Towards 100 percent Voluntary Blood Donation – Understanding Challenge and Barriers in the South – East Asia		
Report of a Pilot Online Web Training Series for Nepal, Indonesia.  Bangladesh, Maldives and Timor Leste, 7-9 October 2021, Department of  Transfusion Medicine, Postgraduate Institute of Medical Education &  Research, Chandigarh, India		
WHO Regional Office for South-East Asia, New Delhi, October 2021		

#### **CONTENTS**

- 1. INTRODUCTION
- 2. OBJECTIVES
- 3. INAUGURAL SESION
- 4. UNDERSTANDING THE UNIQUE CHALLENGES IN VOLUNTARY BLOOD DONATION IN SOUTH-EAST ASIA
  - 4.1. Overview of Regional Scenario in South-East Asia
  - 4.2. Overview of Regional Scenario in Western Pacific
  - 4.3. Current Status of Whole Blood, Component Donations & Challenges in the self-sufficiency of Blood and Blood Components in South-East Asia Country scenarios
    - 4.3.1. Sri Lanka
    - 4.3.2. Nepal
    - 4.3.3. Bangladesh
    - 4.3.4. Indonesia
    - 4.3.5. Thailand
- 5. FOUNDATION & QUALITY ASSURANCE OF A VOLUNTARY BLOOD DONATION PROGRAM
  - 5.1. Setting up of a Blood Donation Program assessment of blood and components requirements in the region and planning for voluntary blood donation
  - 5.2. Code of ethics in voluntary blood donation
  - 5.3. Critical Quality Control Checks in the blood donation process
  - 5.4. Quality indicators of the blood donation program
- 6. BALANCING SAFETY WITH SUFFICIENCYIN CONTEXT OF VOLUNTARY BLOOD DONATIONS
  - 6.1. Principles of voluntary blood donor recruitment and retention

- 6.2. Selection of a safe whole blood and component donor
- 6.3. Role of family / friends and youth as blood donors in the region
- 6.4. Conversion of first-time blood donors into regular repeat blood donors
- 6.5. Counseling of blood donors the Donor & Recipient Safety
- 6.6. Donor vigilance
- 6.7. Role of information technology in sustaining voluntary blood donations

# 7. BLOOD DONATION PROCESS AND DONOR ROOM

#### **PROCEDURES**

- 7.1. Blood donation process, post donation care and counseling
- 7.2. Classification of adverse donor reactions
- 7.3. Management of adverse donor reactions
- 7.4. Interventions to mitigate adverse donor reactions

# 8. ROLE OF BLOOD DONOR ORGANIZERS / ASSOCIATIONS IN VOLUNTARY BLOOD DONATIONS

- 8.1. India North
- 8.2. India South
- 8.3. India West
- 8.4. India East

# 9. SUSTAINABLE VOLUNTARY BLOOD DONATION PROGRAM IN THE SOUTH-EAST ASIA

- 9.1. Sustaining voluntary blood donations in the wake of COVID-19 pandemic disaster
- 9.2. Blood donation challenges during COVID-19 pandemic in Norway
- 9.3. Sustainable Development Goals in the Journey Towards 100% Voluntary Blood donations in South-East Asia – Panel Discussion 10.RECOMMENDATIONS

# Annexures

- 1. Scientific Advisory Committee, Secretariat
- 2. Programme
- 3. List of experts

#### 1. INTRODUCTION

A pilot online web training series was conducted by the WHO Regional Office at New Delhi, India in collaboration with the Department of Transfusion Medicine, PGIMER, Chandigarh, India for the member countries of Nepal, Indonesia, Bangladesh, Maldives, and Timor Leste, from the 7 to 9 October 2021. Thirty-six experts from India, Sri Lanka, Nepal, Bangladesh, Indonesia, Thailand, Malaysia, The Republic of Korea, Norway, Australia, and the Regional Advisor Blood Safety, WHO South East Asia, facilitated the training series over the 3 days of training.

#### 2. OBJECTIVES

The objective of the pilot online web training series was

- 2.1. To understand the challenges and barriers towards 100% voluntary blood donation in the South East Asia.
- 2.2. To develop key recommendations towards Sustainable Development Goals in the Journey Towards 100% Voluntary Blood donations in South East Asia

#### 3. INAUGURAL SESION

The pilot online web training series started on 7 October 2021 with the welcome address by Prof. Jagat Ram, Director, PGIMER, Chandigarh, India. He stressed upon the role of voluntary blood donation in safety of blood supplies. The WHO support towards voluntary blood donation in the South East Asia region was reflected in the Regional Director's message delivered on World Blood Donor Day 202, that was presented by the Department of Health Development Systems, WHO Regional Office for South East Asia, New Delhi, India.

# 4. UNDERSTANDING THE UNIQUE CHALLENGES IN VOLUNTARY BLOOD DONATION IN SOUTH EAST ASIA

### 4.1. Overview of Regional Scenario in South East Asia

Dr. Aparna Singh Shah, Regional Adviser, Blood, Blood Products, Products of Human Origin, IPC and Patient Safety, Department of Health Development Systems, WHO Regional Office for South East Asia, New Delhi, highlighting the WHO's commitment towards Safe and Adequate blood components in line with the WHO's Action framework to advance universal access to safe, effective and quality-assured blood products 2020-2023. The challenges imposed by COVID-19 and the guidance document prepared by WHO to streamline the functioning of Blood Transfusion Services during the Covid pandemic.

## 4.2. Overview of Regional Scenario in Western Pacific

Dr So Yong-Kwon, Director, Blood Safety Bureau, Korean Red Cross Blood Services Headquarters, The Republic of Korea updated the delegates that the country has a National Blood Management System and only voluntary blood donations. The country has a smart blood donation application – Red Connect since 2011, official blood donation application. The country has incentives for voluntary blood donation, has switched to individual donation Nucleic Acid Testing (ID-NAT) since 2012. The country has a rare donor registry, HLA matched platelet donor registry, national hemovigilance program with dedicated donor vigilance arm. The current challenge faced is the aging Korean population and the impact it may have on the BTS.

# 4.3. Current Status of Whole Blood, Component Donations & Challenges in the Self-Sufficiency of Blood and Blood Components in South East Asia – Country scenarios

#### **4.3.1. Sri Lanka**

Dr Lakshman Edirisinghe, Director, Head, WHO Collaborating Center, National Blood Transfusion Service, Ministry of Health, Sri Lanka, emphasized that Sri Lanka has achieved 100% voluntary blood

donation (VBD) in 2014 and there is 100% conversion into components. The country has incentives for voluntary blood donation, a National Reference Laboratory, Internal & External Quality Assessment Schemes, National Hemovigilance Surveillance System, and a pilot implementation of Nucleic Acid Testing for enhancing blood safety in the country, which shall be made universal in due course.

### 4.3.2. Nepal

Dr Manita Rajkarnikar, Director, Nepal Red Cross Society, Nepal informed that the country has 80% VBD with 40% repeat donors and 45% component preparation. The challenges are of lack of defined financial support towards the BTS, trained manpower and commitment towards VBD and there is no projection about estimated demand of blood in the country.

### 4.3.3. Bangladesh

Dr Md. Ashadul Islam, General Secretary, National Safe Blood Transfusion Expert Committee, Dhaka, Bangladesh highlighted that the country is midway from its tasks towards100% VBD, currently at less than 50% VBD with about 30% conversion into blood components and gave a holistic overview of the BTS in Bangladesh.

#### 4.3.4. Indonesia

Dr Tegu Triyono, Chairman, National Committee for Blood Services, Indonesia, informed that the country has 78% voluntary blood donations with 61% repeat blood donations. However, COVID-19 pandemic has changed the ratio of voluntary donors (VD) to replacement donors (RD). The country still uses a fraction of whole blood (13%) at present. In COVID-19 pandemic an increase in seroreactivity for transfusion transmissible infections is seen for hepatitis B and syphilis. There is incentive for voluntary blood donation in the country. There is no national blood grouping reference laboratory, rare donor registry or hemovigilance at present.

#### 4.3.5. Thailand

Ms. Pawinee Kupatawinto, Deputy Director, National Blood Centre of the Thai Red Cross Society, Bangkok, Thailand informed that the country has 100% voluntary blood donations with 76 - 80 % repeat donors. In COVID-19 pandemic, they observed increase in number of repeat blood donors, 6% collection from family/friend's donors and increase in percentage of transfusion transmissible infections in blood donors. They have found that direct calling of donors' is helpful in conversion of donations and incentives such a T-shirts increase VBD. The country has centralized blood collection and testing facility for TTIs with 100% individual unit Nucleic acid testing (ID-NAT), blood grouping and use leukoreduction, male only plasma, platelet additive solutions and the bacterial screening for blood components in Thailand. The country has a national hemovigilance program with dedicated donor vigilance arm, have rare donor registries, and incentives for voluntary blood donation.

# 5. FOUNDATION & QUALITY ASSUANCE OF A VOLUNTARY BLOOD DONATION PROGRAM

# 5.1. Setting up of a Blood Donation Program – assessment of blood and components requirements in the region and planning for voluntary blood donation

Dr Veera Nadarajan took a general overview of blood donations based on the WHO Global Data Base on Blood Safety, stressed on the need of estimation that are practical and a practical approach to setting up blood collection and donor management including data management. Effective donor information system for post donation counselling and testing should be in place & further emphasized that all should have access to safe and adequate blood components irrespective of variation in socio economic/demography.

# 5.2. Code of ethics in voluntary blood donation

Dr Lin Fung explained the International Society of Blood Transfusions (ISBT) code of ethics for donors and recipients and their relevance for clinical implications in the current times for the transfusion services for donor and recipient safety. The presentation covered the topic right from the origin of the search for the code of ethics, the principles of biomedical ethics, autonomy, non-maleficence, beneficence, justice and dignity and the stewardship of cause.

### 5.3. Critical Quality Control Checks in the blood donation process

Dr. Hem Chandra Pandey discussed the critical control points need to be identified, mapped, and monitored for establishing quality in the process of blood donation. The mapping starts from registration, history questionnaire, haemoglobin screening, mini physical examination, identification of donor with the labelled blood bags and pilot sample evacuated tubes, arm disinfection, gentle mixing and monitoring volume of collection and all activities are important for the donor and recipient safety.

### 5.4. Quality indicators of the blood donation program

Prof. Rajendra Chaudhary explained about the quality indicators in the blood donation in an almost bench to bedside manner. He defined the quality indicators, explained the objectives behind the need, types, how to develop quality indicators with simple lucid examples for the audience. He stressed on the importance of QIs role as a tool for quality management system and highlighted that the stakeholders to ensure that Qis are instituted in the right way for improving the quality of BTS.

# 6. BALANCING SAFETY WITH SUFFICIENCYIN CONTEXT OF VOLUNTARY BLOOD DONATIONS

# 6.1. Principles of voluntary blood donor recruitment and retention

Prof. Sitalakshmi Subramanian explained about good donor management and blood safety, the elements of good donor management, the importance of a safe donor, donor recruitment and retention strategies with reference to the four goals and the twenty

well defined strategies as per the WHO in the endeavour towards 100% voluntary blood donation.

## 6.2. Selection of a safe whole blood and component donor

Dr. Gopal Patidar spoke about the importance, evolution, evidence behind the donor selection criteria and on the assessment of questionnaire for blood donor selection. Donor selection criteria are the first line of defence for blood safety and should be prepared keeping in mind the safety with the self-sufficiency and tailor made for the geographic area.

# 6.3. Role of family / friends and youth as blood donors in the region

Dr. Ajju Agnihotri spoke on the issue of the need to both family and friend's donors in addition to the voluntary blood donors as the unique need noted in South East Asia. The focus on VBD, should not ignore the easy availability, potential of turning in to repeat blood donors of the family and friend donors to ultimately strengthen repeat and safe blood donations, and advocated that this may be the 1<sup>st</sup> best step towards balancing safety with sufficiency in the region.

# 6.4. Conversion of first-time blood donors into regular repeat blood donors

Dr. Shamee Shastry spoke on the need to identify target donor population to understand the systematic approach towards the implementation of a quality system in blood donor recruitment and retention. The role of budgetary allocation, human resource, public information program having a dedicated organisational structure, with allocation of responsibility, standard operative procedures and donor data management for donor recruitment and retention. The emphasis on follow-up of donors, good relations with the donors, recognition of the donor's contribution, health education of the

donor and recall of donors. Monitoring and evaluation of the entire donor program.

## 6.5. Counseling of blood donors – the Donor & Recipient Safety

Dr. Nidhi Bhatnagar spoke on the spectrum of donor counseling, starting from the pre-requisites for such a system – need of the trained counselors, congenial atmosphere, up-to-date knowledge of the counselor, and the need of confidentiality, defined roles and responsibilities and SOPs for having a quality system in counseling services. The right of the donor to have information on the blood collection process, screenings tests and their result, blood requirements, storage and utilization, reason of deferral, post donation care and special precariousness post donation.

### 6.6. Donor vigilance

Dr. Akanksha Bisht spoke on the evolution of the hemovigilance program of India (HvPI) and the addition of the donor vigilance module on 14 June in the year 2015, the donor-vigil indigenously developed software by the team of National Institute of Biologicals (NIB), India. The compilation of the donor vigilance data has brought out recommendations for improving the donor questionnaire and examination, the need to reduce anxiety in first time young age donors, need to improve training on phlebotomy and improve post donation care and vigilance for at least up to 30 minutes post donation and the early identification and management of first reaction to prevent secondary reaction and injury.

# 6.7. Role of information technology in sustaining voluntary blood donations

Dr. Satyam Arora spoke that information technology has been an essential part of modern blood banking and transfusion medicine. The optimal use of social media and online tools can greatly enhance

the donor motivation and recruitment process, whereas at the same time correct and authentic information needs to put in public domain.

# 7. BLOOD DONATION PROCESS AND DONOR ROOMPROCEDURES

### 7.1. Blood donation process, post donation care and counseling

Dr. Rahul Katharia spoke in detail about the steps in the blood donation process, with special reference to the technique of donor arm disinfection, technique of donor phlebotomy, counseling during blood donation and post donation care and information to the blood donor.

### 7.2. Classification of adverse donor reactions

Prof. Ravneet Kaur spoke on the need of common consensus on classification of adverse donor reactions, the updated 2014 International Hemovigilance Network (IHN), International Society of Blood Transfusion (ISBT) and American Association of Blood Banks (AABB) detailed classification, which has been adopted in the Hemovigilance program of India. The talk detailed about the examples of each type of donor reaction.

# 7.3. Management of adverse donor reactions

Prof. Sangeeta Pahuja spoke on the recognition and management of the adverse donor reactions as per the IHN, ISBT & AABB classification with some detailed examples in form of case studies, in addition to the need of institution of preventive measures.

## 7.4. Interventions to mitigate adverse donor reactions

Dr. Aseem Kumar Tiwari spoke on improving donors' psychology, physiology and making process improvements in the blood donation chain to prevent vasovagal reactions and increase donor retention. He highlighted the need to "Thank the donor" on at least 3 occasions

(reception, phlebotomy, and post refreshments) and on the need of institution of simple measures like water ingestion pre donation and applied muscle tension apart from the role of counseling in breaking the anxiety of the donor.

# 8. ROLE OF BLOOD DONOR ORGANIZERS / ASSOCIATIONS IN VOLUNTARY BLOOD DONATIONS

#### 8.1. India – North

Prof. Tulika Chandra discussed the scenario of VBD in northern India. The talk dwelled upon the role of voluntary blood donor organizations and the role incentives in the movement. The role of conversion of replacement blood donors in to voluntary blood donors and camp organisers.

#### 8.2. India – South

Dr. Ankit Mathur discussed the scenario of VBD in the information technology hub of southern India. The advantages of such structure VBD movement wherein major reliance is on the corporates and the challenges faced in wake of COVID-19 in not having an all-inclusive blood donation movement was adequately highlighted.

### 8.3. India – West

Dr. Nidhi Bhatnagar discussed the unique features of a blend of having social marketing, information technology and voluntary blood donor organisations with benefits of having a structured "donor call centre". The talk also included the necessary adaptations in the blood donation in wake of COVID-19.

#### 8.4. India – East

Dr. Somnath Mukherjee discussed the unique features of voluntary blood donor organisations in the regions with emphasis on role of the forum of voluntary blood donors of West Bengal, and local bodies in the mass movement of blood donation under such organisations.

# 9. SUSTAINABLE VOLUNTARY BLOOD DONATION PROGRAM IN THE SOUTH EAST ASIA

# 9.1. Sustaining voluntary blood donations in the wake of COVID-19 pandemic disaster

Dr. Suchet Sachdev discussed on the challenges imposed on the BTS in wake of disasters, with emphasis of COVID-19 pandemics. The need to institute changes in blood donation for ensuring safety of the donors, staff and balancing the safety with self-sufficiency. The need to follow the WHO guidelines for ensuring blood donations in pandemics of respiratory origin and actual success of following the WHO guidelines at a blood centre of an institute of national importance in northern India.

# 9.2. Blood donation challenges during COVID-19 pandemic in Norway

Dr. Karin Magnussen spoke on the challenges imposed by COVID-19 pandemic on the blood services in a developed economy nation.

# 9.3. Sustainable Development Goals in the Journey Towards 100% Voluntary Blood donations in South East Asia – Panel Discussion

Panel question	NEPAL	BANGLADESH	INDONESIA	THAILAND
Voluntary blood donation incorporated in the school/college curriculum?	No	Yes	No	No (Yes, in colleges)
Voluntary blood donation drives on Parent Teacher Meeting occasions in Schools?	No	No	No	Yes
Voluntary blood donation activities by students (such as Red Ribbon Club/Red Cross/National Service Scheme) in colleges?	Yes	Yes	Yes	Yes
Voluntary blood donation activity undertaken by Government institutions?	Yes	Yes	Yes	Yes
Voluntary blood donation activities conducted as part of Corporate Social Responsibility by the Industry/Corporate/Media House?	Yes	Yes	Yes	Yes
Special leave for donating blood?	No	No	Yes, in special situations only	No
Reimbursement of donor travel?	No	No	NO, only incentives	No (Discounts by Corporate taxi services)

### 10.RECOMMENDATIONS

The training was conducted to understand the foundations of a structured voluntary blood donation programme for provision of sustainable, safe, quality assured blood and blood components supply in the South East Asia Region.

The experts dwelt upon and arrived upon the following consensus

 There must be National and/or State commitment towards provision of resources for ensuring a safe and sustainable voluntary blood donation program

- 2. National Blood Policy and an effective regulatory framework must be in place
- 3. Voluntary Non-Remunerated Blood Donation preferred source of blood supply
- 4. Effective donor motivation and recruitment strategies-regional cultural and socio-demographics
- 5. Effective communication in the community with various target groups and creating awareness by providing information at primary/high school/university level
- 6. Effective Information Education & Communication for augmenting voluntary blood donations
- 7. Utilization of Information technology platform for boosting voluntary blood donations
- 8. Emphasis must be laid down on converting 1<sup>st</sup> time VBD and family donors as regular repeat blood donors
- 9. Principals and code ethics must be followed in dealing with Volunteer Donors
- 10. Evidence based, well defined donor screening criteria taking into consideration the local, regional, and geographical variations
- 11.Pre donation counselling, Blood collection in a quality assured manner to minimize donor adverse events
- 12.Implementation of donor adverse event mitigation strategies for improving donor retention
- 13.Post donation donor care and counselling
- 14.Implementation of critical quality control checks in the blood donation process
- 15.Implementation of quality indicators for surveillance of the blood donation program and process

- 16.Robust donor Hemovigilance programme to improve the process of blood collection and donor care
- 17.Implementation of donor database systems
- 18. Fixed blood donations sites
- 19.Brand ambassadors to promote VBD
- 20. Training programs for voluntary blood donor organizations
- 21.Knowledge, attitude, and practices studies to identify the gaps in the blood donation
- 22. Studies on the blood donor's psychology, supported by the WHO.

#### **Annexures**

### 1. Scientific Committee, Secretariat & Experts

Scientific Committee

Prof. Neelam Marwaha, Advisor

Dr. Aparna Singh Shah, Advisor

Prof. Rajendra Chaudhary, Chair

Prof. Sitalakshmi Subramanian, Co-Chair

Prof. Ratti Ram Sharma, Co-Chair

Dr. Shamee Shastry, Member

Dr. Suchet Sachdev, Member-convener

Secretariat: Department of Transfusion Medicine, Level 3, Nehru

Hospital, Postgraduate Institute of Medical Education & Research,

Chandigarh, India-160012

+**91-**172-276481, 86

Email: <u>transfusionmed63@gmail.com</u>, <u>rrspgi@gmail.com</u>, suchet.sachdev@gmail.com

# 2. Programme

Day 1; 07-10-2021 (Thursday)			
GMT – Hrs (IST) 5:45AM - 6:15AM (11:15 AM-11:45AM)	INAUGURAL SESSION		
5:45AM - 5:50AM (11:15AM-11:20AM)	Opening Welcome Remarks, PGIMER, Chandigarh	Prof. Jagat Ram Director, PGIMER, Chandigarh, India.	
5:50AM – 5:55AM (11:20AM-11:25AM)	Regional Director's Message delivered on World Blood Donor Day, 2021.	Presented by HSD-WHO-SEARO, New Delhi, India.	
5:55AM – 6:00AM (11:25AM-11:30AM)	Welcome Message	Dr. Neelam Marwaha Former Prof & Head Department of Transfusion Medicine, PGIMER, Chandigarh, India.	
6:00AM – 6:15AM (11:30AM-11:45AM)	Vote of Thanks	Prof. Ratti Ram Sharma Head, Department of Transfusion Medicine, PGIMER, Chandigarh, India.	

Day 1; 07-10-2021 (Thursday)					
GMT – Hrs (IST) 6:15AM – 10:15AM (11:45AM–3:00PM)	Торіс	Speaker	Chairpersons		
SESSION - I	UNDERSTANDING THE UN				
6:15AM-6:30AM	World Health Organization -	SOUTH EAST ASIA.			
(11:45AM-12:00PM)	Towards 100% Voluntary Blood Donations	REGIONAL SCENARIO: Dr. Aparna Singh Shah Regional Advisor, SEARO, WHO,	Dr. Aparna Singh Shah		
6:30AM-6:45AM (12:00PM – 12:15PM)		New Delhi, India.  WESTERN PACIFIC COUNTRY SCENARIO: Dr. So-Yong Kwon Blood Service Headquarters Korean Red Cross	Regional Advisor, SEARO, WHO, New Delhi, India.  Dr. Philippa Hetzel WHO Collaborating Centre Quality, Australia.		
6:45AM-7:00AM	Current Status of Whole Blood &	Dr. Lakshman Edirisinghe,			
(12:15PM - 12:30PM)	Component Donations & Challenges in the Self Sufficiency of Blood and Components in South East Asia	WHO Collaborating Centre, Blood Transfusion Services, Sri Lanka.	Dr. Rajendra Chaudhary SGPGI, Lucknow, India		
7:00AM-7:15AM		Dr. Manita Rajkarnikar	Dr. Ratti Ram Sharma		
(12:30PM – 12:45PM)		Director, Nepal Red Cross Society, Nepal.	PGIMER, Chandigarh, India.		
7:15AM-7:30AM		Dr. Md. Ashadul Islam,			
(12:45PM - 1:00PM)		Senior Vice President, Blood Transfusion Society, Bangladesh.			
7:30AM-7:45AM		Dr. Teguh Triyono,			
(1:00PM – 1:15PM)		Chair, Indonesia Committee for Blood Transfusion, Indonesia.			
7:45AM-8:00AM		Ms. Pawinee Kupatawintu WHO Collaborating Centre,			
(1:15PM - 1:30PM)		Blood Transfusion Services, Thailand.			
8:00AM-8:15AM (1:30PM – 1:45PM)	DISCUSSION &				
SESSION - II	FOUNDATION & QUALITY ASS	SURANCEOF A VOLUNTARY			
	BLOOD DONATION PROGRAM		Dr. Aparna Singh Shah		
8:15AM-8:35AM (1:45PM – 2:05PM)	Setting up of Blood Donation Program - assessment of blood and components requirements in the region and planning for voluntary blood donation.	Dr. Veera Nadarajan, University of Malaya, Malaysia.	Regional Advisor, SEARO, WHO, New Delhi, India. Dr. Manita Rajkarnikar		
8:35AM-8:55AM	Code of ethics in voluntary blood donations	Dr. Lin Fung University of Sunshine Coast,	Director, NRCS, Nepal.		
(2:05PM – 2:25PM) 8:55AM-9:15AM	Critical Quality Control Checks in	Australia.  Dr. Hem Chandra Pandey,	Ms. Pawinee Kupatawintu WHO CC, BTS, Thailand.		
O.JJPAIVI-7.1JPAIVI	blood donation process	AIIMS, New Delhi, India.			
(2:25PM – 2:45PM)	-		Dr. Priti Elhence SGPGI, Lucknow, India		
9:15AM-9:35AM	Quality indicators of blood donations program	Dr. Rajendra Chaudhary, SGPGI, Lucknow, India.	SOPOI, Lucknow, India		
(2:45PM – 3:05PM)	donations program	Soi oi, Eucknow, Iliuia.	Dr. Joy John Mammen CMC, Vellore, India		
9:35AM-9:55AM (3:05PM – 3:25PM)	Q/A - DISCUSSION & FEED	BACK	Dr. Ratti Ram Sharma PGIMER, Chandigarh, India.		

GMT - Hrs (ST) 5:30AM - 1:00AM (11:00AM - 3:30PM) 5:30AM - 5:00AM (11:00AM - 1:10AM) SESSION - 1 5:40AM - 6:00AM (11:10AM - 11:30AM)  BALANCING SAFETY WITH SUFFICENCY IN CONTEXT OF Pointifles of voluntary blood donor recruitment and retention (11:10AM - 11:30AM) 6:00AM - 6:20AM (11:30AM - 11:30AM) 6:00AM - 6:20AM (11:30AM - 11:30AM) 6:20AM - 6:40AM (11:50AM - 12:10PM) 6:40AM - 7:00AM (11:50AM - 12:10PM) 6:40AM - 7:00AM (12:10PM - 12:30PM) 7:00AM - 7:20AM Comestion of first - time blood donors The Donor & Recipient Safety BADAM - 1:10PM) 7:40AM - 8:00AM (1:10PM - 1:30PM) 8:35AM - 8:15AM (1:30PM - 1:45PM) 8:35AM - 8:15AM (1:30PM - 1:45PM) 8:35AM - 8:15AM (1:30PM - 1:45PM) 8:35AM - 8:55AM (1:30PM - 1:25PM) 8:35AM - 8:55AM (1:30PM - 1:25PM) 8:35AM - 2:35PM)  Management of adverse donor reactions  O(A - DISCUSSION & FEEDBACK  Dr. Rate Rambarma PGIMER, Chandigarh, India.  Dr. Aparma Singh Shah Regional Advisors, Seland, With College, Regional Advisor, Seland, With College, Regional Advisor, Seland, With College, Manipal, India.  Dr. Aparma Singh Shah Regional Advisor, Seland, With College, Manipal, India.  Dr. Aparma Singh Shah Regional Advisor, Seland, With College, Manipal, India.  Dr. Aparma Singh Shah Regional Advisor, Seland, With College, Manipal, India.  Dr. Aparma Singh Shah Regional Advisor, Seland, With College, Manipal, India.  Dr. Aparma Singh Shah Regional Advisor, Seland, With College, Manipal, India.  Dr. Susheela Immal Jubited Mission Medical College, Manipal, India.  Dr. Sangecta Pathak  Max Hospital, New Delhi, India.  Dr. Aparma Singh Shah Regional Advisor, Seland, India.  Dr. Aparma Singh Shah Regional Advisor, Seland, India.  Dr. Aparma Singh Shah Regional Advisor, Seland, Without College, Manipal, India.  Dr. Aparma Singh Shah Regional Advisor, Seland, Without College, New Delhi, India.  Dr. Aparma Singh Shah Regional Advisor, Seland, Without College, New Delhi, India.  Dr	Day 2; 08-10-2021 (Friday)				
S:30AM - 5:40AM	5:30AM - 10:00AM	Торіс	Speaker	Chairpersons	
SESSION - I   VOLUNTARY BLOOD DONATIONS	5:30AM – 5:40AM	Recap (Day- 1)	,		
(11:10AM - 11:30AM)  6:00AM - 6:20AM   Selection of a safe whole blood and component donor   Component	SESSION – I				
Selection of a safe whole blood and component donor   Dr. Gopal Kumar Patidar AIIMS, New Delhi, India.   Dr. Teguh Triyono, Chair, ICBT, Chair,			St John's Medical College,	Regional Advisor,	
6:20AM – 6:40AM  (11:50AM – 12:10PM)  6:40AM – 7:00AM  (12:10PM – 12:30PM)  Conversion of first – time blood donor into regular repeat blood donors  (12:10PM – 12:30PM)  7:00AM – 7:20AM  (12:30PM – 12:50PM)  7:20AM – 7:40AM  (12:50PM – 11:10PM)  7:20AM – 7:40AM  (12:50PM – 1:10PM)  7:40AM – 8:00AM  (1:10PM – 1:30PM)  8:00AM – 8:15AM  (1:30PM – 1:45PM)  8:15AM 8:35AM  (1:30PM – 1:45PM)  8:15AM 8:35AM  (1:30PM – 2:55PM)  8:15AM 8:35AM  (1:30PM – 2:25PM)  8:15AM 9:35AM  (1:30PM – 2:25PM)  8:15AM 9:35AM  (1:30PM – 2:35PM)  8:15AM 9:35AM  (1:30PM – 3:35PM)  8:15AM 8:35AM  (1:30PM – 3:35PM)  (1:30PM – 3:35PM)  (1:30PM – 3:35PM)  (1:30PM – 3:35PM)  (1:30PM – 3:35PM	V.V.V.		AIIMS,	New Delhi, India.	
Conversion of first – time blood donors in the region   Nayati Medicity, Mathura, India.   Dr. Rajendra Chaudhary SGPGI, Lucknow, India   Dr. Susheela Innah Jubice Mission Medical College, Manipal, India.   Dr. Susheela Innah Jubice Mission Medical College, Manipal, India.   Dr. Susheela Innah Jubice Mission Medical College, Amhredabad, India.   Dr. Sangeeta Pathak Max Hospital, New Delhi, India.   Dr. Sangeeta Pathak Max Hospital, New Delhi, India.   Dr. Ratir Ram Sharma PGIMER, Classification of adverse donor reactions   Dr. Rate Max Hospital, New Delhi, India.   Dr. Ratir Ram Sharma PGIMER, Classification of adverse donor reactions   Dr. Rate Max Hospital, New Delhi, India.   Dr. Ratir Ram Sharma PGIMER, Chandigarh, India.   Dr. Ratir Ram Sharma PGIMER, Chandigarh, India.   Dr. Apama Singh Shah Rageonal Advisor, St. Appl. Pr. Apama Singh Shah Rate Max Hospital, New Delhi, India.   Dr. Ratir Ram Sharma PGIMER, Chandigarh, India.   Dr. Ratir Ram Sharma PGIMER, Chandigarh, India.   Dr. Apama Singh Shah Rate Max Hospital, Noida, India.   Dr. Ratir Ram Sharma PGIMER, Chandigarh, India.   Dr. Rapama Singh Shah Rate Max Hospital, Noida, India.   Dr. Rapama Singh Shah Rate Max Hospital, Noida, India.   Dr. Rapama Singh Shah Rate Max Hospital, Noida, India.   Dr. Rapama Singh Shah Rate Max Hospital, Noida, India.   Dr. Rapama Singh Shah Rate Max Hospital, Noida, India.   Dr. Rapama Singh Shah Rate Max Hospital, Noida, India.   Dr. Rapama Singh Shah Rate Max Hospital, Noida, India.   Dr. Md. Ashadul Islam, Sr. VP, BTSB, Bangladesh.   Dr. Jayashree Sharma KEM Hospital, Mumbai, India   Dr. Meena Dharmadas Govt TD Medical College, New Delhi, India.   Dr. Ratir Ram Sharma PGIMER, Chandigarh, India.   Dr. Ratir Ram Sharma PGIM	· ·	Pala of family / friends and youth	,	Chair, ICBT,	
Counseling of blood donors			Nayati Medicity,	Dr. Rajendra Chaudhary	
Counseling of blood donors-The Donor & Recipient Safety   Donor & Recipie		donor into regular repeat blood	Kasturba Medical College,	Dr. Susheela Innah	
7:20AM – 7:40AM   Donor Vigilance   Dr. Akanksha Bisht, National Institute Biologicals, Noida, India.   Dr. Ratti Ram Sharma PGIMER, Chandigarh, India.   Dr. Asama Singh Shah Regional Advisor, SEARO, WHO, New Delhi, India.   Dr. Aparna Singh Shah Regional Advisor, SEARO, WHO, New Delhi, India.   Dr. Ravneet Kaur GMCH, Chandigarh, India.   Dr. Management of adverse donor reactions   Dr. Sangeeta Pahuja Lady Harding Medical College, New Delhi, India.   Dr. Ayashree Sharma KEM Hospital, Mumbai, India   Dr. Agama Singh Shah Regional Advisor, St. American Script Process, Post donor reactions   Dr. Ravneet Kaur GMCH, Chandigarh, India.   Dr. Md. Ashadul Islam, Sr. VP, BTSB, Bangladesh.   Dr. Jayashree Sharma KEM Hospital, Mumbai, India   Dr. Meena Dharmadas Govt TD Medical College, Kerala, India.   Dr. Ratti Ram Sharma PGIMER, Chandigarh, India   Dr. Ratti	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		BJ Medical College,	College, Kerala, India.	
National Institute Biologicals, Noida, India.   Dr. Ratti Ram Sharma PGIMER, Chandigarh, India.	(12:30PM – 12:50PM)		Ahmedabad, India.	Max Hospital,	
T:40AM = 8:00AM		Donor Vigilance	National Institute Biologicals,	Dr. Ratti Ram Sharma	
Color   Colo		sustaining voluntary blood	Postgraduate Institute of Child		
SESSION - II   BLOOD DONATION PROCESS AND DONOR ROOM PROCEDURES.   Dr. Aparna Singh Shah Regional Advisor, SEARO, WHO, New Delhi, India.   SGPGI, Lucknow, India.   Dr. Rahul Katharia SGPGI, Lucknow, India.   SGPGI, Lucknow, India.   Dr. Machael SGRO, New Delhi, India.   Dr. Md. Ashadul Islam, Sr. VP, BTSB, Bangladesh.   Dr. Sangeeta Pahuja Lady Harding Medical College, New Delhi, India.   Dr. Jayashree Sharma KEM Hospital, Mumbai, India   Dr. Meena Dharmadas Govt TD Medical College, Kerala, India.   Dr. Meena Dharmadas Govt TD Medical College, Kerala, India.   Dr. Ratti Ram Sharma PGIMER, Chandigarh, India   Dr. Ratti Ram Sharma		Q/A – DISCUSSIO	ON & FEEDBACK		
8:15AM- 8:35AM Blood donation process, post donation care and counseling  8:35AM-8:55AM  8:35AM-8:55AM  Classification of adverse donor reactions  Classification of adverse donor reactions  Classification of adverse donor reactions  Dr. Ravneet Kaur GMCH, Chandigarh, India.  Dr. Md. Ashadul Islam, Sr. VP, BTSB, Bangladesh.  Dr. Jayashree Sharma KEM Hospital, Mumbai, India  Dr. Jayashree Sharma KEM Hospital, Mumbai, India  Dr. Meena Dharmadas Govt TD Medical College, Kerala, India.  Dr. Meena Dharmadas Govt TD Medical College, Kerala, India.  Dr. Ratti Ram Sharma PGIMER, Chandigarh, India			CESS AND DONOR ROOM		
(1:45PM – 2:05PM)  8:35AM-8:55AM Classification of adverse donor reactions  Classification of adverse donor properties  Classification of adverse donor properties  Classification of adverse donor p	8:15AM- 8:35AM	Blood donation process, post		SEARO, WHO,	
reactions  GMCH, Chandigarh, India.  Sr. VP, BTSB, Bangladesh.  Dr. Jayashree Sharma KEM Hospital, Mumbai, India  9:15AM-9:35AM  (2:45PM - 3:05PM)  Interventions to mitigate adverse donor reactions  O(A - DISCUSSION & FEEDBACK  GMCH, Chandigarh, India.  Sr. VP, BTSB, Bangladesh.  Dr. Jayashree Sharma KEM Hospital, Mumbai, India  Dr. Meena Dharmadas Govt TD Medical College, Kerala, India.  Dr. Meena Dharmadas Govt TD Medical College, Kerala, India.  Dr. Ratti Ram Sharma PGIMER, Chandigarh, India			Dr. Ravneet Kaur	Dr. Md. Ashadul Islam,	
8:55AM-9:15AM Management of adverse donor reactions Dr. Sangeeta Pahuja Lady Harding Medical College, New Delhi, India.  9:15AM- 9:35AM Interventions to mitigate adverse donor reactions Dr. Aseem Kumar Tiwari Medanta The Medicity, Gurugram, India.  Dr. Meena Dharmadas Govt TD Medical College, Kerala, India.  Dr. Aseem Kumar Tiwari Medanta The Medicity, Gurugram, India.  Dr. Ratti Ram Sharma PGIMER, Chandigarh, India			GMCH, Chandigarh, India.		
(2:45PM – 3:05PM)  Govt TD Medical College, Kerala, India.  O(A – DISCUSSION & FEEDBACK  O(A – DISCUSSION & FEEDBACK		e e	Lady Harding Medical College,	KEM Hospital,	
9:35AM-10:00AM  Dr. Ratti Ram Sharma PGIMER, Chandigarh, India		Interventions to mitigate adverse donor reactions	Medanta The Medicity,	Govt TD Medical College,	
(5.051 11 = 5.501 11)		Q/A – DISCUSSIO			

	Day 3; 09-10-2021 (Saturday)				
GMT – Hrs (IST) 5:30AM – 8:00AM (11:00AM–2:00PM)	Торіс	Speaker	Chairpersons		
5:30AM - 5:40AM (11:00AM - 11:10AM)	Recap (DAY 2)	Dr. Suchet Sachdev, PGIMER, Chandigarh.	Dr. Aparna Singh Shah Regional Advisor, SEARO, WHO,		
SESSION - I	ROLE BLOOD DONOR ORGAN VOLUNTARY BLOOD DONAT		New Delhi, India.		
5:40AM – 5:50AM	India – North	Dr. Tulika Chandra, KGMU, Lucknow, India	Dr. Lakshman Edirisinghe, Director, NBTC, Sri Lanka.		
(11:10AM – 11:20PM) 5:50AM – 6:00AM	India – South	Dr. Ankit Mathur, BMST	Dr. Sitalakshmi Subramanian		
(11:20PM – 11:30PM)		Blood Centre, Bangalore, India.	SJ Medical College, Bangalore, India.		
6:00AM – 6:10AM (11:30PM- 11:40PM)	India – West	Dr. Nidhi Bhatnagar, BJMC, Ahmedabad, India.	Dr. Rajendra Chaudhary SGPGI, Lucknow, India.		
6:10AM – 6:20AM	India – East	Dr. Somnath Mukherjee, AIIMS, Bhubaneswar, India.	Dr. Sangeeta Pathak, Max Super Specialty Hospital,		
(11:40PM-11:50PM) 6:20AM – 6:30AM			New Delhi, India.		
(11:50PM-12:00PM)			Dr. Ratti Ram Sharma PGIMER, Chandigarh, India.		
	Q/A – DISCUSSIO!	N & FEEDBACK	MODERATORS Dr. Sangeeta Pathak, Max Super Specialty Hospital, New Delhi, India.		
			Dr. Suchet Sachdev, PGIMER, Chandigarh, India.		
SESSION - II	SUSTAINABLE VOLUNTAR PROGRAM IN SOUTH EAST A		Dr. Aparna Singh Shah Regional Advisor,		
6:30AM – 6:50AM	Sustaining Voluntary Blood donations in the wake of viral	Dr. Suchet Sachdev, Chandigarh.	SEARO, WHO, New Delhi, India.		
(12:00PM-12:20PM) 6:50AM – 7:10AM	pandemic disasters  Blood donation challenges during	Dr. Karin Magnussen	Dr. Manita Rajkarnikar		
(12:20PM – 12:40PM)	COVID-19 pandemic in Norway	Norway.	Director, NRCS, Nepal.		
7:10AM – 8:00AM	Sustainable Development Goals in The Journey Towards 100%	Dr. Lakshman Edirisinghe, Sri Lanka.	Dr. Karin Magnussen Norway.		
(12:40PM-1:30PM)	Voluntary Blood Donation in South East Asia (PANEL DISCUSSION &	Dr. Rekha Manandhar Nepal. Dr. Md. Ashadul Islam,	Dr. Veera Nadarajan Malaysia		
	RECOMMENDATIONS)	Bangladesh.  Dr. Teguh Triyono, Indonesia.	Dr. Rajendra Chaudhary SGPGI, Lucknow, India		
		Ms. Pawinee Kupatawintu Thailand.	Dr. Ratti Ram Sharma PGIMER, Chandigarh, India.		
	Q/A - DISCUSSION RECOMMENDATIONS (20 MIN	- FEEDBACK AND NUTES)			

# 3. List of Experts

Name	Affiliation
Dr Aparna Singh	Regional Advisor,
Shah	Blood, Blood Products, Products of Human Origin, IPC,
	& Patient Safety, Department of Health Systems
	Development, World Health Organization, Regional
	Office for South-East Asia, New Delhi, India
Dr. Lakshman	Director,
Edirisinghe	National Blood Transfusion Service,
8	World Health Organization Collaborating Centre,
	Sri Lanka
Dr. Manita	Director,
Rajkarnikar	Nepal Red Cross Society,
3	Nepal
Dr. Md. Ashadul	Professor,
Islam	Department of Transfusion Medicine &
	Ex- Additional Registrar – 1,
	Bangabandhu Sheikh Mujib Medical University,
	Shahbag, Dhaka, Bangladesh
Dr. Teguh Triyono	Chair of Indonesia Committee for
8 3	Blood Transfusion,
	Indonesia.
Ms. Pawinee	Deputy Director,
Kupatawintu	National Blood Centre,
	Thai Red Cross Society, Thailand
Dr. So-Yong Kwon	Director, Blood Safety Bureau, Korean Red Cross
	Blood Services Headquarters,
	50, Hyeoksin-ro, Wonju-si, Gangwon-do
	26465, Republic of Korea
Dr. Rekha	Senior Consultant Pathologist
Manandhar	National Public Health Laboratory
	Co-ordinator, NBBTS
	Teku, Kathmandu, Nepal
Dr. Karin	Medical Director
Magnussen	Blood Center and Medical Biochemistry,
	Innlandet Hospital Trust, Norway
Dr. Yoke Lin Fung	Associate Professor in Medical Laboratory Science,
	School of Health & Behavioural Sciences,
	University of the Sunshine Coast. Australia
Dr. Veera Nadarajan	Head,
	Department of Transfusion Medicine,
	Malaya Medical Centre,
	<i>y</i> <del></del> ,

	University of Malaya, Malaysia		
Dr. Philippa Hetzel	Director,		
The second secon	National Reference Laboratory (NRL),		
	Melbourne VIC, Australia		
Dr. Rajendra	Professor & Head		
Chaudhary	Department of Transfusion Medicine,		
Chaudhary	Sanjay Gandhi Postgraduate Institute of Medical		
	Sciences, Lucknow, Uttar Pradesh, India		
Dr. Sitalakshmi	Professor and Head		
Subramanian	Dept of Transfusion Medicine and Immunohematology		
Suoramaman	St John's Medical College and Hospital		
	Bangalore, Karnataka, India		
Dr. Ratti Ram	Professor & Head		
Sharma	Department of Transfusion Medicine,		
Sharma	PGIMER, Chandigarh, India		
Dr. Jayashree	Professor & Head		
Sharma	Department of Transfusion Medicine,		
Silarina	King Edward Memorial Hospital and		
	Seth Gordhandas Sunderdas Medical College,		
	Parel, Mumbai, India		
Dr. Tulika Chandra	Professor and Head		
Di. Tulika Chanara	Department State of Art Model Blood Bank		
	Department of Transfusion Medicine,		
	King George Medical University,		
	Lucknow, Uttar Pradesh, India		
Dr. Meena.	Professor and Head		
Dharmadas	Department of Transfusion Medicine		
Difamiladas	Government Medical College		
	Thiruvananthapuram, Kerala, India		
Dr. Susheela Jacob	Professor & Head		
Innah	Department of IHBT,		
	Jubilee Mission Medical College,		
	Thrissur, Kerala, India		
Dr. Joy John	Professor		
Mammen	Christian Medical College,		
TVICIIIIICII	Vellore, Tamil Nadu, India		
Dr. Priti Elhence	Professor,		
DI. I IIII LIIICIICC	Department of Transfusion Medicine,		
	Sanjay Gandhi Postgraduate Institute of Medical		
	Sciences, Lucknow, Uttar Pradesh, India		
Dr. Ravneet Kaur	Professor & Head		
DI. Ravileet Kaul	Department of Transfusion Medicine,		
	Department of Transfusion Medicille,		

	Government Medical College & Hospital,		
	Sector-32, Chandigarh, India		
Dr. Nidhi Bhatnagar	Associate Professor & Head		
Di. Maili Bhathagai	Department of IHBT,		
	B. J. Medical College,		
	Ahmedabad, Gujarat, India		
Dr. Chamas Chaster	Professor & Head		
Dr. Shamee Shastry			
	Department of Immunohematology,		
Du Canasata Dathala	Kasturba Medical College, Manipal, Karnataka, India Head & Senior Consultant Transfusion Services		
Dr. Sangeeta Pathak			
	Max Super Speciality Hospital,		
D C 4 D 1 .	New Delhi, India		
Dr. Sangeeta Pahuja	Professor and Head,		
Sindhwani	Department of Immunohematology and Blood		
	Transfusion,		
	Lady Hardinge Medical College and Assoc Hospitals,		
D D 1 1W 41 '	New Delhi, India		
Dr. Rahul Katharia	Additional Professor		
	Department of Transfusion Medicine,		
	Sanjay Gandhi Postgraduate Institute of Medical		
- ·	Sciences, Lucknow, Uttar Pradesh, India		
Dr. Somnath	Additional Professor		
Mukherjee	Dept. of Transfusion Medicine		
	All India Institute of Medical Sciences		
	Bhubaneswar, Orissa, India		
Dr. Aseem Kumar	Director, Transfusion Medicine (Blood Bank)		
Tiwari	Medanta- The Medicity Hospital		
	Gurugram, Haryana, India		
Dr. Ankit Mathur	Additional Medical Director		
	Consultant Transfusion Medicine & Transplant		
	Immunology		
	Rotary TTK Blood Bank		
	Bangalore Medical Services Trust		
	HAL III Stage		
	Bangalore, Karnataka, India		
Dr. Ajju Agnihotri	Senior Consultant		
	Nayati Healthcare,		
	Mathura, Uttar Pradesh, India		
Dr. Akanksha Bisht	Member Secretary,		
	Haemovigilance Programme of India,		
	Government of India,		
	Scientist Grade-II		

	National Institute of Biological, Noida, Uttar Pradesh,
	India
Dr. Satyam Arora	Associate Professor
	Transfusion Medicine
	Super Speciality Pediatric Hospital and
	Post Graduate Teaching Institute, Noida, Uttar
	Pradesh, India
Dr. Hem Chandra	Assistant Professor
Pandey	Department of Transfusion Medicine,
	AIIMS, New Delhi, India
Dr. Gopal Kumar	Assistant Professor,
Patidar	Department of Transfusion Medicine,
	All India Institute of Medical Sciences,
	New Delhi, India
Dr. Suchet Sachdev	Associate Professor
	Department of Transfusion Medicine,
	PGIMER, Chandigarh, India