

## **WHO Patient Safety Flagship - A Decade of Patient Safety 2021-2030**

**Implementing WHA72.6 - Global Action on Patient Safety, and  
WHA74.13 – Global Patient Safety Action Plan 2021-2030**

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## Annual Global Ministerial Summits on Patient Safety

**London, 2016**



**Bonn, 2017**



**Tokyo, 2018**



**Jeddah, 2019**



**WHO**



**Montreux, 2023**



## 72<sup>nd</sup> World Health Assembly (WHA)

May 2019

**Watershed moment for patient safety!**



- ✓ Adopted WHA resolution on **Global action on patient safety** (WHA72.6)
- ✓ Recognized **Patient Safety as a global health priority**
- ✓ Established an annual **World Patient Safety Day** on 17 September
- ✓ Formulate a **Global Patient Safety Action Plan**, aligned with SDGs





GLOBAL PATIENT SAFETY ACTION PLAN 2021–2030

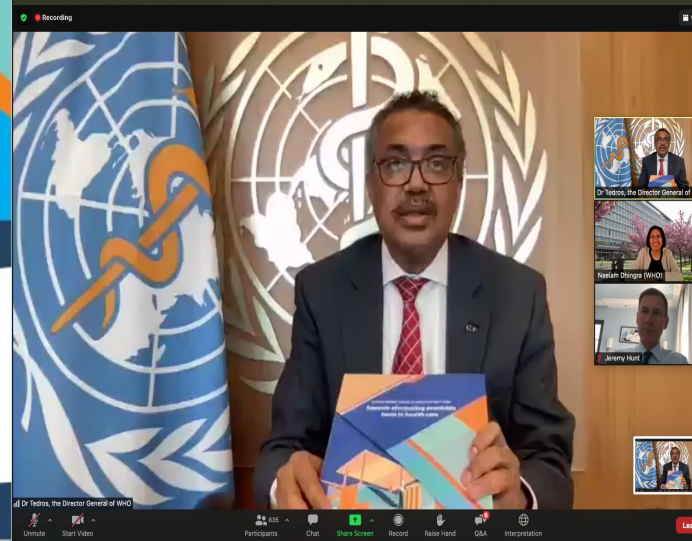
**Towards eliminating avoidable  
harm in health care****Global action on patient safety**

The Seventy-fourth World Health Assembly, having considered the consolidated report by the Director-General,<sup>1</sup>

Decided:

- (1) to adopt the global patient safety action plan 2021–2030;
- (2) to request the Director-General to report back on progress in the implementation of the global patient safety action plan 2021–2030 to the Seventy-sixth World Health Assembly in 2023 and thereafter every two years until 2031.

Seventh plenary meeting, 31 May 2021

**Launch of  
Global Patient Safety  
Action Plan  
2021–2030**

4 August 2021



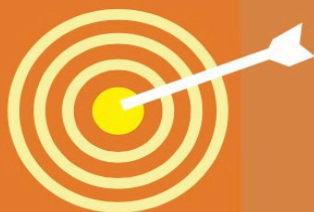
## Vision

A world in which no one is harmed in health care and every patient receives safe and respectful care, every time, everywhere



## Mission

Drive forward policies, strategies and actions based on science, patient experience, system design and partnerships to eliminate all sources of avoidable risk and harm to patients and health workers



## Goal

Achieve the maximum possible reduction in avoidable harm due to unsafe health care globally

## Global Patient Safety Action Plan 2021–2030

### Strategic Objectives

1. Policies for zero patient harm
2. High-reliability systems
3. Safety of clinical processes
4. Patient and family engagement
5. Health worker education, skills and safety
6. Information, research and risk management
7. Synergy, partnership and solidarity

## Framework for Action - The 7x5 Matrix

1		Policies to eliminate avoidable harm in health care	1.1 Patient safety policy, strategy and implementation framework	1.2 Resource mobilization and allocation	1.3 Protective legislative measures	1.4 Safety standards, regulation and accreditation	1.5 World Patient Safety Day and Global Patient Safety Challenges
2		High-reliability systems	2.1 Transparency, openness and No blame culture	2.2 Good governance for the health care system	2.3 Leadership capacity for clinical and managerial functions	2.4 Human factors/ ergonomics for health systems resilience	2.5 Patient safety in emergencies and settings of extreme adversity
3		Safety of clinical processes	3.1 Safety of risk-prone clinical procedures	3.2 Global Patient Safety Challenge: <i>Medication Without Harm</i>	3.3 Infection prevention and control & antimicrobial resistance	3.4 Safety of medical devices, medicines, blood and vaccines	3.5 Patient safety in primary care and transitions of care
4		Patient and family engagement	4.1 Co-development of policies and programmes with patients	4.2 Learning from patient experience for safety improvement	4.3 Patient advocates and patient safety champions	4.4 Patient safety incident disclosure to victims	4.5 Information and education to patients and families
5		Health worker education, skills and safety	5.1 Patient safety in professional education and training	5.2 Centres of excellence for patient safety education and training	5.3 Patient safety competencies as regulatory requirements	5.4 Linking patient safety with appraisal system of health workers	5.5 Safe working environment for health workers
6		Information, research and risk management	6.1 Patient safety incident reporting and learning systems	6.2 Patient safety information systems	6.3 Patient safety surveillance systems	6.4 Patient safety research programmes	6.5 Digital technology for patient safety
7		Synergy, partnership and solidarity	7.1 Stakeholders engagement	7.2 Common understanding and shared commitment	7.3 Patient safety networks and collaboration	7.4 Cross geographical and multisectoral initiatives for patient safety	7.5 Alignment with technical programmes and initiatives





## WHO Flagship Initiative

### A Decade of Patient Safety 2021-2030

*WHO's response to global call for action on patient safety*

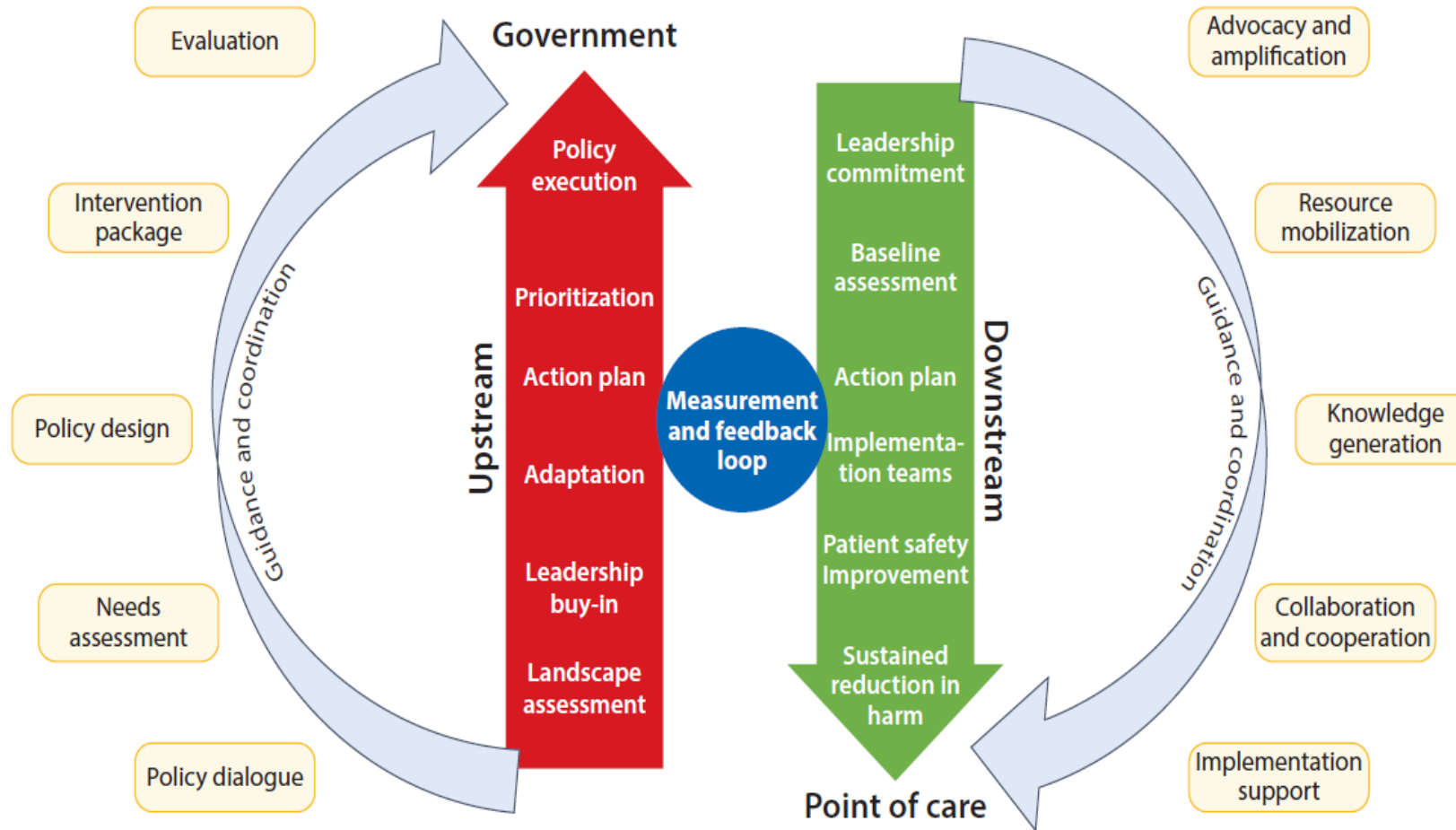


# WHO Flagship Initiative

## A Decade of Patient Safety 2021–2030



# Patient Safety Implementation Ecosystem



## Milestones

1. Landscape assessment of safety risks and barriers to improvement
2. Commitment from political and organizational leadership
3. Sustainable mechanism for implementation
4. National context and priorities
5. Model of change



# Monitoring and Reporting

## Core indicators and targets



STRATEGIC  
OBJECTIVE

1

**Policies for zero patient harm**

### Indicator

Number of countries that have developed a national action plan (or equivalent) for implementing patient safety policy and strategies

### Global targets

Percentage of countries that have developed a national patient safety action plan or equivalent

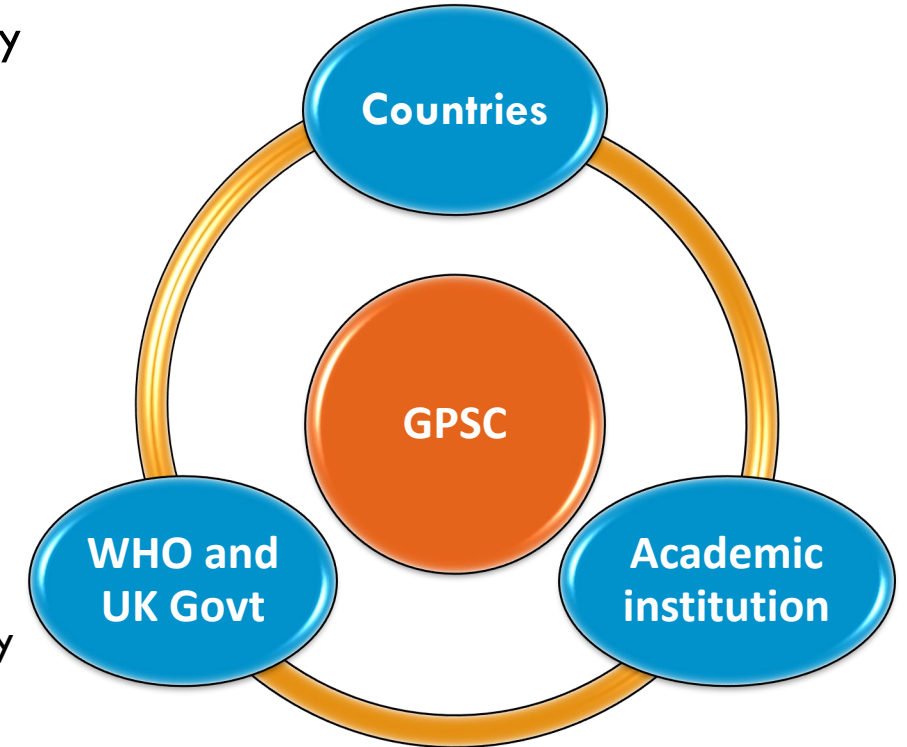
2021	Establish a baseline
2023	30% of countries
2025	50% of countries
2027	80% of countries
2030	90% of countries

### Source of data

Member State survey by WHO

# Global Patient Safety Collaborative (GPSC)

- Collaborative initiative of the UK Government and WHO with key action areas: **leadership, education and training** and **research**
- Academic partner - **Imperial College London**
- Development of technical resources and country cooperation: phase 1 - **India, Kenya, Mongolia and Pakistan**
- Key achievements at country level
  - Patient safety recognized as a policy objective
  - Institutional arrangements established for implementing patient safety
  - National Patient Safety Networks established - stakeholder engagement, knowledge sharing and capacity building
  - Country assessments on patient safety priorities and needs performed
  - Capacity building on key patient safety principles, approaches and research





# World Patient Safety Day 2019-2021



**Speak up for Patient Safety!**



**Speak up for Health Worker Safety!**



**Act now for safe and respectful childbirth!**







CARDIFF CITY HALL, UK



ASPIRE TOWER, QATAR



MILLENNIUM MONUMENT, MALAYSIA



CASTELO MOURISCO DA FLOCRUZ, BRAZIL



OPUS STADIUM, AUSTRALIA



NIB BANK ETHIOPIA



WOMEN'S BRIDGE, ARGENTINA



FINANCIAL HARBOUR, BAHRAIN



THE WHITE HOUSE, USA



WHO REGIONAL OFFICE FOR EUROPE



JINJA BRIDGE, UGANDA



JET D'EAU, SWITZERLAND



# WHO Global Patient Safety Challenge

*Medication Without Harm*

Global Launch, 29 March 2017

Medication Without Harm



Third Global Patient  
Safety Challenge



Patient Safety  
Global Ministerial Summit 2017

The Global Patient Safety Challenge: Medication Without Harm







**World Patient Safety Day 2022**  
**Medication Safety**



# Global Campaign

## Know. Check. Ask.

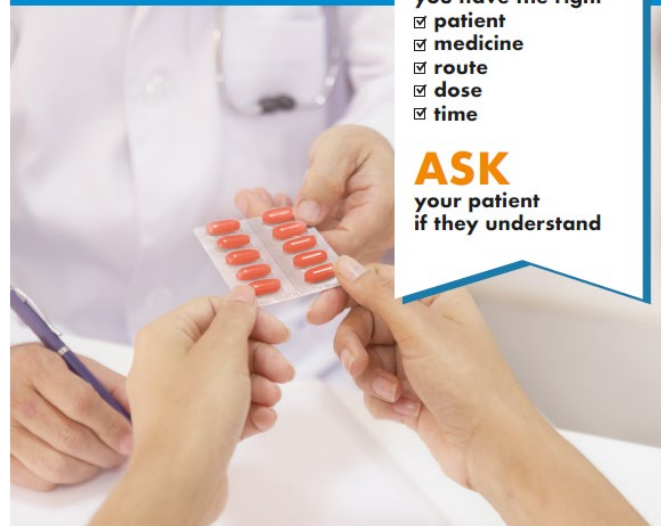
**BEFORE YOU GIVE IT...**

**KNOW**  
your medication


**CHECK**  
you have the right

- ✓ patient
- ✓ medicine
- ✓ route
- ✓ dose
- ✓ time

**ASK**  
your patient  
if they understand



**MEDICATION WITHOUT HARM**  
Global Patient Safety Challenge

 World Health Organization

**BEFORE YOU TAKE IT...**

**KNOW**  
your medication

**CHECK**  
the dose and time

**ASK**  
your health care professional



**MEDICATION WITHOUT HARM**  
Global Patient Safety Challenge

 World Health Organization

## Medication Without Harm



WHO Global Patient Safety Challenge

 MEDICATION  
WITHOUT HARM  
Global Patient Safety Challenge

 World Health  
Organization

# Consolidation of the work of the WHO Global Patient Safety Challenge: *Medication Without Harm*

 MEDICATION  
WITHOUT HARM  
*Global Patient Safety Challenge*

ezcollab.who.int/gpsn/members/overview

Home Discussions Library Calendar Members Admin

Overview List Invitations



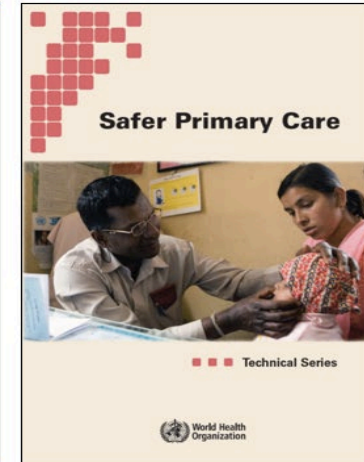
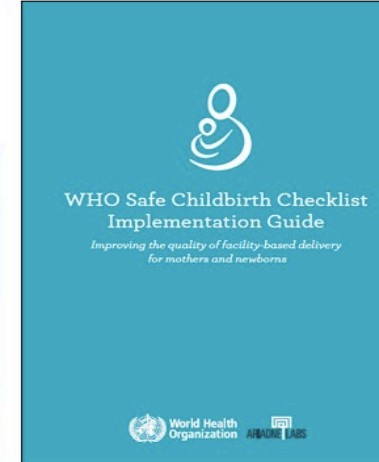
## WHO Global Patient Safety Network

2200 members, 148 countries

Summary

Members	2200
Countries and territories	148

7°C Stark bevölkert 22:11 20/03/20



### Surgical Safety Checklist

World Health Organization Patient Safety

Before induction of anaesthesia (with at least nurse and anaesthetist)	Before skin incision (with nurse, anaesthetist and surgeon)	Before patient leaves operating room (with nurse, anaesthetist and surgeon)
<p>Has the patient confirmed his/her identity, site, procedure, and consent?</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Yes</li> <li><input type="checkbox"/> Not applicable</li> </ul> <p>Is the site marked?</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Yes</li> <li><input type="checkbox"/> Not applicable</li> </ul> <p>Is the anaesthesia machine and medication check complete?</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Yes</li> <li><input type="checkbox"/> Not applicable</li> </ul> <p>Is the pulse oximeter on the patient and functioning?</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Yes</li> <li><input type="checkbox"/> Not applicable</li> </ul> <p>Does the patient have a:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Known allergy?</li> <li><input type="checkbox"/> No</li> <li><input type="checkbox"/> Yes</li> <li><input type="checkbox"/> Difficult airway or aspiration risk?</li> <li><input type="checkbox"/> No</li> <li><input type="checkbox"/> Yes, and equipment/assistance available</li> <li><input type="checkbox"/> Risk of &gt;50ml blood loss (7ml/kg in children)?</li> <li><input type="checkbox"/> No</li> <li><input type="checkbox"/> Yes, and two IV/central access and fluids planned</li> </ul>	<p>Confirm all team members have introduced themselves by name and role.</p> <p>Confirm the patient's name, procedure, and where the incision will be made.</p> <p>Has antibiotic prophylaxis been given within the last 60 minutes?</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Yes</li> <li><input type="checkbox"/> Not applicable</li> </ul> <p><b>Anticipated Critical Events</b></p> <p>To Surgeon:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> What are the critical or non-routine steps?</li> <li><input type="checkbox"/> How long will the case take?</li> <li><input type="checkbox"/> What is the anticipated blood loss?</li> </ul> <p>To Anaesthetist:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Are there any patient-specific concerns?</li> <li><input type="checkbox"/> Yes</li> </ul> <p>To Nursing Team:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Has sterility (including indicator results) been confirmed?</li> <li><input type="checkbox"/> Are there equipment issues or any concerns?</li> </ul> <p>Is essential imaging displayed?</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Yes</li> <li><input type="checkbox"/> Not applicable</li> </ul>	<p><b>Nurse Verbally Confirms:</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> The name of the procedure</li> <li><input type="checkbox"/> Completion of instrument, sponge and needle counts</li> <li><input type="checkbox"/> Specimen labelling (read specimen labels aloud, including patient name)</li> <li><input type="checkbox"/> Whether there are any equipment problems to be addressed</li> </ul> <p><b>To Surgeon, Anaesthetist and Nurses:</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> What are the key concerns for recovery and management of this patient?</li> </ul>

## Patients for Patient Safety


 Adelino Capriles - Spain	 Patients as Partners	 Nail Kaur - Ukraine	 Nail Kaur - Ukraine
 Los patients en tant que partenaires	 Everglades Marquis Cui - Mexico	 J. S. Nara - India	 El paciente como aliado
 与病人并肩合作	 Christine Peters - St. Louis	 Harish Jethi - Pakistan	 المرضى كشركاء
 Pacientes como aliados	 Pacientes como aliados	 Pacientes como aliados	 Pacientes como aliados

World Health Organization Patient Safety


A World Alliance for Safer Health Care

## Minimal Information Model for Patient Safety Incident Reporting and Learning Systems

### USER GUIDE



World Health Organization




## National PATIENT SAFETY IMPLEMENTATION Framework (2018-2025)

### INDIA



MINISTRY OF HEALTH & FAMILY WELFARE Government of India



World Health Organization

### Patient Safety Incident Reporting and Learning Systems

Technical report and guidance





# **Implications of the COVID-19 Pandemic for Patient Safety**

**Scientific brief**

**Thank you**



**World  
Patient Safety  
Day** 17 September