

WHO Public Health Laboratories knowledge sharing webinar

Laboratory Management Series Part Three – Personnel Management

Highlights and Key Messages

In this webinar we discussed different personality traits, and how both introverted and extroverted personality types can make great leaders. We explored how assessing the personality types of both ourselves and others can improve understanding and communication amongst teams. We talked about motivation and how those in the world of science often associate with 'achievement' motivation types. We heard from Dr Sesay about his experiences building teams that foster open communication and teamwork. Finally, we touched on conflict in the workplace, and some approaches to conflict resolution may help to reduce tension.

Key Points:

- Understanding your personality style and motivations can help you focus on your strengths and where you can improve
- Understand that others have different motivations that affect their strengths and weaknesses on different tasks
- Resolving conflicts is a key part of people management. Conflict has many different causes, symptoms, and responses.

Useful links (click on blue text)

Webinar recordings * : [English](#) – [Español](#) – [Русский](#)

Presentations:

[People Management](#) - Dr Lidewij Wiersma

[Personal Management Experience](#) – Dr Abdul Sesay

[Overview & Re-Cap of the Management Series](#) - Ms Lisa Stevens

[«Do you feel guilty all the time?»](#) – Article co-authored by Dr Wiersma (Harvard Business Review)

[Activity Booklet](#) – [EN](#) – [FR](#) – [RU](#)

[Free Online Personality Test](#)

[Questions & Answers – Personnel Management Webinar](#)

27th October 2021



English, Russian,
French, Portuguese,
Spanish & Arabic

1370 Participants
registered



138 Countries

67% female, 32%
male, 1% prefer
not to say



21 Questions asked

Speakers:

Dr Lidewij Wiersma – Animal Health Laboratory Unit, Food and Agriculture Organization (FAO)

Dr Abdul Karim Sesay – Head of genomics platform, the MRC Unit – The Gambia

Ms Lisa Stevens – WHO Headquarters



PHLabs@who.int

Next webinar: Nov 10th

Biological Risk

Assessment Tools

Ways to motivate

Provide opportunities

- Stretch and grow with new challenges and tasks
- Make decisions for themselves whenever appropriate
- Learn new things

Remove work related obstacles

- Improve processes
- Consider flexible work hours or locations
- Encourage an atmosphere of continual improvement

Model appropriate competencies and skills

- Model the behaviors
- Demonstrate willingness to learn from team members
- Stay up-to-date on public health and technology developments

End of Webinar Series Assessment & Certificate

- Available from 29th October – 29th November 2021
- Anyone may take the assessment, even if you have not attended all webinars or completed the activity booklet
- You may take the examination as many times as you like, with no time limit to complete an attempt.
- Certificate of Achievement will be issued on receiving a score of 80% or more

Access the assessment on the «WHO Health Security Learning Platform»

- [Laboratory Management: End-Of-Series Assessment](#)
- [Évaluation De Fin De Série De La Gestion Des Laboratoires](#)
- [Управление лабораторией: Тест для прохождения по окончании семинаров Quiz](#)

If it is your first time to access this learning platform, you will need to create an account using the 'register' button at the top right hand side of the screen. Once your account is registered, you may access the assessment.