

Summary

- Good case studies were presented from Government, private sector, NGO & International organizations. Strong and high-level leadership, collaboration across sectors & effective communication, in different forms, is needed to promote new ways of working, gain confidence and ensure a better norm after COVID-19. Currently pandemic is not yet over.
- The measures described reflected the level/phase of the pandemic being faced, & the type of work being undertaken. The holistic approach of **wellbeing** was described incl. physical, mental and emotional needs of workers with health recognized as key to economic recovery – not just *the absence of infection*.
- Measures described were based on risk assessment principles identifying **low, medium & high risk workers** and applying well developed **innovative** public health & social distancing measures, adapting workplaces to reduced levels of occupancy. New modes of working incl work from home equally need attention.
- Special needs of vulnerable populations were highlighted, particularly in informal sector & returning migrant workers. Social, economic as well as health protection needed. Virtual & mobile networks & systems critical. Follow-up to see support is reaching.
- Increased surveillance & vigilance needed for detection of possible workplace clusters as the new norm evolves Building in additional adaptation needed as understanding of the virus continues to evolve also simulating and testing new measures.