WHO's framework for public health intelligence

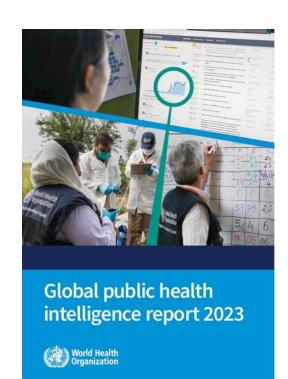
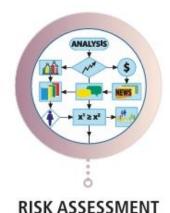


FIG. 1 Framework of public health intelligence activities at WHO





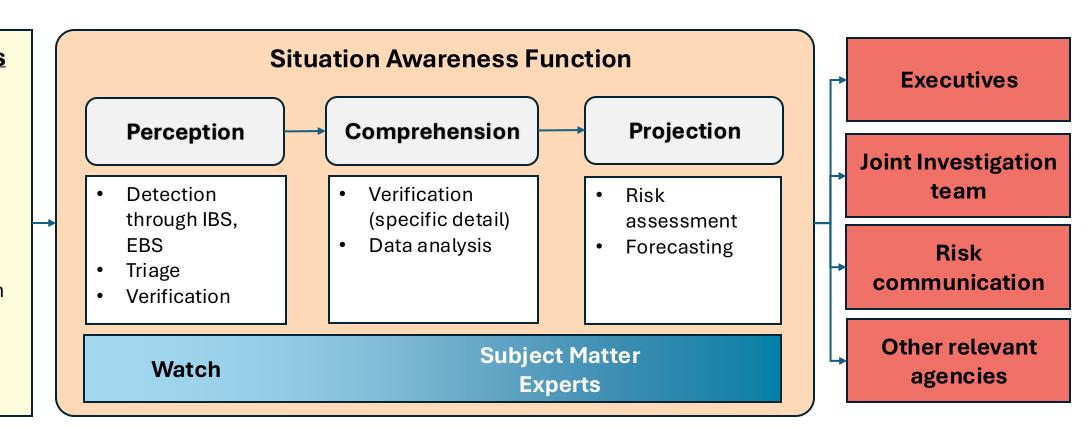


- » Event-based surveillance
- » Indicator-based surveillance
- » Internal communication
- » Communication with partners
- » GLEWS+
- » Triage of relevant signals and events
- » Collaborative process with Regional Offices, Country Offices, WHO subject-matter experts, Ministries of Health, and Partners
- » Analysis and interpretation of data and contextual information
- » Assess the level of risk and provide recommendations
- » Reporting and dissemination of information products:
 - Rapid Risk
 Assessment (RRA)
 report
 - Event information site (EIS) posting
 - Disease Outbreak
 News (DON) report

Thailand DDC's Situation Awareness Function

Data sources

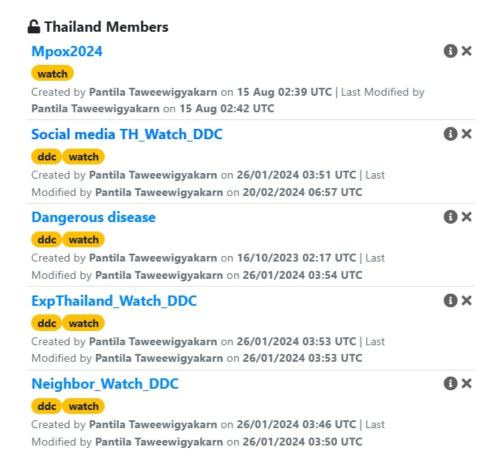
- Local public health offices
- **EIOS** and other international news platforms (ProMED, CIDRAP, etc.)
- Risk communication team (Media, hotline)
- External networks





for everyday situation awareness

5 boards are daily monitored by a member in the Watch team for as follows:



- 1. Mpox2024 to monitor the situation of mpox around the world. The board was created after WHO declared mpox as PHEIC on 14 Aug 2024.
- 2. Social media TH_watch_DDC to monitor social media platforms in Thailand.
- 3. Dangerous disease to monitor the situation of 12 Dangerous Communicable Diseases (according to Thailand's Communicable Disease Act)
- 4. ExpThailand_Watch_DDC to monitor if there is a report of communicable disease case outside Thailand and suspected to contract the disease from Thailand
- **5. Neighbor_Watch_DDC** to monitor news related to communicable diseases in neighboring countries.

Challenges and the way forward

Challenges

- Too much noise and duplication
 - 600-700 headlines to be monitored a day
 - Other platforms are still being monitored
 - ProMED, CIDRAP, DONS, etc.
- Skilled staff is needed to detect signals and asses the risk of each event
 - Rotating staff weekly
- User management
 - Expansion to other departments and to the subnational level
 - How to keep the users list updated

Way forward

- Using AI to screen the noise out
- SOP and training on event detection in EIOS and assessment are needed.
- Integrated user management procedure to other existing surveillance system