



World Health
Organization



World
Patient Safety
Day 17 September 2021

World Patient Safety Day 2021 Virtual Global Conference

“Together for safe and respectful maternal and newborn care”

17 September 2021, 14:00–18:00 CEST, Geneva, Switzerland

PROGRAMME OF WORK

Moderators:

Dr Neelam Dhingra, Unit Head, Patient Safety Flagship, WHO headquarters
Sir Liam Donaldson, WHO Envoy for Patient Safety

OPENING SESSION		
14:00–14:05	Welcome Ice-breaker: where are you joining from?	Dr Neelam Dhingra All participants
14:05–14:10	Keynote address: The power of zero harm: ensuring safe maternal and newborn care	Rt Hon Jeremy Hunt Chair of Health and Social Care Committee, United Kingdom
14:10–14:13	Message from WHO Director General on the occasion of World Patient Safety Day 2021	Dr Tedros Adhanom Ghebreyesus Director-General, WHO
14:13–14:18	Keynote address: The role of the partnerships in ensuring safe and respectful childbirth	Rt Hon Helen Clark Chair of the Partnership for Maternal, Newborn and Child Health
14:18–14:20	WHO World Patient Safety Day 2021 Campaign video	
14:20–14:25	Story from the ground: harm can be avoided	Ms Udie Soko Patient Safety Advocate, Founder and Executive Director of Zambian Cancer Society
14:25–14:30	Message from WHO Regional Directors	Dr Matshidiso Rebecca Moeti WHO Regional Director for Africa
		Dr Ahmed Al-Mandhari WHO Regional Director for the Eastern Mediterranean

Session 1: Global landscape and WHO initiatives on maternal and newborn health and safety		
14:30–14:37	Global landscape in maternal and newborn health	Dr Anshu Banerjee Director, Department of Maternal, Newborn, Child and Adolescent Health and Ageing WHO headquarters
14:37–14:44	Respectful childbirth for all women and newborns	Dr Ian Askew Director, Department of Sexual and Reproductive Health and Research WHO headquarters
14:44–14:51	The role of nurses and midwives in provision of safe and respectful maternal and newborn care	Ms Elizabeth Iro Chief Nursing Officer WHO headquarters
14:51–14:56	Question to webinar participants: ► What does safe maternal and newborn care mean to you?	<i>Displaying the responses</i>
14:56–15:03	Towards eliminating avoidable harm in maternal and newborn care Launch of World Patient Safety Day Goals 2021	Dr Neelam Dhingra Unit Head, Patient Safety Flagship WHO headquarters
15:03–15:08	Story from the ground: challenges mothers and health workers faced amid COVID-19 pandemic in Philippines	WHO Representative Office for the Philippines
15:08–15:15	Maintaining safe functioning of maternal and newborn services during the COVID-19 pandemic	Dr Rudi Eggers Director, Integrated Health Services WHO headquarters
15:15–15:18	Message from WHO Regional Directors	Dr Hans Henri P. Kluge WHO Regional Director for Europe
15:18-15:20	Message from Pan American Health Organization	Dr Jonás Gonseth García Advisor, Quality in Health Systems and Services Health Systems and Services Department
15:20–15:30	BREAK	
Session 2: Prioritizing maternal and newborn safety in the context of UHC		
15:30–15:35	Stories from the ground: provision of safe respectful maternity care through midwives in Pakistan	Ms Neha Mankani Community Midwife, Pakistan
15:35–15:42	Economics of patient safety	Prof. Niek Klazinga Head of the OECD Health Care Quality Indicator Programme OECD, Paris
15:42–15:49	The journey to reduce avoidable harm in maternity services across the NHS by 50% by 2025	Mr William Vineall Director – NHS Quality, Safety, Investigations Department of Health and Social Care, England, United Kingdom

15:49–15:55	<p>Question to webinar participants:</p> <ul style="list-style-type: none"> ▸ In your point of view, what are the priorities for establishing safer maternal and newborn services in countries? 	<i>Displaying the responses</i>
15:55–16:50	<p>Introduction to the panel discussion:</p> <p>What shall countries do to prioritize safety agenda in maternal and newborn care?</p>	<p>Chair:</p> <p>Sir Liam Donaldson WHO Envoy for Patient Safety</p> <p>Panellists:</p> <ul style="list-style-type: none"> ▸ Ms Evangelina Vazquez Curiel WHO Patients for Patient Safety Advocate, Mexico ▸ Dr Zulfiya Abdusamatzoda Deputy Minister of Health, Tajikistan ▸ Prof. James Walker Clinical Director, Maternity Investigations Healthcare Safety Investigation Branch, United Kingdom ▸ Prof. Shahida Shaikh Head of Department OBGYN Chandka Medical College, Pakistan ▸ Prof. Lorena Mercedes Binfa Department of Women's and Newborn Health Promotion, Midwifery School, University of Chile, Chile ▸ Dr Ranjan Kumar Pejaver President, National Neonatology Forum of India
16:50–16:55	Message from WHO Regional Directors	<p>Dr Poonam Khetrpal Singh WHO Regional Director for South-East Asia</p> <p>Dr Takeshi Kasai WHO Regional Director for the Western Pacific</p>
16:55–17:50	<p>Introduction to the panel discussion:</p> <p>Role of partners in advancing the safety and respectful care agenda in maternal and newborn health</p>	<p>Chair:</p> <p>Ms Helga Fogstad Executive Director, Partnership for Maternal, Newborn and Child Health</p> <p>Panellists:</p> <ul style="list-style-type: none"> ▸ Dr Franka Cadée, President, International Confederation of Midwives ▸ Mr Joe Kiani Founder, Patient Safety Movement Foundation

		<ul style="list-style-type: none"> ▶ Dr Jeanne Conry President-elect, International Federation of Gynecology and Obstetrics ▶ Dr Naveen Thacker President elect, International Pediatric Association ▶ Dr Michelle Acorn Chief Nurse, International Council of Nurses ▶ Ms Susannah Leisher Chair, International Stillbirth Alliance ▶ Ms Sandra Mwarania Advocacy and Program Manager, White Ribbon Alliance, Kenya
Closing session		
17:50–18:00	Closing remarks	<p>Dr Zsuzsanna Jakab Deputy Director-General, WHO</p> <p>Dr Rudi Eggers Director, Integrated Health Services WHO headquarters</p>