided by the Users into the Web-based internet GLASS platform, WHO makes no warranties, express or implied, regarding the content, presentation, appearance, completeness or accuracy of the data in the Web-based internet GLASS platform.

10. **Responsibility:** WHO shall not be liable for any loss or damage arising directly or indirectly in connection with, or resulting from, the use of the web-based internet GLASS platform. WHO further expressly excludes liability for any indirect, special, incidental or consequential damages which may arise in respect of the Web-based internet GLASS platform and its use, and the results thereof, including, without limitation, any use of the data.

11. **Country or area designations:** The designations employed in the web-based internet GLASS platform do not imply the expression of any opinion whatsoever on the part of WHO concerning the legal status of any country, territory, city or area, or of its authorities, or concerning the definition of frontiers and borders.

12. **Mentions of companies or products:** Any mention of specific companies or of certain manufacturers' products does not imply that they are endorsed or recommended by the World Health Organization in preference to others of a similar nature that are not mentioned.

13. **Privileges and Immunities:** Nothing contained herein shall be construed as a waiver of any of the privileges and immunities enjoyed by the World Health Organization under national or international law, and/or as submitting the World Health Organization to any national court jurisdiction.

Questions

Questions relating to the use of Web-based internet GLASS platform or these terms of use can be sent to the following email address: glass@who.int