Global network of WHO collaborating centres for occupational health

Global master plan to support COVID-19 response and recovery

June 2020
Introduction

1. This master plan provides an operational framework for joint work between WHO Secretariat (Headquarters and the Regional Offices) and the WHO collaborating centres for occupational health to implement WHO’s mandated work on occupational health in the context of COVID-19 response and recovery.

2. The plan will be updated according to the situation and the changes in WHO’s work on COVID-19.

3. The activities under this plan are expected to bring about longer lasting change in terms of:
   - strengthening the protection of health and safety of health workers and emergency responders in countries
   - developing capacities for preparedness and response to public health emergencies, such as outbreaks of infectious diseases, infectious diseases in non-health care workplaces

4. WHO is encouraging the collaborating centres for occupational health to:
   - collect and disseminate good practices and scientific evidence about occupational health and safety in the context of COVID-19 through WHO community of practice facility
   - translate into local languages and raise awareness about WHO’s recommendations, policy and scientific briefs, frequently asked questions and answers and communication messages the occupational health aspects of about COVID-19
   - upon request from WHO, assist countries in implementing WHO’s recommendations for occupational health in COVID-19.

5. Activities carried out at the request of WHO on COVID-19 response and recovery shall be reflected in the annual report of the collaborating centres. The workplans of collaborating centres can be updated in consultation with the WHO responsible officer and the technical counterpart and activities which are not anymore needed can be discontinued and the capacities can be repurposed for COVID-19 response and recovery.

6. This document should be used in conjunction with the Guide for WHO collaborating centres.

---

## Priorities, products and indicators for occupational health in COVID-19

<table>
<thead>
<tr>
<th>Priorities</th>
<th>Products</th>
<th>Indicators</th>
</tr>
</thead>
</table>
| **Priority 1. National programmes on occupational health of health workers according to WHO-ILO global framework** (indicator for COVID-19 response). | **1.** Rapid assessments of situation in countries according to the elements of the WHO-ILO global framework  
**2.** Review of the implementation ongoing national programmes on occupational health of health workers  
**3.** Development of practical tools for implementation of national programmes - checklists, risk assessment methods  
**4.** Awareness raising about health and safety of health workers and the need to develop national programmes | **• Number of countries that have developed new national programmes on occupational health of health workers**  
**• Number of countries that have updated existing national programmes on occupational health of health workers**  
**• Number of countries that have carried out assessment of their situation vis a vis the elements of the WHO-ILO global framework**  
**• Number of workshops, webinars, online meetings on health and safety of health workers and the development of national programmes** |
<table>
<thead>
<tr>
<th>Priorities</th>
<th>Products</th>
<th>Indicators</th>
</tr>
</thead>
</table>
| **Priority 2. Capacity building for occupational health and safety on health workers and emergency responders** | 1. Training on work improvement in health services (HealthWISE) adapted to emergency context.  
2. Curricula for occupational health and safety of health workers in undergraduate training of healthcare professionals  
3. Training on occupational health and safety for public health emergencies  
4. Collection of good practices for minimum requirements for occupational health and safety in district hospitals | • Number of countries having capacities for regular training on occupational health and safety for health workers  
• Number of countries having capacities for regular training on occupational health in public health emergencies, including rapid response teams  
• Number of countries with curricula for occupational health and safety of health workers for undergraduate training of healthcare professionals  
• Number of health workers (focal points at national, district and facility level) who have received training in occupational health of health workers |
| **Priority 3. Tools, standard operating procedures and capacities for occupational health in health care facilities** | 1. Model for standard operating procedures and minimum requirements for occupational health and safety for frontline health care facilities  
2. Model for standard operating procedures and minimum requirements for occupational health in district hospitals  
3. Dissemination and awareness raising of standard operating procedures | • Model available and tested in frontline health facilities in different contexts  
• Model available and tested in district hospitals facilities in different contexts  
• Number of online meetings, webinars and other events for dissemination, awareness raising and capacity building for using standard operating procedures for occupational health and safety in health care facilities |
<table>
<thead>
<tr>
<th>Priorities</th>
<th>Products</th>
<th>Indicators</th>
</tr>
</thead>
</table>
2. Reviews of evidence on the implementation of public health measures for COVID-19 prevention in mitigation in different sectors and workplace context  
3. Reviews of evidence on the implementation of public health and social measures for COVID-19 prevention and mitigation in the informal and gig economy | • Number of countries using tools for risk assessment for exposure to COVID-19 in non-health care workplaces based on WHO guidance  
• Number of articles published based on reviews of evidence on the implementation of public health measures for COVID-19 in non-health care workplaces |
5. COVID-19 in different work settings  
6. COVID-19 in the informal and gig economy | • Number of scientific articles published by WCCs in peer reviewed journals  
• Number of systematic reviews |