

Global Technical Consultation on the WHO Results Framework

Virtual, 11-12 March 2024, 11:00-14:00 CET

CONCEPT NOTE and AGENDA

Background

The draft Fourteenth General Programme of Work, 2025-2028 ([GPW 14](#)), builds on the foundation of GPW 13, 2019-2025 ([EB152/28](#)), that put measurable country impact at the centre of WHO's work and institutionalized a data-driven approach to planning, delivery and measurement of results using the WHO Results Framework.

The draft GPW 14 draws from the lessons of the COVID-19 pandemic and recommendations from independent evaluations to improve accountability. It takes forward WHO's pledge, in the GPW 13 extension, to *promote, provide and protect* health, while *powering* the global health ecosystem and enhancing its own organizational *performance*.

GPW 14 is focused on addressing health in the context of key megatrends including: climate change, aging, migration, geopolitical instability/conflict, digital/technology change and recognizes that the 4-year period (2025-2028) is a unique window of opportunity to advance health equity, build health systems resilience and get the world back on track to the health-related SDGs.

WHO Results Framework

The WHO Results Framework is an accountability tool that tracks the collective contributions of the Secretariat, Member States, and partners toward the Triple Billion targets and health-related SDGs. Over the past six years, WHO has carefully established, and WHO Governing Bodies have approved a transparent and rigorous approach to monitor and manage progress ([A72/5](#), [A73/16 Rev 1](#)).

The world was not on track to reach the Triple Billion targets and health-related SDGs before COVID-19 pandemic. We are further off track now. Recognizing the urgent need for progress, WHO adopted the Delivery for Impact approach. This is a commitment to action and to intensified support to countries, harnessing data, science and innovation, digital technologies and partnerships, and improving the performance of the Secretariat to support countries most effectively.

Measuring and managing impact and outputs are two parts of the WHO Results Framework. Measuring healthy life expectancy (HALE) and the Triple Billion targets are the bottom line of the WHO Results Framework. Besides HALE and Triple Billion targets, the impact measurement includes outcome (programmatic) indicators anchored in SDGs covering the three areas of WHO's core work: promote, provide, and protect the health of the world's population. The output measurement evaluates the Secretariat's contributions using the output scorecard, country impact studies detailing experiences and progress, and tracking delivery milestones and dashboards.

To better serve countries, WHO will align resources with strategic priorities by integrating the results framework into GPW 14 strategy. This will in turn cascade to the proposed Programme Budget and the Investment Case.

Global Technical Consultation

This technical consultation builds on a series of consultations and feedback from Member States, partners, experts and stakeholders to review and refine the results framework. A technical paper shared with the

participants will serve as the basis for the discussion. The outcomes from this consultation will inform the integration of the results framework into GPW 14, Programme Budget, and Investment Case ahead of the Seventy-Seventh World Health Assembly in May 2024.

Objectives

1. Review the updated WHO Results Framework and its components: impact and output measurement
2. Discuss updates to the impact measurement:
 - Healthy Life Expectancy (HALE)
 - Update to the Triple Billion targets: healthier populations, universal health coverage, and health emergencies protection.
 - New proposed outcome (programmatic) indicators
3. Review updates to output measurement:
 - Delivery milestones and dashboard
 - Preliminary changes to country prioritization and planning
4. Discuss integration of the results framework into GPW14: mapping and reporting on the outputs, outcomes and impacts
5. Outline next steps and timeline

Participants and Format

Representatives from all Member States, Ministries of Health and National Statistics Offices, national and international experts, partners and WHO technical programmes. The meeting will be held in the virtual format.

AGENDA

(Interpretation will be available in all official languages)

| Day 1 Monday, 11 March 2024 | | |
|------------------------------|--|--|
| 11:00 – 11:15 | Introduction GPW14 strategy and measurement | Samira Asma, ADG/DDI (Chair) Bruce Aylward, ADG/UHL Jeremy Farrar, Chief Scientist |
| 11:15 – 12:30 | Impact Measurement <ul style="list-style-type: none"> - HALE - Triple billion targets - Outcome indicators | Haidong Wang, Unit Head/MFI Elaine Borghi, Unit Head/MNF Theresa Diaz, Unit Head/EME Scott Pendergast, Director/SPP |
| | Discussion and feedback | All participants |
| 12:30 – 12:45 | Break | |
| 12:45 – 14:00 | Outcome indicators – facilitated discussion | All participants |
| Day 2 Tuesday, 12 March 2024 | | |
| 11:00 – 11:45 | Summary of previous day discussion Finalizing the list of outcome indicators | Chair |
| 11:45 – 12:30 | Output Measurement <ul style="list-style-type: none"> - Delivery for Impact - Preliminary changes to country prioritization and planning | Melanie Bertram, Unit Head/DFI Shambhu Acharya, Director/CSS |
| 12:30 – 12:45 | Break | |
| 12:45 – 13:15 | Operationalising the Results Framework in countries | Angela Pratt, WR Viet Nam Adham Abdel Moneim, WR Saudi Arabia |
| 13:15 – 13:45 | Strengthening data and health information systems | Sebastian Garcia, Director/PAHO Arash Rashidian, Director/EMRO |
| 13:45 – 14:00 | Next steps and timelines | Samira Asma, ADG/DDI |