

COVID-19 research: Infodemiology

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Presenting on behalf of participants of WHO infodemic management conferences and collaborations

Global Research and Innovation Forum 24th-25th February 2022





The COVID-19 pandemic is accompanied by an infodemic

The science of infodemiology can equip health systems to better respond and prevent the harms that infodemics can cause

- **Definition:** excess information, including false or misleading information, in digital and physical environments that spread during a health emergency.
- Why it matters: Infodemics lead to confusion and risk-taking behaviours that can be harmful to health, as well as erode trust in health authorities and public health responses.
- What WHO is doing about it: WHO is developing tools to provide an evidence-based response to the infodemic to strengthen epidemic and pandemic response activities and is fostering the growth of the field of infodemiology.
- **Beyond COVID-19:** In the future, *all* emergencies and pandemics will be accompanied by infodemics that will be better addressed with the tools and insights developed today.



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Infodemics are seen as threat by health authorities

90% of health authorities surveyed in WHO pulse survey (Q4 2021) are investing in infodemic management capacity

WHO is connecting infodemiology research to public health practice by:

- 1. Establishing an infodemiology research agenda
- 2. Measuring the burden of infodemics
- 3. Connecting research to practice through a WHO infodemic management training programme and evidence-based infodemiologist's toolbox
- 4. Promoting infodemiology implementation science, evidence generation, and publication
- 5. Developing an evidence map and gap analysis for frameworks of interventions and infodemiology
- 6. Promoting the development of ethical frameworks for infodemiology applied to social listening and infodemic management







We're not just fighting an epidemic; we're fighting an infodemic.



Our enemy is also an "infodemic" of misinformation.



WHA73: counter misinformation and disinformation



132 signatories of "cross-regional statement on infodemic in context of COVID-19" to UN Secretary General

July

UNZ

UNGA infodemic side event Uruguay, Indonesia, Thailand

Sep



5th IHR EC reaffirms Infodemic management temp recommendation

2020

New partnership for Al-assisted

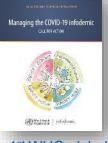
speech-to-text translation for

Feb Jan March April **WHO IMST** Infodemic WHO starts Management & dialogue & collab RCCE pillar with tech industry **EPI-WIN** launches WHO myth buster series 1st weekly Infodemic

digital listening PULSE

Digital Intelligence Report

May June



1st WHO global Infodemic conference: Framework, strategy, actions. [JMIR paper.

> **RCCE** Collective Service

Sending SMS messages to public for COVID-19 response

30th weekly Infodemic Digital Intelligenc e Report (Constitute | infodentic 2nd WHO global Infodemic conference: Science

Aug

UN interagency Infodemic alliance forms

UN interagency Infodemic dialogue

Nov

Oct

deced by Muld Health

276 trainees for

WHO Infodemic

Manager roster



3rd WHO global Infodemic conference: Whole-of-Society



Dec

Africa Infodemic Response Alliance



Special issue on infodemics and health security



Special issue on COVID-19 infodemic at scale

US CDC establishes infodemic insights unit within the COVID1-9 vaccine taskforce







Office of the Secretary-General's Envoy on Technology

UN Interagency Dialogue on Disinformation and Data Transparency, two discussion papers published



UNGA side event Promoting Transparency to Counter Disinformation and Build Trust

The International Journal of Intelligence, Security, and **Public Affairs** Submit About Browse Subscribe

Dec

Special issue on infodemiology

Nov

2021

Jan

Feb

March

COVID-19 RESEARCH AND INNOVATION ACHIEVEMENTS

Infodemiology at the

blueprint review

WHO COVID-19 R&D

Warte team A REDRINGS

April

May

4th WHO Infodemic

conference: social

listening

June

July



2nd WHO infodemic manager training

WHO competency a response workforce to

Aug

WHO competency framework Building a response workforce to

Sep

framework: Building manage infodemics

Oct

5th WHO Infodemic Management conference: Measuring the burden of infodemics

90th weekly Infodemic Digital Intelligence Report



Total 750+ infodemic managers trained across 132 countries

Early Al-supported Response with Social Listening COVID-19 online conversations in 30 pilot countries



WHO global conference on communicating science during health emergencies

The WHO public health research agenda in infodemiology is shaped by country priorities

Five research streams:

- 1. Measuring and monitoring the impact of infodemics during health emergencies
- 2. Detecting and understanding the spread and impact of infodemics
- 3. Responding and deploying interventions that protect against the infodemic and mitigate its harmful effects
- 4. Evaluating infodemic interventions and strengthening resilience of individuals and communities to infodemics
- 5. Promoting the development, adaptation and application of tools for managing infodemics.





The evidence base for infodemiology is growing...

Cyberpsychology, Behavior, and Social Networking, Vol. 24, No. 8 | Rapid Communication

Free Access

The Instagram Infodemic: Cobranding of Conspiracy Theories, Coronavirus Disease 2019 and Authority-Questioning Beliefs

Emma K. Quinn , Sajjad S. Fazel, and Cheryl E. Peters

Published Online: 4 Aug 2021 | https://doi.org/10.1089/cvber.2020.0663

Am J Trop Med Hyg. 2020 Oct; 103(4): 1621–1629.

Published online 2020 Aug 10. doi: 10.4269/ajtmh.20-0812

PMCID: PMC7543839 PMID: 32783794

COVID-19-Related Infodemic and Its Impact on Public Health: A Global Social Media Analysis

Md Saiful Islam, 1,2,* Tonmoy Sarkar, 1 Sazzad Hossain Khan, 1 Abu-Hena Mostofa Kamal, 3 S. M. Murshid Hasan, 4 Alamgir Kabir, 2,5 Dalia Yeasmin, 1 Mohammad Ariful Islam, ⊠1 Kamal Ibne Amin Chowdhury, 1 Kazi Selim Anwar, 6 Abrar Ahmad Chughtai, 2 and Holly Seale 2

> Am J Public Health. 2020 Oct;110(S3):S319-S325. doi: 10.2105/AJPH.2020.305902.

Limited Role of Bots in Spreading Vaccine-Critical Information Among Active Twitter Users in the United States: 2017-2019

Adam G Dunn ¹, Didi Surian ¹, Jason Dalmazzo ¹, Dana Rezazadegan ¹, Maryke Steffens ¹, Amalie Dyda ¹, Julie Leask ¹, Enrico Coiera ¹, Aditi Dey ¹, Kenneth D Mandl ¹

JMIR INFODEMIOLOGY

Purnat et al

Original Paper

Infodemic Signal Detection During the COVID-19 Pandemic: Development of a Methodology for Identifying Potential Information Voids in Online Conversations

Tina D Purnat^{1*}, MSc; Paolo Vacca^{2*}, BSt; Christine Czerniak^{3*}, PhD; Sarah Ball^{2*}, BA; Stefano Burzo^{4*}, MA; Tim Zecchin^{2*}, BA; Amy Wright^{2*}, BA; Supriya Bezbaruah^{5*}, PhD; Faizza Tanggol⁶, BA; Ève Dubé^{7*}, PhD; Fabienne Labbé^{7*}, PhD; Maude Dionne^{7*}, MSc; Jaya Lamichhane^{3*}, MA, MBA; Avichal Mahajan^{3*}, PhD; Sylvie Briand^{3*}, MPH, MD, PhD; Tim Nguyen^{3*}, MSc

PERSPECTIVE

THE COVID-19 INFODEMIC

The Covid-19 Infodemic — Applying the Epidemiologic Model to Counter Misinformation

David Scales, M.D., Ph.D., Jack Gorman, M.D., and Kathleen H. Jamieson, Ph.D.

Review Article | Published: 01 May 2021

Understanding misinformation infodemic during public health emergencies due to large-scale disease outbreaks: a rapid review

Nashit Chowdhury, Ayisha Khalid & Tanvir C. Turin

✓

Journal of Public Health (2021) | Cite this article





Calls for papers and research funding opportunities have mushroomed in the last year



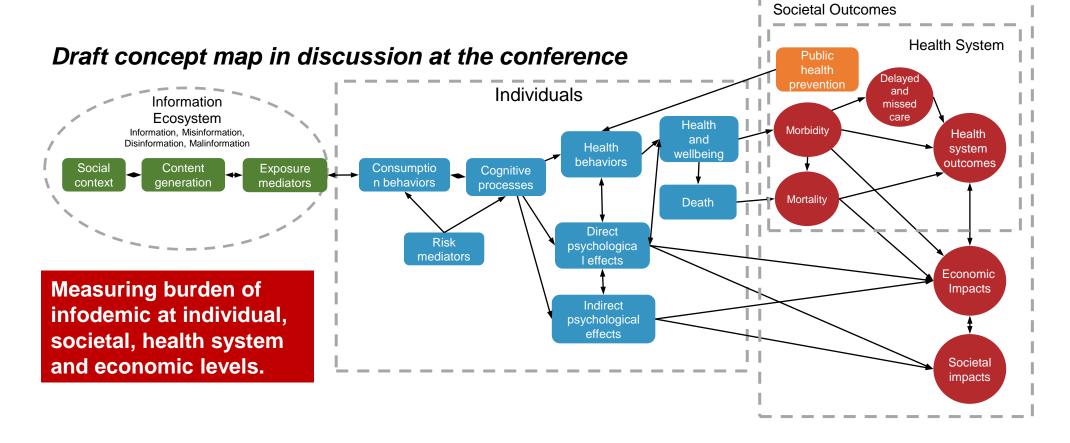




5th WHO infodemic management conference, November 2021

Developing metrics and indicators to quantify the burden of infodemic on health and well-being

Co-sponsored by US CDC

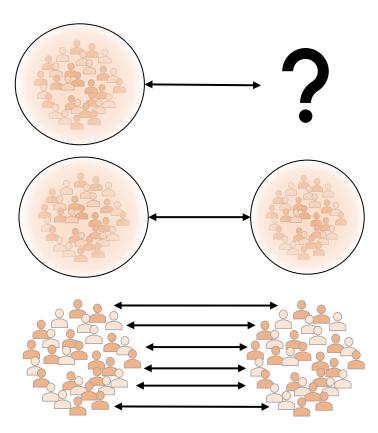




Highlights from recent infodemiology collaborations

Connection information surveillance methods with health outcomes

- Studies are inconsistent in design, focused only on single platforms, almost never connect individual exposures to health outcomes
- Build open tools that safely collect data about individual information exposures and survey
- Train/support regional networks of researchers who can follow a consistent protocol and prospectively contribute data to global efforts







Next steps

Project, publications, and research collaborations

- Developing and translating robust infodemiology tools are critical for learning how to reduce infodemic harm, support PHSM, and promote uptake of treatments, diagnostics and vaccines.
- Establishment of working groups following the 5th WHO Infodemic Management Conference on measuring burden of infodemics
 - Evidence mapping and gap analysis reviewing implementation of the public health research agenda, infodemic management frameworks and interventions
 - Development of tools for **automated social listening** of conversations in social media and other sources
 - Development of evidence-based scalable social inoculation interventions
 - Tools and protocol for **measuring information diet** and linking it to health outcomes
 - Field infodemiology guide for field responders
 - Development of an ethical framework for social listening and infodemic management





Acknowledgements

Brought to you by the WHO Information Network for Epidemics (EPI-WIN)











World Health

Organization



AFRICA CDC

Centres for Disease Control and Prevention

















Graphika





































Thank you

Global Research and Innovation Forum 24th-25th February 2022



