



Prehospital emergency care

Clinical protocols for ambulance systems

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Introduction

These clinical algorithms are extracted from WHO's *Prehospital emergency care: operational guidance for ambulance systems*, which is available at [WHO's prehospital webpage](#).

In the prehospital setting, timely recognition and management of medical emergencies can mean the difference between life and death. Clinical protocols provide structured, evidence-based guidance to ensure that prehospital providers can deliver consistent, high-quality care in unpredictable, high-pressure environments. Protocols are used to standardize assessment and treatment approaches, enhance decision-making and support seamless coordination with health-care facilities.

These clinical algorithms are aligned with international best practice and are adaptable to different health systems. They provide clear, step-by-step recommendations for the management of common life-threatening conditions, ensuring that prehospital providers – regardless of their level of training – deliver safe, effective, timely care. The protocols can support countries in strengthening the delivery of prehospital emergency care, reducing variations in care delivery and improving clinical outcomes.

The clinical protocols are for basic and advanced PPs. They are designed to assist prehospital leaders in ensuring the quality of services provided. Use of these protocols supports provision of people-centred, evidence-based prehospital care.

The 21 clinical protocols in this chapter are intended for basic and advanced providers. They are intended to be suitable for direct implementation in ambulance systems. In all the protocols, assumptions have been made about scope of practice and available equipment and resources (for example, oxygen saturation monitor or electrocardiogram monitor). These will differ by service, and the protocols should be amended accordingly. As systems are in different stages of development in different settings, some of the content of the protocols may not be directly applicable for all services. They should be adapted to local needs according to context, laws, regulations, resource availability and scope of practice.

Medication charts are provided for basic and advanced providers. These list the indications, dosage and route of administration of the emergency medications cited in the protocols.

While the protocols cover the most common complaints encountered in prehospital emergency care, a protocol will not be perfectly fit every situation. In such cases, medical control should be contacted or the protocols used only for general guidance.

The text of the protocols is kept to a minimum to facilitate their use in clinical practice. Their introduction into service should be accompanied by provider training and medical oversight as part of a QI programme.

Clinical providers working in prehospital settings must always consider their own safety. The protocols provided here do not replace formal training in scene safety and response.



How to use these protocols

1. Commence your interaction with every patient using the **standard approach**:

- ensure safety
- wear appropriate PPE
- greet the patient and identify oneself as a prehospital provider
- begin every assessment with a primary survey to identify and manage immediately life-threatening problems. The primary survey is detailed in the “standard approach to all patients” protocol.
 - The CABCDE approach should be performed in the first 5 minutes and repeated whenever a patient’s condition changes. This approach is used in both adults and children, although some aspects of assessing and managing children are different from adults
 - Always check for danger signs in children.

2. Depending on the patient’s presenting complaint, **use the relevant clinical protocol** to guide assessment and management.

3. **Follow the protocol to assess and manage the patient.** Follow the protocol from top to bottom, ideally completing each action before progressing to the next (if you are a single provider; a clinical team can do several steps in parallel). Note that some protocols include cross-references to other protocols: check the other protocol for relevant management steps.

4. **Use the colour-coded text** to determine whether you are authorized to perform certain tasks or to administer certain medications according to your scope of practice:

- black text – to be done by all providers
- **red text** – to only be done by advanced providers

5. **Use the symbols to guide care decisions and management:**

- Blue diamond – clinical decision (e.g., “Active bleeding” – if there is active bleeding evident, follow the arrow to the right (“Yes”), otherwise continue to the next step in the protocol)
 
- Grey rectangle – action (e.g., “Wheezing → bronchodilator” – if there is wheezing, administer your supplied bronchodilator by most appropriate route within scope of practice).
 
- Yellow rectangle – information. These boxes provide detail to support clinical decision making and management
 
- Pink rhomboid – cross-reference to another protocol
 
- Red rectangle – recommend reference to medical control for advice
 

7. In most protocols, medications are provided by name only. **Use the medication charts to calculate drug doses and determine route of administration.** Use clinical judgment to decide whether to use weight-based calculations for older children and adolescents.

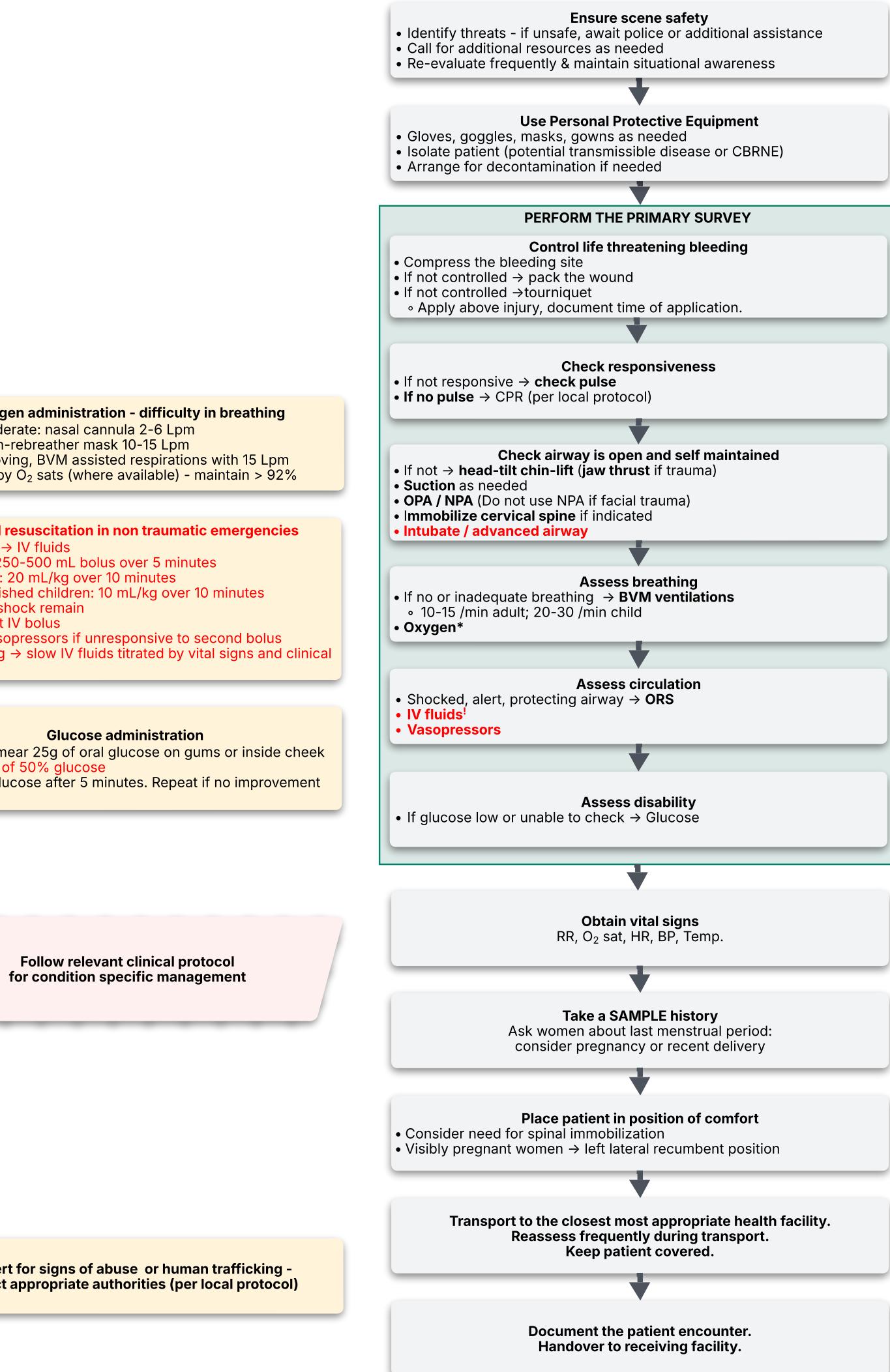
8. On completion of the specific clinical protocol, **follow the standard approach:**

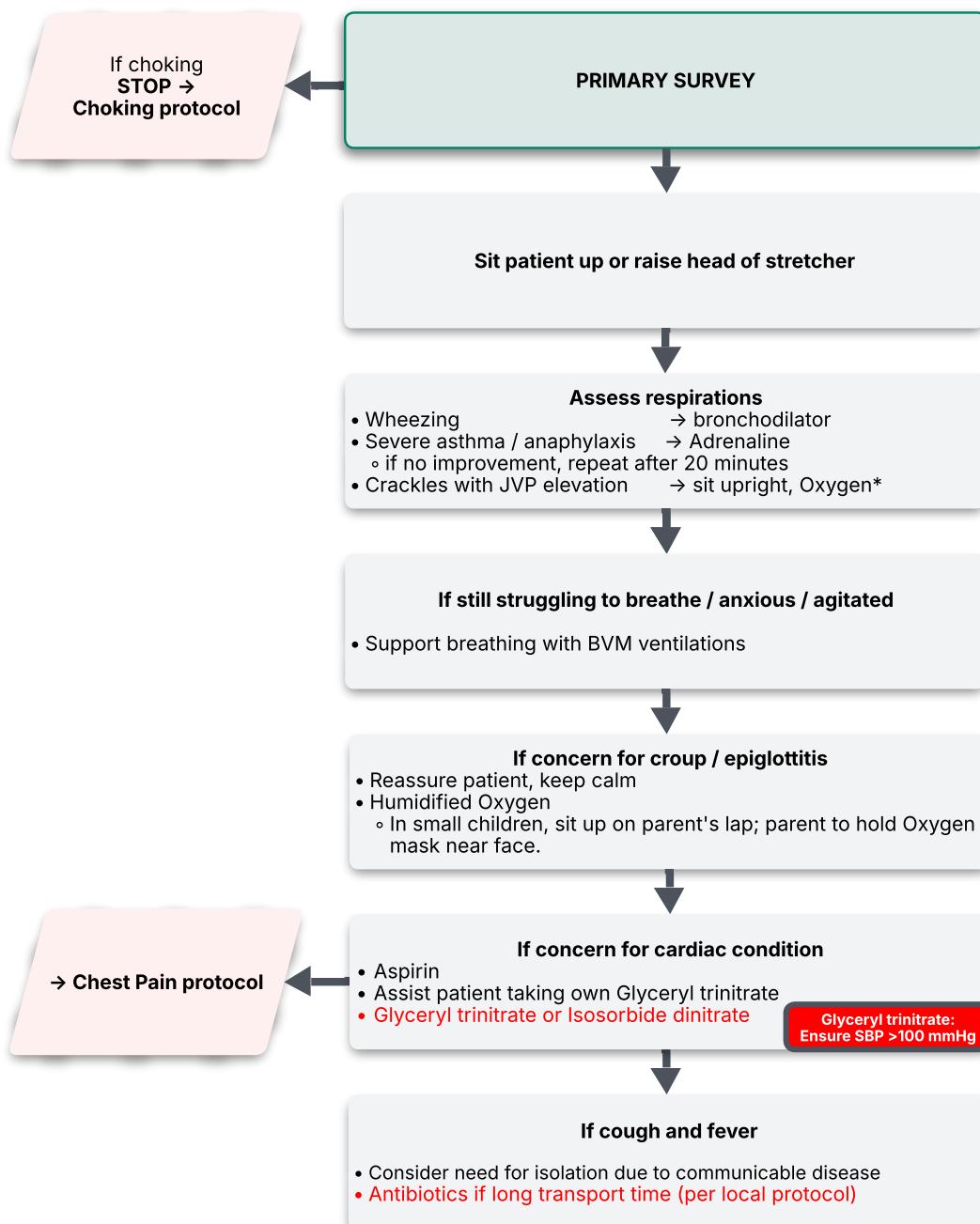
- place the patient in a position of comfort
- transport to the closest, most appropriate destination
- document your care and handover the patient.

The protocols apply to both adults and children, unless specified otherwise. For use of the protocols for children, this publication provides ranges of normal vital signs, danger signs and special considerations.

Always consider the possibility of pregnancy. Later stages of pregnancy change a woman's physiology and anatomy, and this should be taken into consideration in assessment and management. In some circumstances, pregnancy will change clinical management. Destination triage may also be affected by a pregnancy.

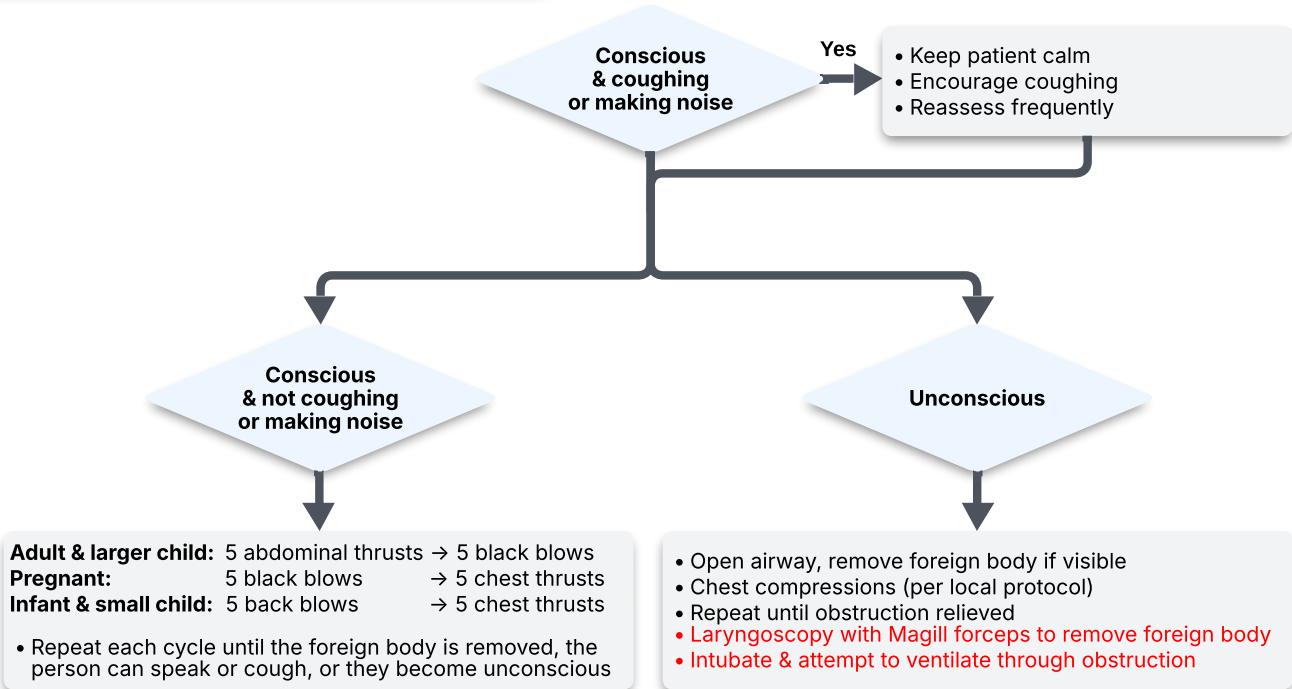
A decision about whether CPR is appropriate for a patient depends on many factors, including the cause of the condition, available resources and relevant institutional protocols and practices. In many situations, it may be appropriate to initiate but then terminate CPR after a certain interval; in others, CPR may be inappropriate. The decision about whether to initiate CPR and when to stop may differ by region, and protocols should be developed in advance by the relevant authorities. Decisions should be made case by case according to local protocols and in discussion with medical control. While the protocols presented here address several aspects of resuscitation, they do not cover general CPR protocols. Medical directors should determine appropriate CPR protocols.

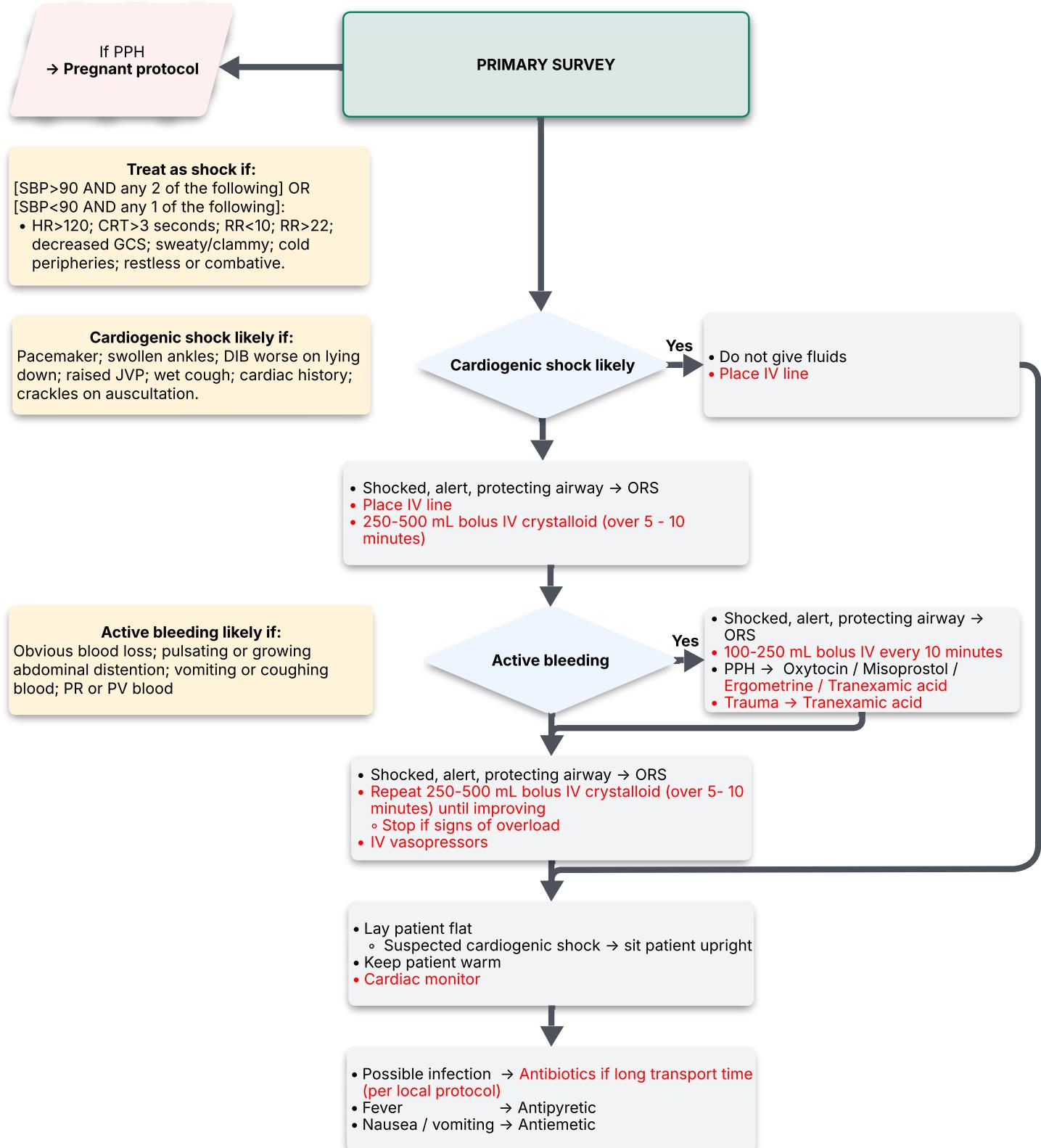


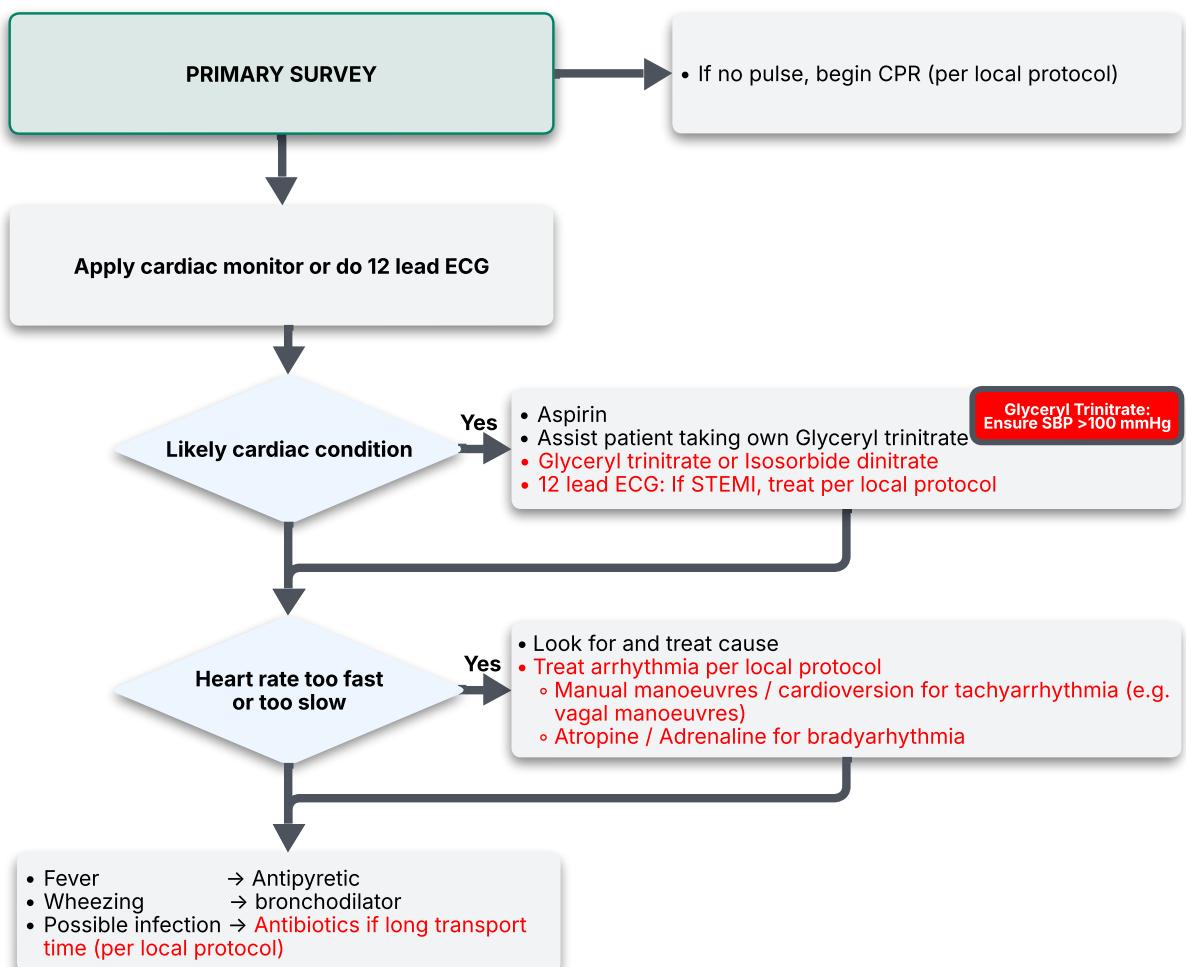


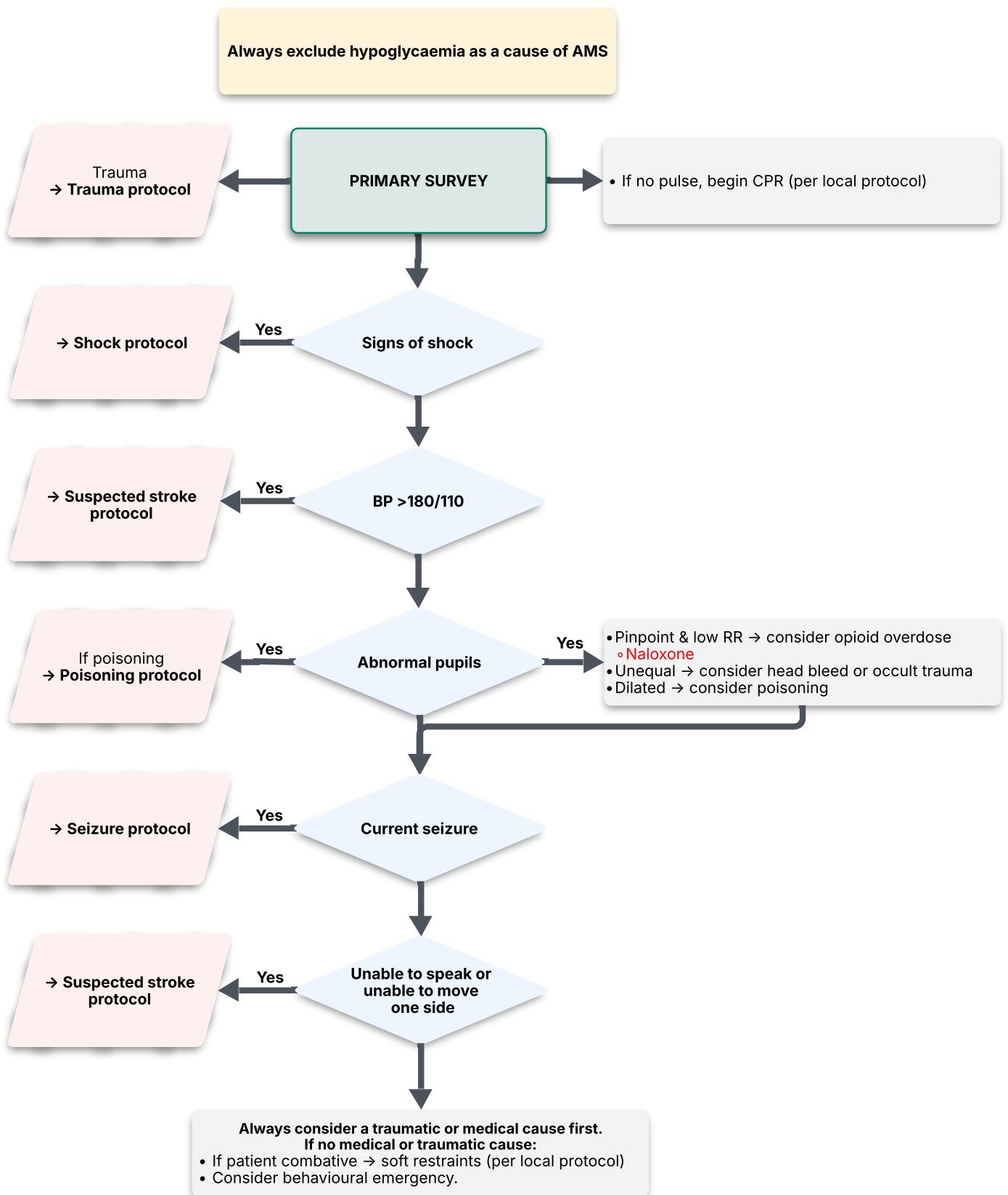
Signs of choking

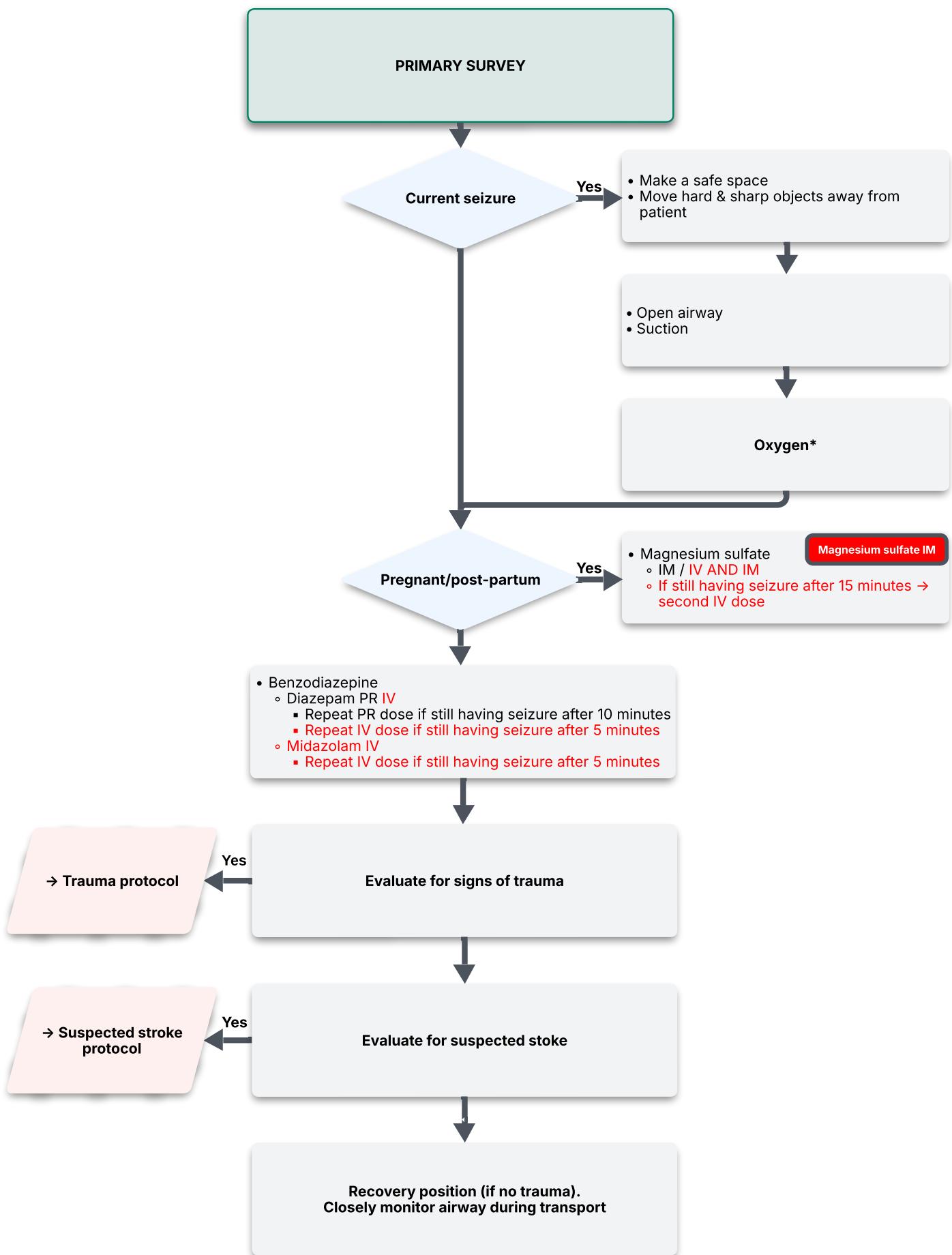
- History of foreign body
- Abnormal sounds (stridor, grunting)
- Placing hands on neck

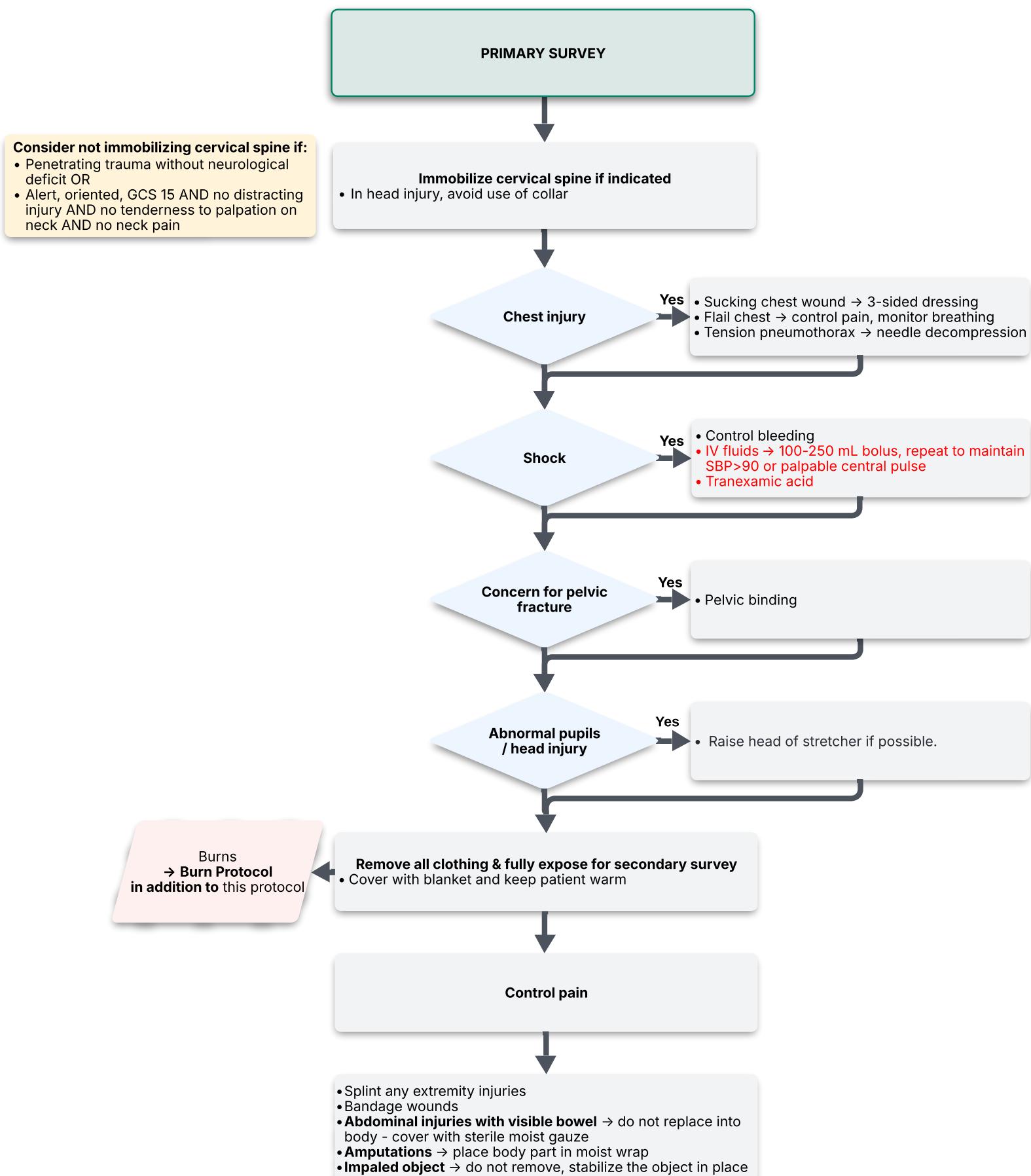


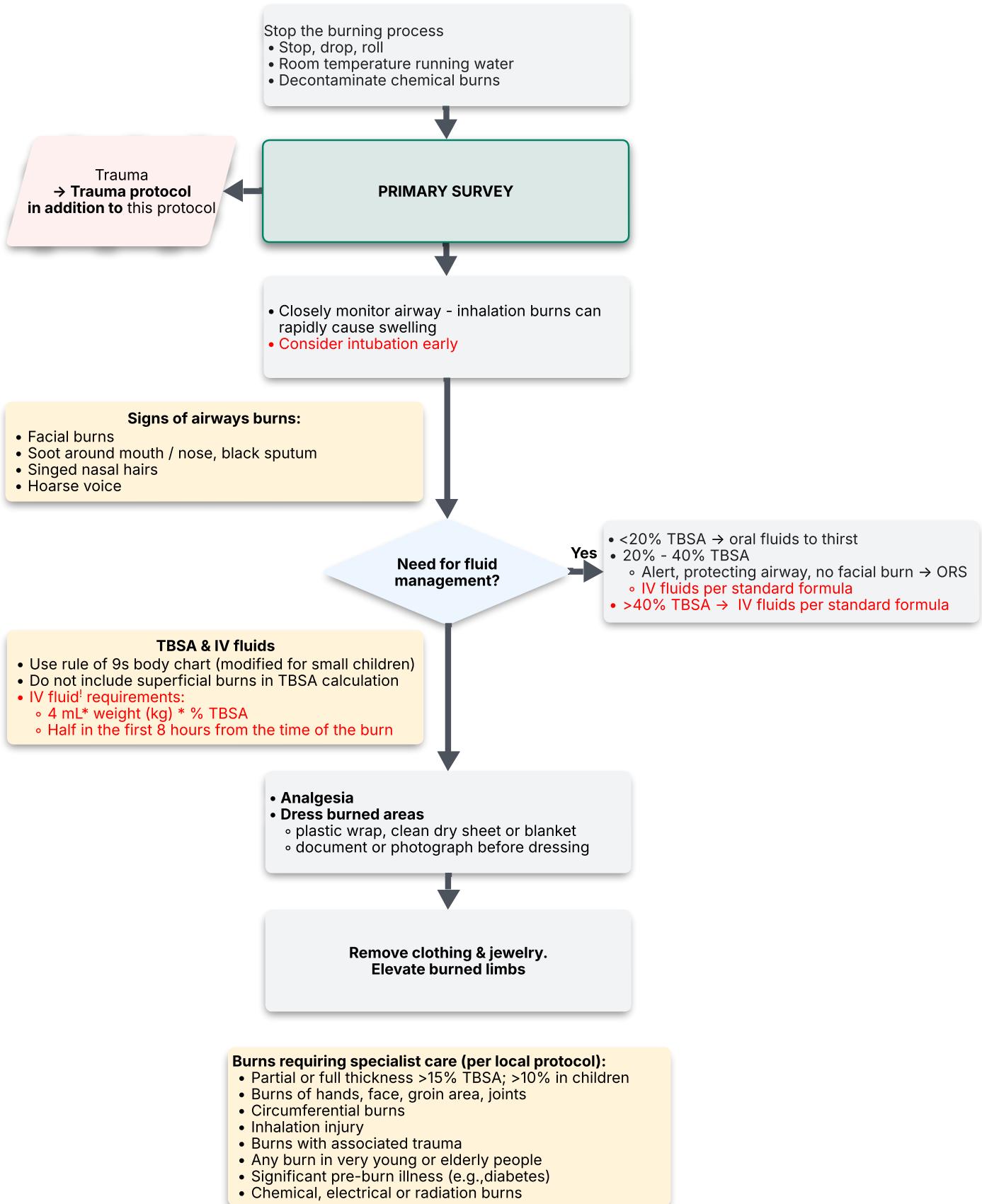




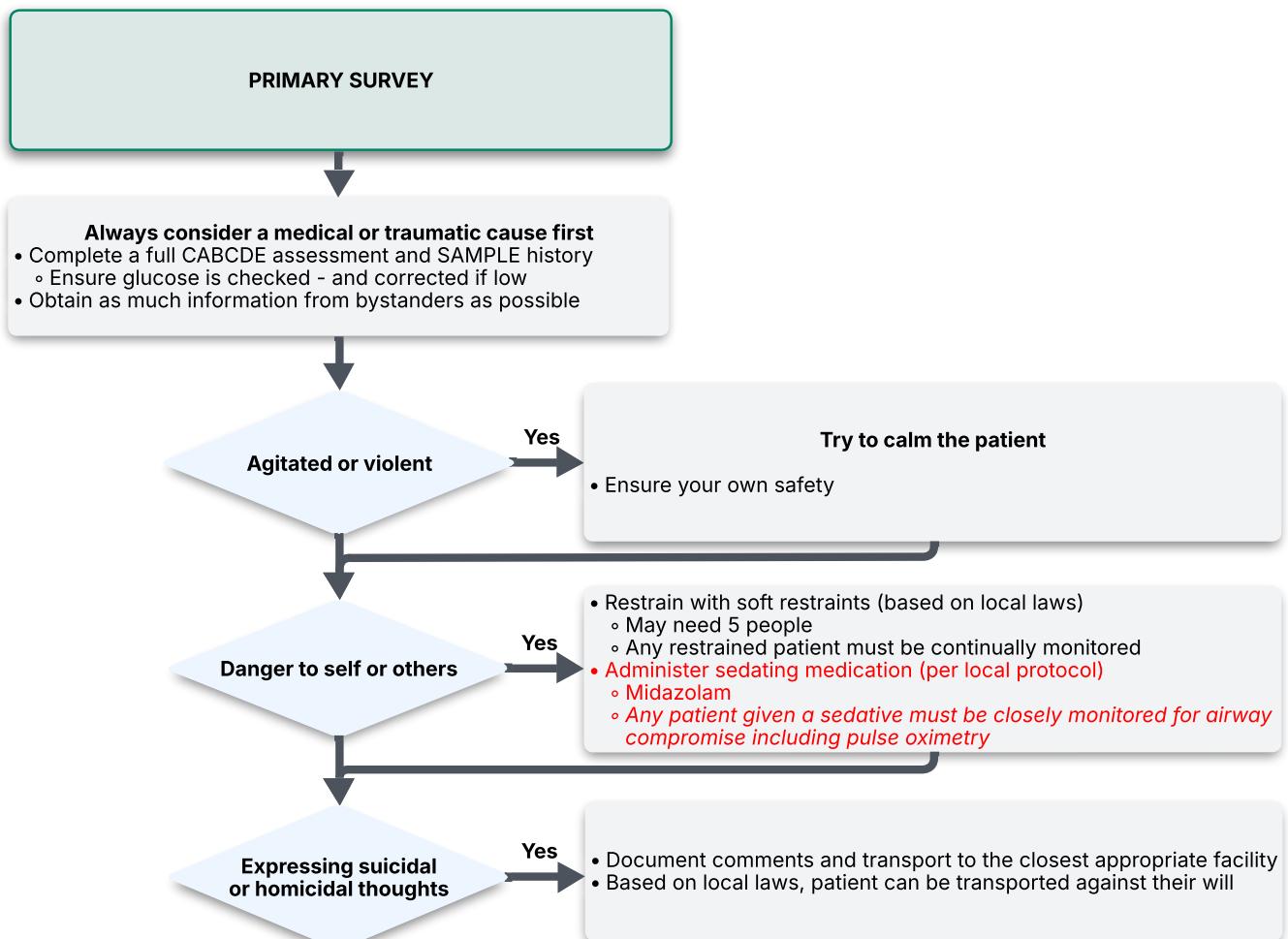


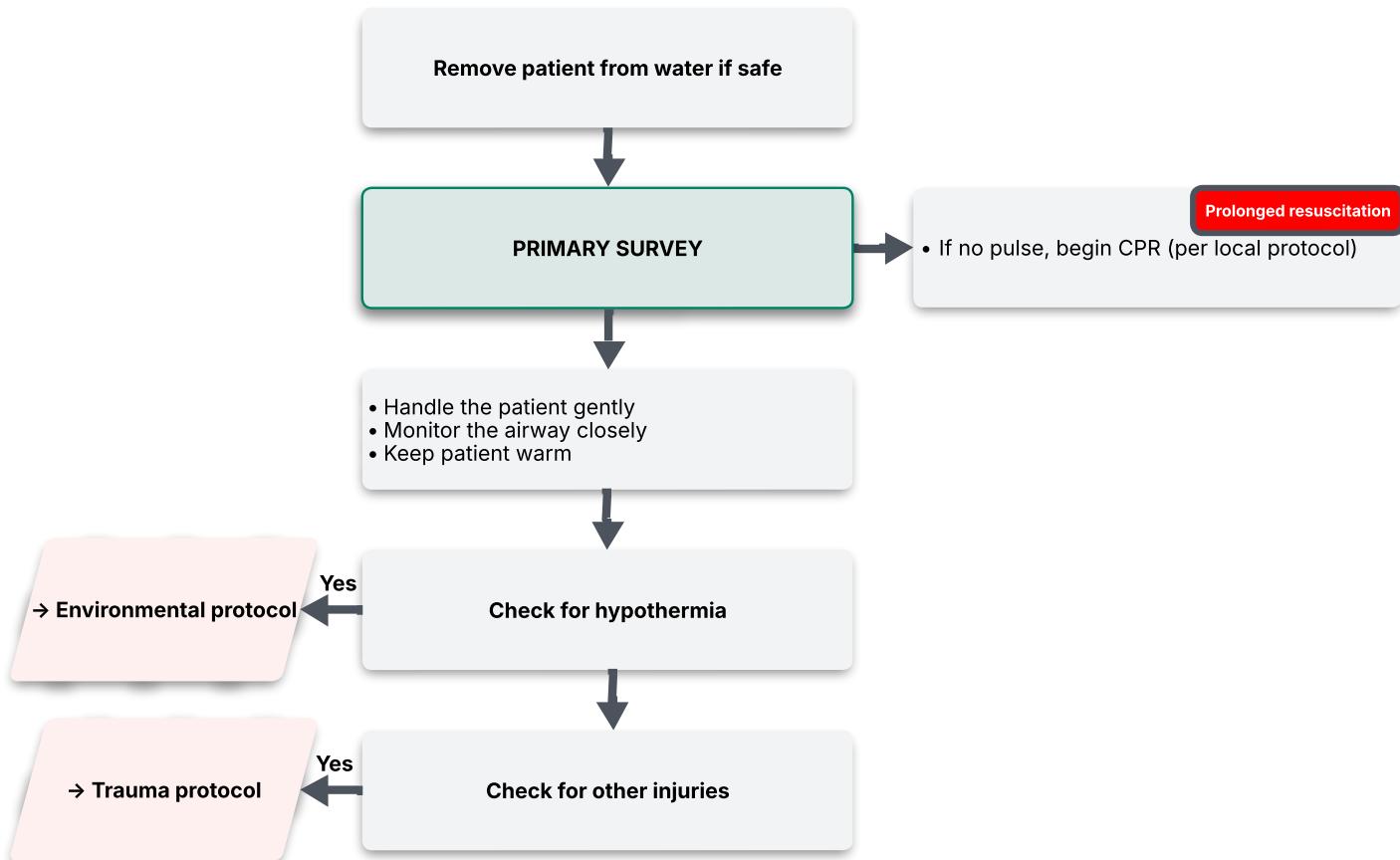


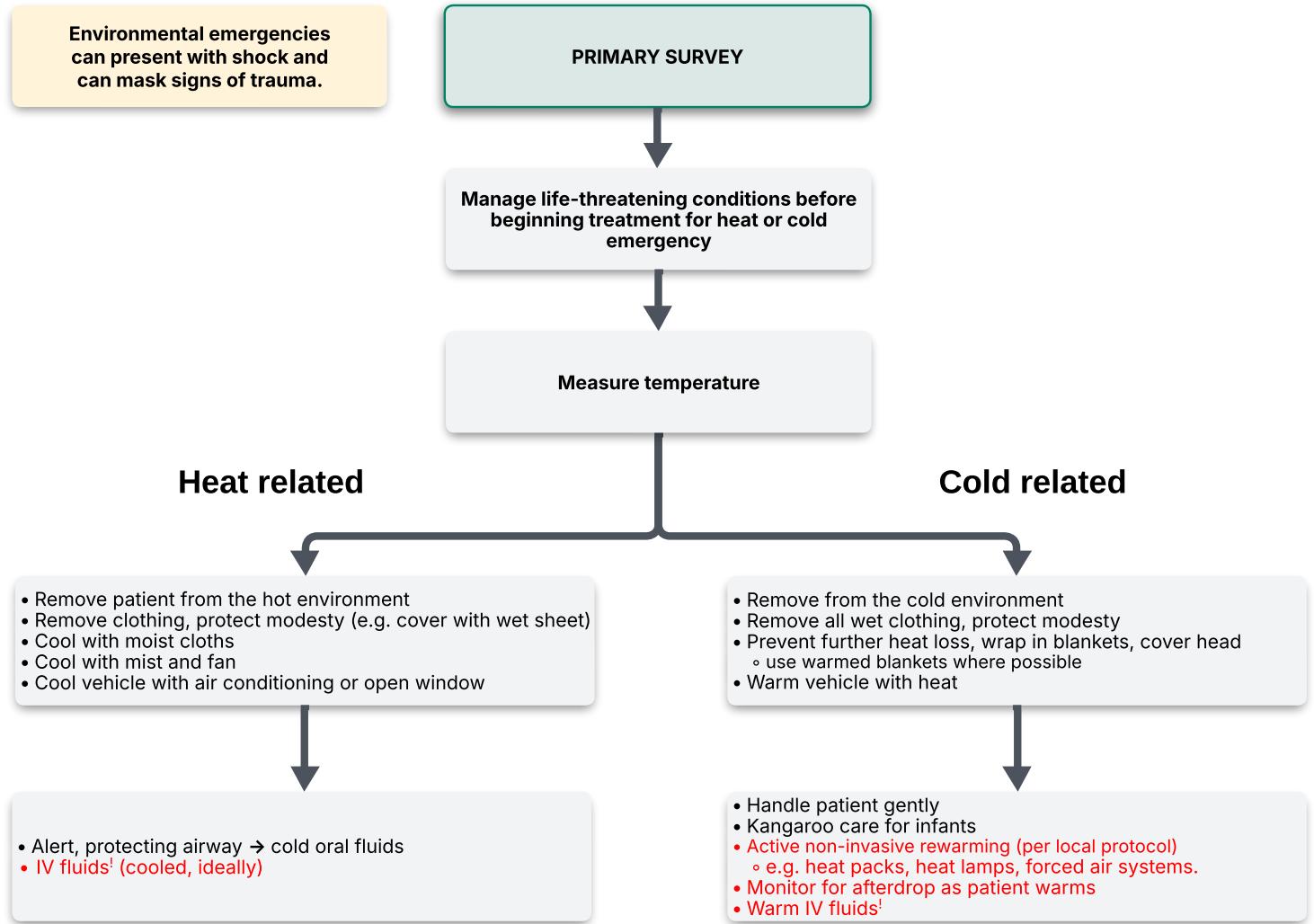


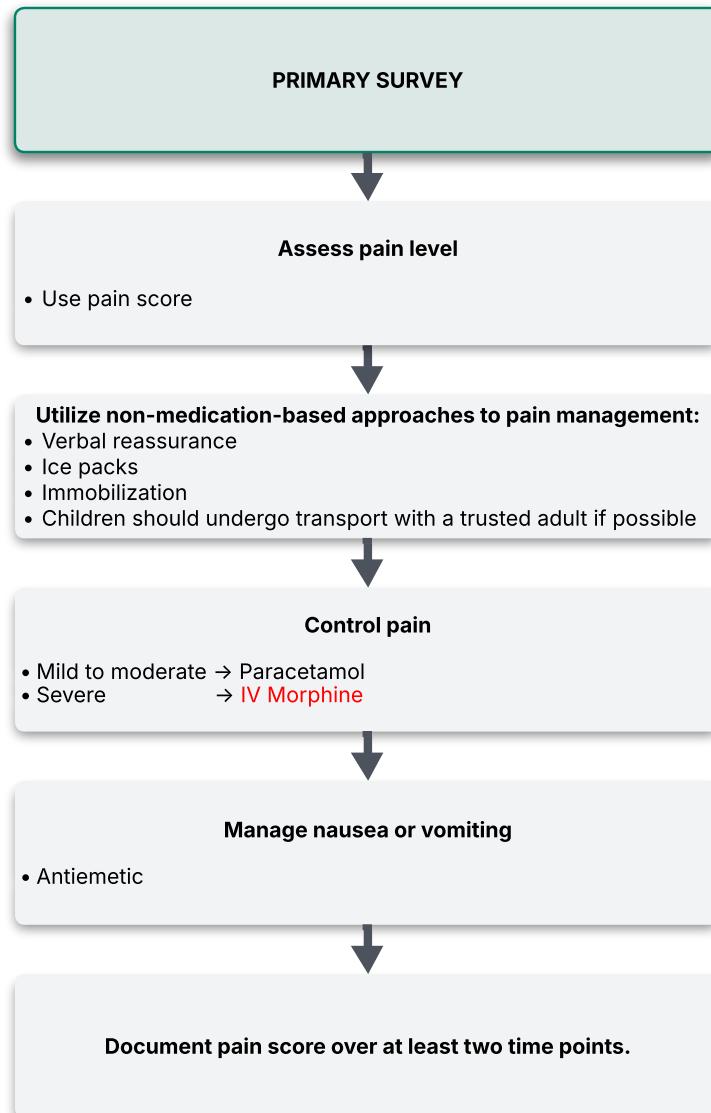




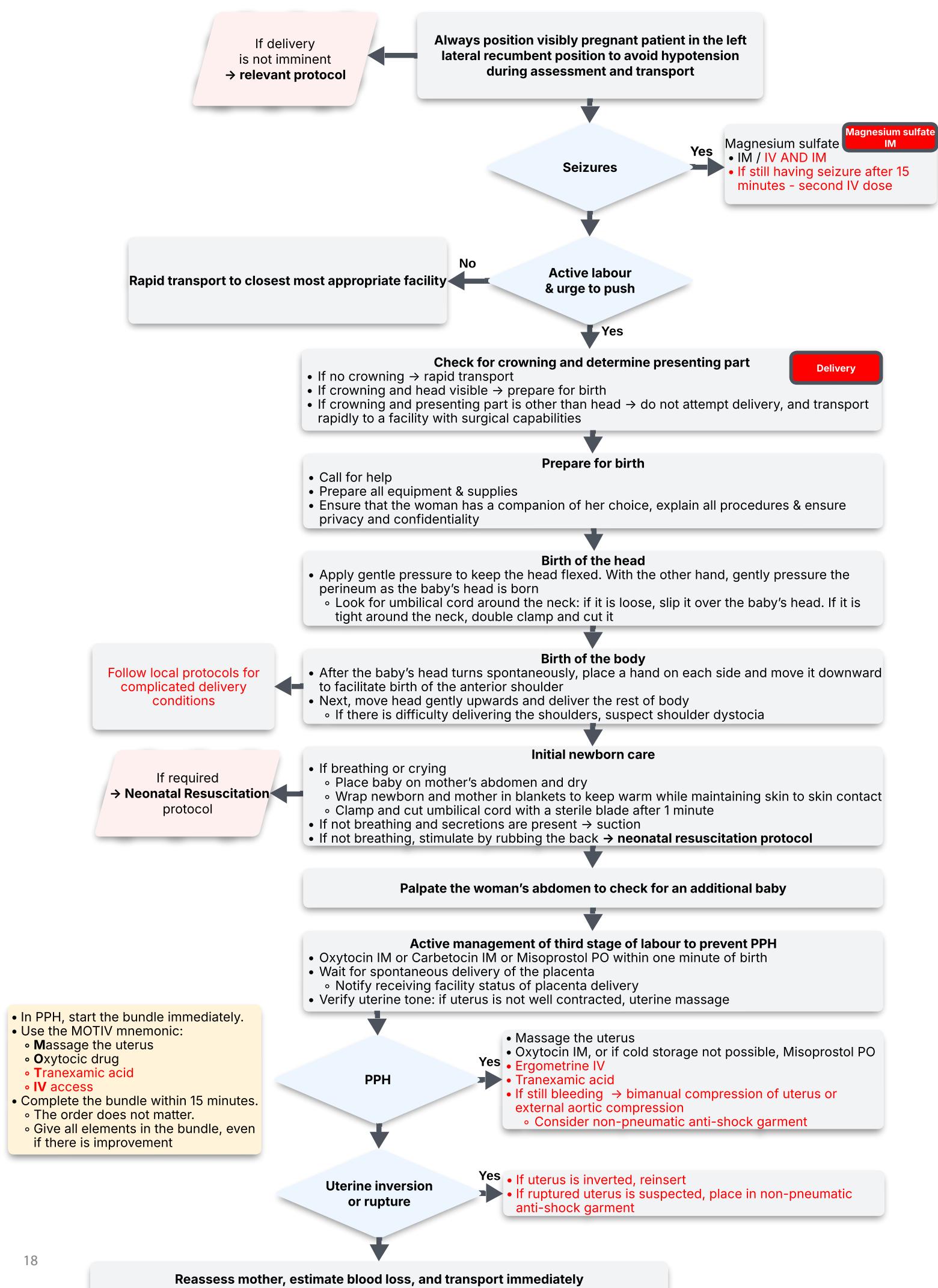


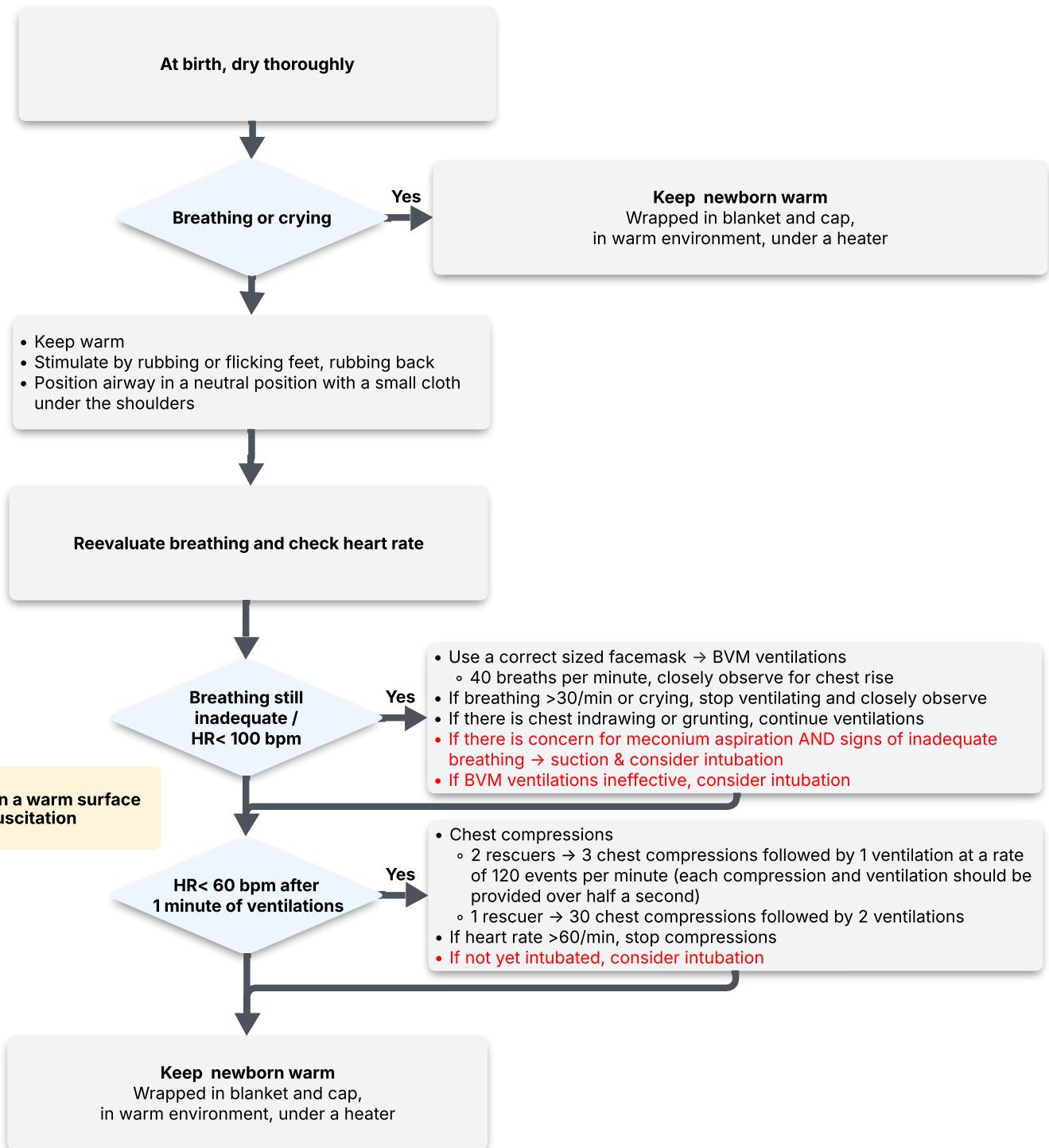


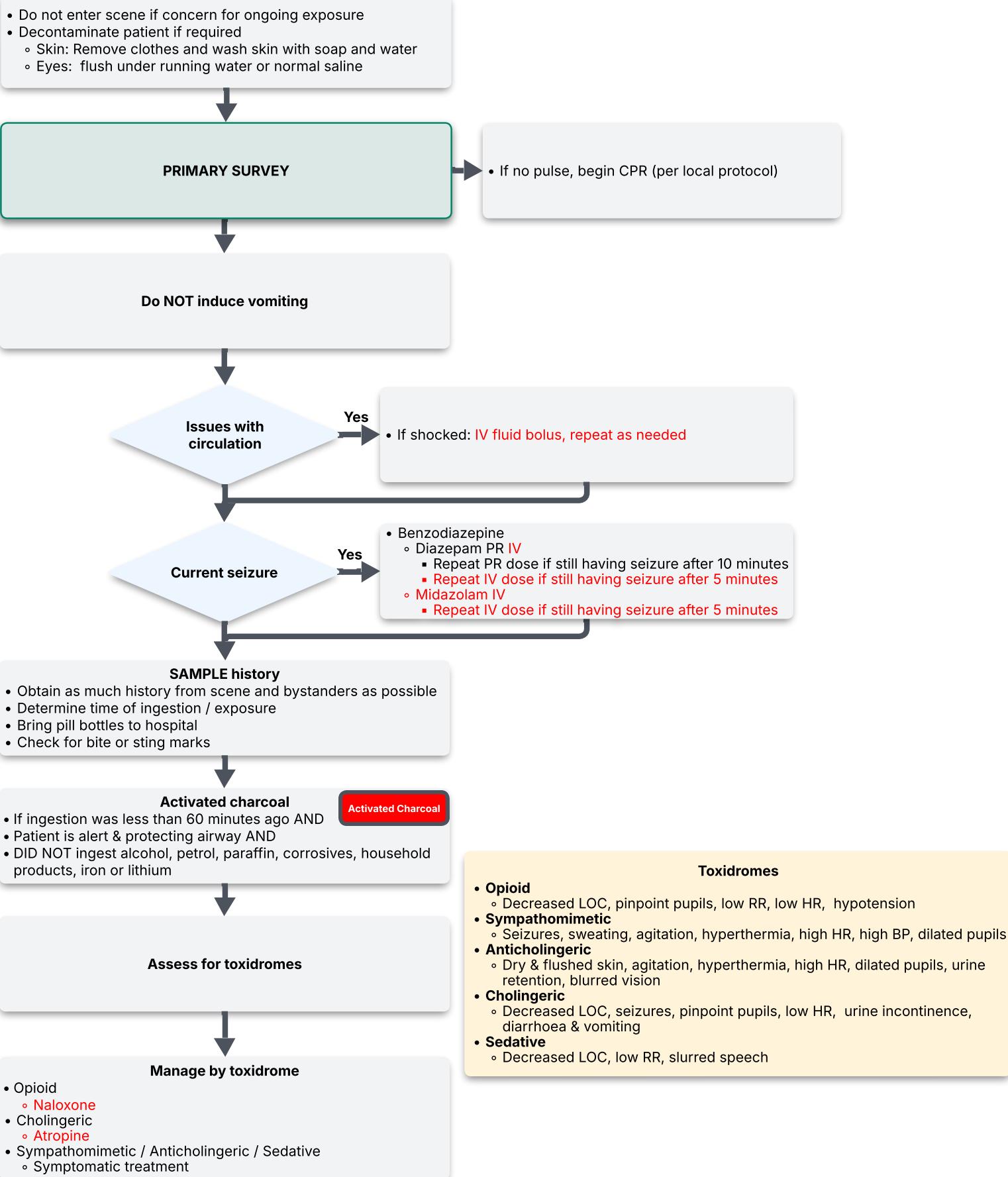


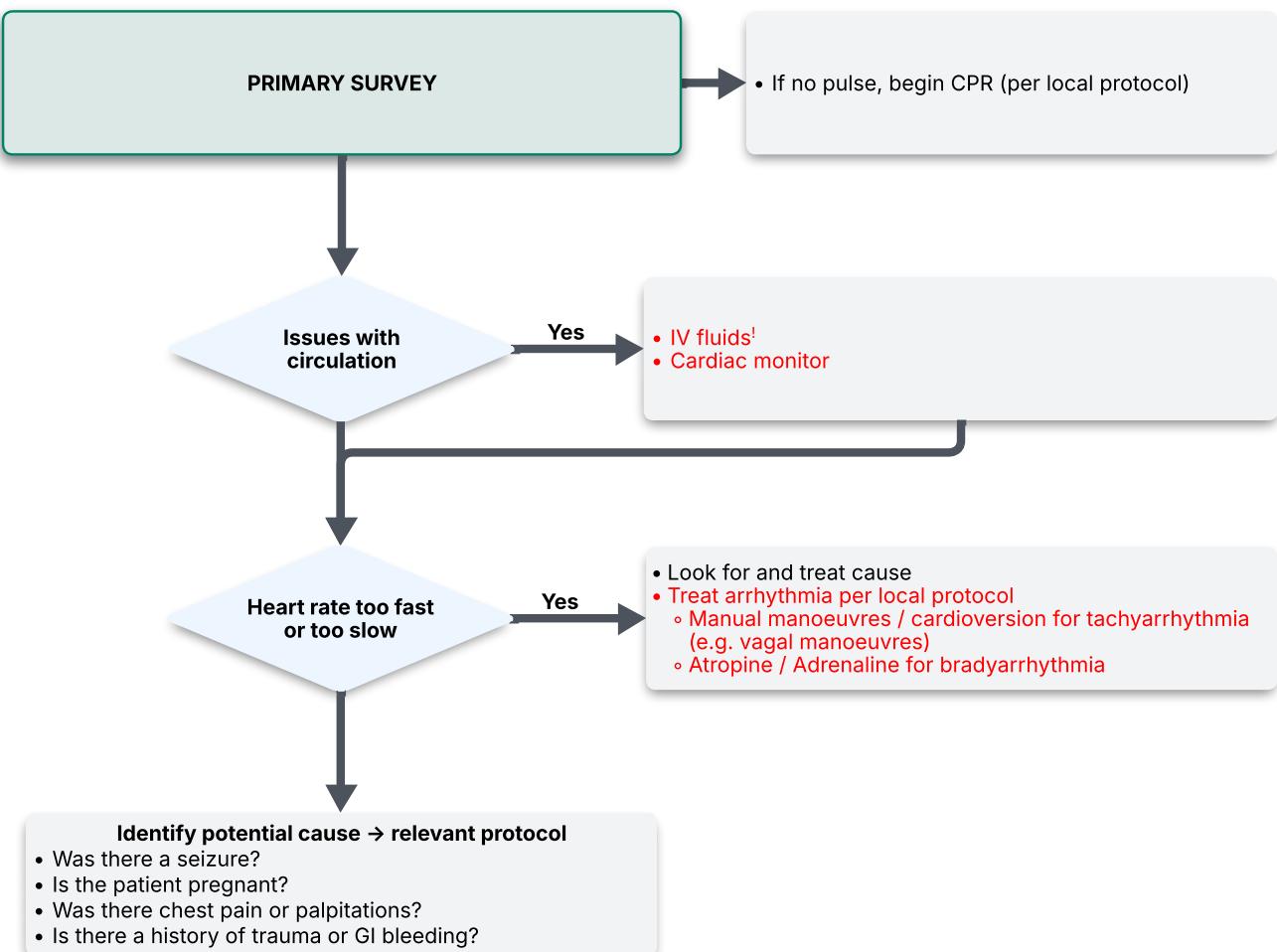


VISIBLY PREGNANT WOMAN









Suspect sepsis in ADULTS if all 3 are present:

- Evidence of an infection AND
- Physiologic derangement AND
 - HR>90, RR>20, temp <36 or >38, confusion or AMS
- Signs of shock
 - HR>130, RR>30, SBP<90, VP or U on AVPU

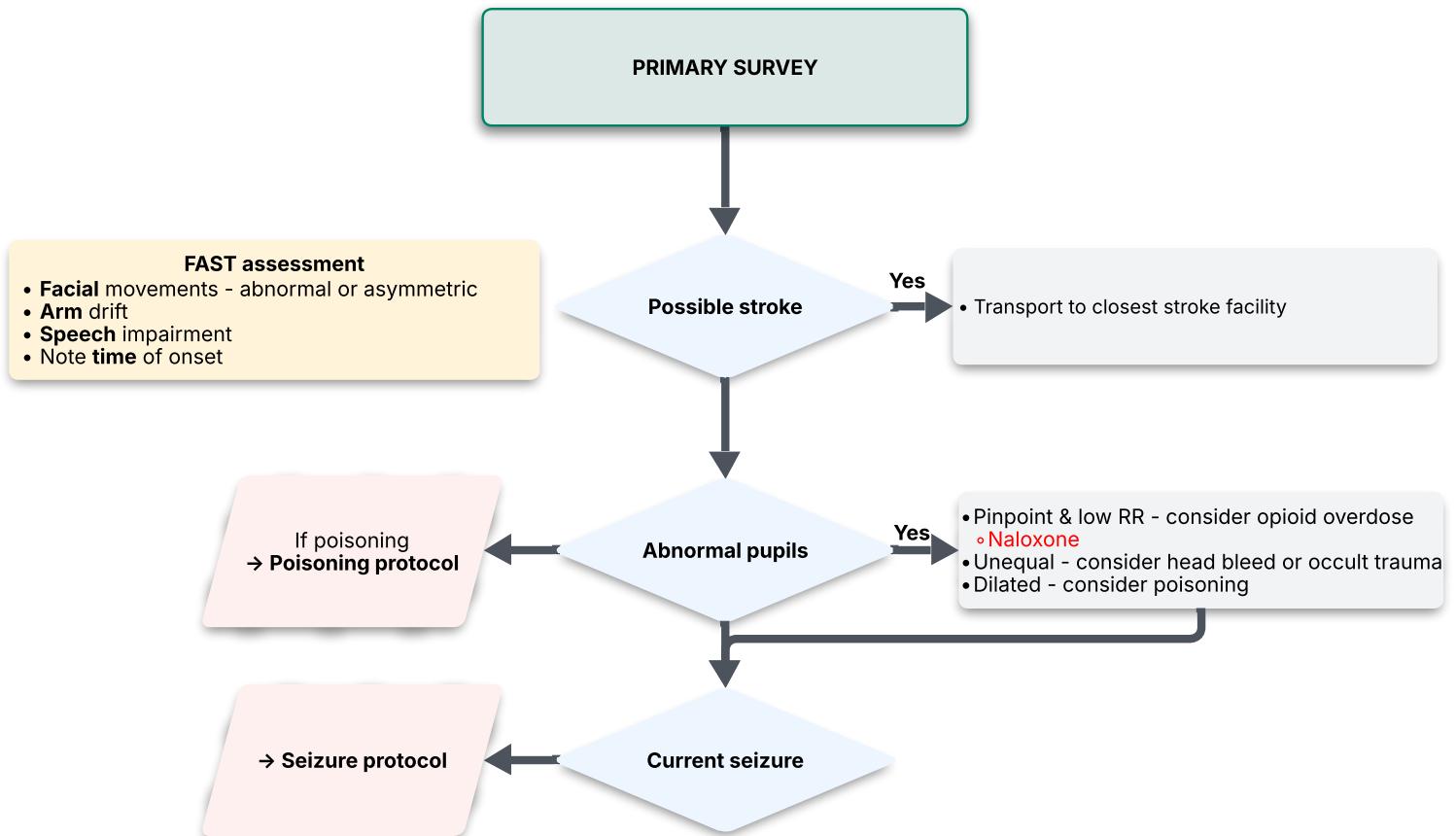
Suspect sepsis in CHILDREN if:

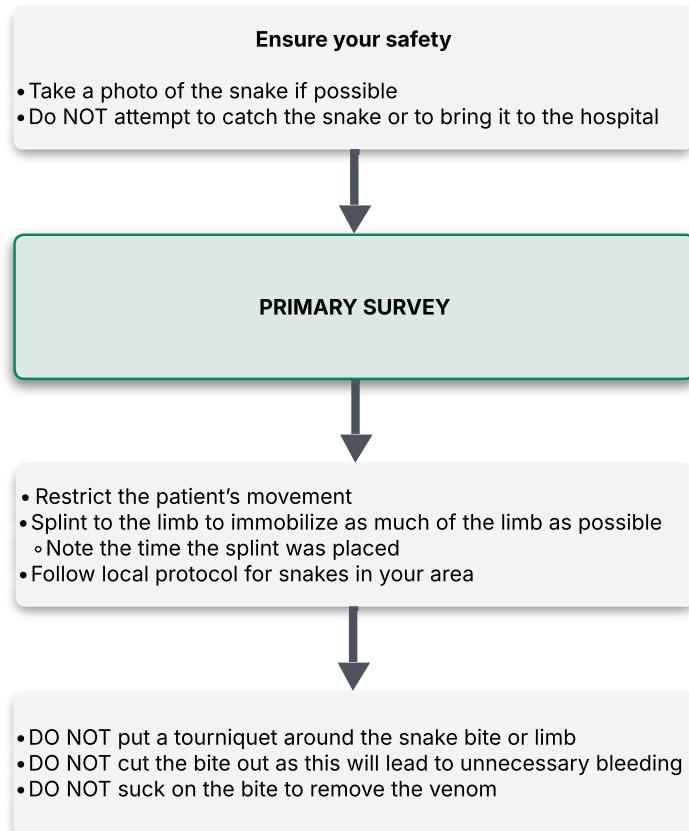
- Evidence of an infection AND
- Signs of shock
 - feeble rapid pulse, rapid breathing, cool or pale extremities
 - altered mental status

PRIMARY SURVEY

- Shocked, alert, protecting airway → ORS
- If shocked → IV fluids
 - Adults: 30 mL/kg crystalloid bolus
 - Children: 20 mL/kg crystalloid bolus
 - Malnourished children: 10 mL/kg crystalloid bolus
- If signs of shock remain → repeat IV bolus
- If signs of shock remain → IV vasopressors
- Cardiac monitor

- Fever → Antipyretic
- Antibiotics if long transport time (per local protocol)
- Identify the potential source of infection if possible
 - Wound cleaning if long transport time (per local protocol)





NORMAL ADULT VITAL SIGNS

Pulse rate: 60–100 beats per minute

Respiratory rate: 10–20 breaths per minute

Systolic blood pressure >90 mmHg

Oxygen Saturation > 92%

Estimating systolic blood pressure

(not reliable in children and the elderly):

Carotid (neck) pulse → SBP \geq 60 mmHg

Femoral (groin) pulse → SBP \geq 70 mmHg

Radial (wrist) pulse → SBP \geq 80 mmHg

SAMPLE History

Signs & Symptoms

Allergies

Medications

PMH

Last oral intake

Events

SPECIAL CONSIDERATIONS IN THE ASSESSMENT OF CHILDREN



A

- Children have bigger heads and tongues, and shorter, softer necks than adults. Position airway as appropriate for age.
- Always consider foreign bodies.



B

- Look for signs of increased work of breathing (e.g. chest indrawing, retractions, nasal flaring).
- Listen for abnormal breath sounds (e.g. grunting, stridor, or silent chest).

AGE	NORMAL RESPIRATORY RATE (breaths per minute)
<2 months	40–60
2–12 months	25–50
1–5 years	20–40



C

- Signs of poor perfusion in children include: slow capillary refill, decreased urine output, lethargy, sunken fontanelle, poor skin pinch.
- Look for signs of anaemia and malnourishment (adjust fluids).
- Remember that children may not always report trauma and may have serious internal injury with few external signs.

AGE (in years)	NORMAL HEART RATE (beats per minute)
<1	100–160
1–3	90–150
4–5	80–140



D

- Always check AVPU.
- Hypoglycaemia is common in ill children.
- Check for tone and response to stimulus.
- Look for lethargy or irritability.



E

INFANTS AND CHILDREN HAVE DIFFICULTY MAINTAINING TEMPERATURE

- Remove wet clothing and dry skin thoroughly. Place infants skin-to-skin when possible.
- For hypothermia, cover the head (but be sure mouth and nose are clear).
- For hyperthermia, unbundle tightly wrapped babies.

DANGER SIGNS IN CHILDREN

- Signs of airway obstruction (unable to swallow saliva/ drooling or stridor)
- Increased breathing effort (fast breathing, nasal flaring, grunting, chest indrawing or retractions)
- Cyanosis (blue colour of the skin, especially at the lips and fingertips)
- Altered mental status (including lethargy or unusual sleepiness, confusion, disorientation)
- Moves only when stimulated or no movement at all (AVPU other than "A")
- Not feeding well, cannot drink or breastfeed or vomiting everything
- Seizures/convulsions
- Low body temperature (hypothermia)

ESTIMATED WEIGHT in KILOGRAMS for CHILDREN 1–10 YEARS OLD:

$$[\text{age in years} + 4] \times 2$$

Prehospital medications: basic ambulance provider

MEDICATION	DOSAGE	INDICATION
Acetylsalicylic acid (Aspirin)	Oral tablet: 300 mg 300 mg (preferably chewed or in water) immediately as single dose.	Concern for acute coronary syndrome
Activated charcoal	Powder or liquid suspension. Adults: 50-100 g (1 g/kg) PO Children: 1 g/kg PO Avoid if ingested household products, paraffin, petrol, corrosive poisons (acids/bases), iron, lithium, or alcohol.	Poisoning
Adrenaline (Epinephrine)	Solution: 1 mg in 1 mL ampoule (1:1000) Adults: 50 kg or above: 0.5 mg IM (0.5 mL of 1:1000) 40 kg: 0.4 mg IM (0.4 mL of 1:1000) 30 kg: 0.3 mg IM (0.3 mL of 1:1000) Repeat every 5 minutes as needed. Children: <u>Anaphylaxis</u> : 0.15 mg IM (0.15 mL of 1:1000). Repeat every 5 minutes as needed. <u>Severe Asthma</u> : 0.01 mg/kg IM up to 0.3 mg. Repeat every 15 minutes as needed.	Anaphylaxis/severe allergic reaction and severe wheezing
Carbetocin	Solution: 100 mcg in 1 mL Give a single dose of 100 mcg IM following a vaginal delivery.	Prevention of postpartum haemorrhage
Diazepam	Rectal solution: 2 mg per mL Adults: First dose: 10 mg PR Second dose after 10 minutes: 10 mg PR Children: First dose: 0.5 mg/kg PR Can repeat half of first dose after 10 minutes if seizures/convulsions continue. MONITOR BREATHING CLOSELY in all patients given diazepam.	Seizures/convulsions
Glucose (Dextrose)	Solution: 50% dextrose (D50) 2-5 mL of 50% dextrose OR sugar solution in buccal space.	Hypoglycaemia
Magnesium sulfate	Solution: 1 g in 2 mL ampoule , 5 g in 10 mL ampoule (50% or 500 mg/mL) 10 g IM (5 g in each buttock). If transport delays continue: Give 5 g of 50% solution IM in alternate buttocks every 4 hours.	Eclampsia or pregnant with seizure/convulsion
Metoclopramide	Oral tablet: 10 mg (hydrochloride); oral liquid: 5 mg/5 mL Adults: 10 mg PO stat Children and adolescents: 0.1-0.2 mg/kg PO ; max 10 mg/dose.	Nausea/ vomiting

MEDICATION	DOSAGE	INDICATION
Misoprostol PO	Oral tablet: 200 µg Prevention: 600 µg PO stat Treatment: 800 µg SL stat.	Prevention and treatment of postpartum haemorrhage
Ondansetron	Oral solid: 4 mg, 8 mg; oral liquid: 4 mg/5 mL Adults: 4-8 mg PO stat Children: PO <15 kg: 0.2 mg/kg/dose; 15 to 30 kg: 4 mg; >30 kg: 8 mg Not to be given in children 1 month or younger.	Nausea/ vomiting
Oxytocin	Solution: 10 IU in 1 mL ampoule Immediately after birth / identifying haemorrhage: give 10 IU IM If placenta manually removed / uterus does not contract: repeat 10 IU IM.	Prevention and treatment of postpartum haemorrhage
Paracetamol (acetaminophen)	Oral tablet: 250 mg, 500 mg; rectal suppositories: 250 mg, 500 mg Adults: 500 mg–1 g PO/PR every 6 hours Max 4 g daily or max 2 g daily if liver impairment/ cirrhosis Children: 10–15 mg/kg PO/PR up to four times per day.	Mild to moderate pain, fever, headache
Salbutamol (Albuterol)	Inhaler: 100 mcg per puff Adults: Prime with 5 puffs and give 2 puffs via spacer every 2 minutes until improved. Children: Prime with 5 puffs and give 2 puffs into spacer. Keep spacer in mouth for 3–5 breaths. Repeat until 6 puffs given for < 5 years, or 12 puffs for > 5 years. For severe wheezing, above doses can be given several times in an hour.	Severe wheezing

Prehospital medications: advanced ambulance provider

MEDICATION	DOSAGE	INDICATION
Acetylsalicylic acid (Aspirin)	Oral tablet: 300 mg 300 mg (preferably chewed or in water) immediately as single dose.	Concern for acute coronary syndrome
Activated charcoal	Powder or liquid suspension. Adults: 50-100 g (1 g/kg) PO Children: 1 g/kg PO Avoid if ingested household products, paraffin, petrol, corrosive poisons (acids/bases), iron, lithium, or alcohol.	Poisoning
Adrenaline (Epinephrine)	Solution: 1 mg in 1 mL ampoule (1:1000) Adults: 50 kg or above: 0.5 mg IM (0.5 mL of 1:1000) 40 kg: 0.4 mg IM (0.4 mL of 1:1000) 30 kg: 0.3 mg IM (0.3 mL of 1:1000) Repeat every 5 minutes as needed Children: Anaphylaxis: 0.15 mg IM (0.15 mL of 1:1000). Repeat every 5 minutes as needed Severe Asthma: 0.01 mg/kg IM up to 0.3 mg. Repeat every 15 minutes as needed Infusion (adults): Give continuous IV infusion of 0.01 to 0.5 µg/kg/minute; titrate based on target BP or evidence of end-organ perfusion.	Anaphylaxis/severe allergic reaction and severe wheezing Distributive / Cardiogenic shock
Atropine	Solution: 1 mg (sulfate) in 1 mL ampoule Adults: 2 mg IV , every 3-5 minutes, doubling until clinical effect achieved. Children: 0.05 mg/kg IV , every 3-5 minutes, doubling until clinical effect achieved. Not to be given in children 3 months or younger.	Poisoning
Carbetocin	Solution: 100 mcg in 1 mL Give a single dose of 100 mcg IM/IV following a vaginal delivery.	Prevention of postpartum haemorrhage
Diazepam	Rectal solution: 2 mg per mL solution 5 mg/ 1 mL ampoule Adults: First dose: 10 mg slow IV push or 20 mg PR Second dose after 10 minutes: 5 mg slow IV push or 10 mg PR Children: First dose: 0.2 mg/kg slow IV push or 0.5 mg/kg PR . Can repeat half of first dose after 10 minutes if seizures/convulsions continue MONITOR BREATHING CLOSELY in all patients given diazepam.	Seizures/convulsions
Ergometrine	Solution: 200 µg (hydrogen maleate) in 1 mL ampoule Give 0.2 mg IV ; repeat every 2-4 hours as needed, max 5 total doses.	Prevention and treatment of postpartum haemorrhage

MEDICATION	DOSAGE	INDICATION
Glucose (Dextrose)	<p>Solution: 50% dextrose (D50), 25% dextrose (D25), or 10% dextrose (D10)</p> <p>Adults and children greater than 40 kg: 25–50 mL IV of D50, or 125–250 mL IV of D10</p> <p>Children up to 40 kg:</p> <ul style="list-style-type: none"> 5 mL/kg IV of D10 (preferred) 2 mL/kg IV of D25 1 mL/kg IV of D50 <p>If no IV access: 2–5 mL of 50% dextrose OR sugar solution in buccal space.</p>	Hypoglycaemia
Glyceryl trinitrate	<p>Sublingual tablet: 500 mcg</p> <p>500 mcg SL every 5 minutes up to 3 doses if SBP >100 mmHg.</p>	Concern for acute coronary syndrome
Isosorbide dinitrate	<p>Sublingual tablet: 5 mg</p> <p>5-10 mg SL every 2 to 4 hours if SBP >100 mmHg.</p>	Concern for acute coronary syndrome
Magnesium sulfate	<p>Solution: 1 g in 2 mL ampoule, 5 g in 10 mL ampoule (50% or 500 mg/mL)</p> <p>Give 4 g IV slowly over 20 minutes (Take 8 ml (four 2 ml vials) and dilute with 12 ml of sterile water. This gives 20 ml of 20% solution or 4 gm of magnesium sulfate. Administer as an IV loading dose over 5 min.)</p> <p>AND give 10 g IM (use the 5 g/10 mL solution) with 1 mL of 2% lidocaine in each buttock.</p> <p>If unable to give IV, give 10 g IM injection only (as above, 5 g in each buttock).</p> <p>If seizures/convulsions recur after 15 minutes give additional 2 g (10 mL of 20% solution) IV over 5 minutes.</p> <p>If transport delays continue: Give 5 g of 50% solution IM (with 1 mL of 2% lidocaine) in alternate buttocks every 4 hours.</p>	Eclampsia or pregnant with seizure/convulsion
Metoclopramide	<p>Oral tablet: 10 mg (hydrochloride); oral liquid: 5 mg/5 mL; solution: 5 mg/mL (hydrochloride) in 2 mL ampoule.</p> <p>Adults: 10-20 mg IV stat; 10 mg PO stat</p> <p>Children and adolescents: 0.1-0.2 mg/kg PO; max 10 mg/dose.</p>	Nausea/ vomiting
Midazolam	<p>Solution: 1 mg/mL</p> <p>Adults: 0.5-2.5 mg IV over 1 to 2 minutes; repeat every 2 to 5 minutes as needed; titrate to clinical effect; usual total dose: 5 mg</p> <p>Children: 0.1-0.15 mg/kg IM, max 10 mg; 0.25-0.5 mg/kg PO, max 20 mg</p> <p>IV dose:</p> <ul style="list-style-type: none"> • ≥6 months to <6 years: 0.05-0.1 mg/kg; max dose: 6 mg. • ≥6 years: 0.025-0.05 mg/kg; max dose: 10 mg. • Adolescents: 1-2.5 mg over ≥2 minutes; max dose: 10 mg. <p>Adults: 10 mg IV repeat after 5 minutes if still having seizure.</p> <p>Children: 0.2 mg/kg IV repeat after 5 minutes if still having seizure.</p>	<p>Sedation</p> <p>Seizure</p>
Misoprostol PO	<p>Oral tablet: 200 µg</p> <p>Prevention: 600 µg PO stat</p> <p>Treatment: 800 µg SL stat.</p>	Prevention and treatment of postpartum haemorrhage

MEDICATION	DOSAGE	INDICATION
Morphine	<p>Solution: 10 mg in 1 mL ampoule</p> <p>IV stat doses of 0.05 mg to 0.1 mg/kg/dose titrated (typically 3-7 mg per dose). Repeat as needed</p> <p>Use with caution in the elderly, children and obese patients.</p> <p>MONITOR BREATHING CLOSELY in all patients given morphine.</p> <p>Monitor respiratory rate, sedation, nausea and vomiting.</p>	Severe pain
Naloxone	<p>Solution: 400 µg/mL (hydrochloride) in 1 mL ampoule</p> <p>IV: 100 µg single dose OR</p> <p>IM: 400 µg single dose</p> <p>May repeat every 5 minutes as needed. May require 0.4 mg/hr infusion for several hours for long-acting opioids.</p>	Opioid overdose
Ondansetron	<p>Oral solid: 4 mg, 8 mg; oral liquid: 4 mg/5 mL; solution: 2 mg/mL in 2 mL ampoule.</p> <p>Adults: 4-8 mg PO/IM/IV stat</p> <p>Children:</p> <p>IV 0.15 mg/kg/dose IV stat; max 8 mg/dose</p> <p>PO <15 kg: 0.2 mg/kg/dose; 15 to 30 kg: 4 mg; >30 kg: 8 mg</p> <p>Not to be given in children 1 month or younger.</p>	Nausea/ vomiting
Oxytocin	<p>Solution: 10 IU in 1 mL ampoule</p> <p>Immediately after birth / identifying haemorrhage: Give 10 IU IM/IV AND start IV fluids with 20 IU/L at 60 drops/minute.</p> <p>Once placenta is delivered, continue IV fluids with 20 IU/L at 40 drops/minute if still bleeding.</p> <p>If placenta manually removed / uterus does not contract: repeat 10 IU IM. Continue IV fluids with 20 IU/L at 20 drops/minute for 1 hour after bleeding stops.</p> <p>Max Dose: 3 L of IV fluids containing oxytocin.</p>	Prevention and treatment of postpartum haemorrhage
Paracetamol (acetaminophen)	<p>Oral tablet: 250 mg, 500 mg; rectal suppositories: 250 mg, 500 mg</p> <p>Adults: 500 mg–1 g PO/PR every 6 hours</p> <p>Max 4 g daily or max 2 g daily if liver impairment/ cirrhosis</p> <p>Children: 10–15 mg/kg PO/PR up to four times per day.</p>	Mild to moderate pain, fever, headache
Salbutamol (Albuterol)	<p>Inhaler: 100 mcg per puff</p> <p>Adults: Prime with 5 puffs and give 2 puffs via spacer every 2 minutes until improved.</p> <p>Children: Prime with 5 puffs and give 2 puffs into spacer. Keep spacer in mouth for 3–5 breaths. Repeat until 6 puffs given for < 5 years, or 12 puffs for > 5 years.</p> <p>Nebulizer: (Adults) 5 mg in 5 mL sterile saline. (Children) 2.5 mg in 3 mL sterile saline.</p> <p>For severe wheezing, above doses can be given several times in an hour.</p>	Severe wheezing
Tranexamic acid	<p>Solution: 100 mg/mL in 10 mL ampoule.</p> <p>Adult: 1 g in 200 mL IV over 10 minutes (within 3 hours of injury)</p> <p>Follow initial dose with a continuous infusion of 1 g over 8 hours.</p> <p>1 g IV as soon as possible after birth. Repeat after 30 minutes if bleeding continues, or if bleeding restarts within 24 hours of first dose.</p>	<p>Severe bleeding following injury</p> <p>Treatment of postpartum haemorrhage</p>

