

# **O**man

### DEMOGRAPHIC AND ECONOMIC ESTIMATES

| Population (2012) <sup>a</sup>                 | 3.31 M        |
|--|---------------|
| Urban population (2012) <sup>a</sup>           | 2.44 M        |
| Rural population (2012) <sup>a</sup>           | 0.87 M        |
| Population growth rate (2012) <sup>a</sup>     | 9.15%         |
| Gross domestic product USD (2012) <sup>b</sup> | 78.11 billion |

<sup>&</sup>lt;sup>a</sup> World Population Prospects: The 2012 Revision, UNDESA 2013.

#### **HEALTH ESTIMATES**

| Infant mortality / 1,000 live births (2012) <sup>c</sup>  | 10     |
|---|--------|
| Under 5 mortality / 1,000 live births (2012) <sup>c</sup> | 11.6   |
| Life expectancy at birth (2012) <sup>d</sup>              | 76 yrs |
| Diarrhoea deaths attributable to WASH (2012)e             | NA     |

Levels & Trends in Child Mortality. Report 2013, UNICEF 2013.

#### SANITATION AND DRINKING-WATER ESTIMATES

| Use of improved sanitation facilities (2012) <sup>f</sup>       | 97% |
|---|-----|
| Use of drinking-water from improved sources (2012) <sup>f</sup> | 93% |

<sup>&</sup>lt;sup>f</sup> Progress on Drinking-Water and Sanitation — 2014 Update, WHO/UNICEF 2014.

#### WHO/FWC/WSH/15.80

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Design and layout by L'IV Com Sàrl, Villars-sous-Yens, Switzerland. GLAAS visual identifier design by Ledgard Jepson Ltd, Barnsley, South Yorkshire, England. Printed by the WHO Document Production Services, Geneva, Switzerland





# Sanitation, drinking-water and hygiene status overview\*

In Oman, policies and programmes have far too little emphasis on ensuring adequate financial and human resources to both sustain the existing infrastructure and expand access to sanitation, drinking-water and hygiene services.

The Oman GLAAS report presents data received from different related ministries and institutions that share the lead for sanitation, drinking-water and hygiene promotion services, i.e. Ministry of Health (MOH), Public Authority for Electricity and Water (PAEW), Haya Waste Water Company; Governor of Dhofar Office and Sallalh Wastewater Services Company.

In 2012, the use of improved sanitation has been estimated to be 97% and use of drinking-water from an improved source was 93%.

Major gains have been made and the drinking-water target was met, but challenges remain to reduce disparities and to increase sanitation network coverage. GLAAS identified gaps such as the need for unified regulations for the WASH sector, a shortage in human resources, the need for more coordination in hygiene promotion, and the lack of a breakdown of financial data.

The following recommendations were formulated and agreed between all stakeholders:

- Recommendation to have unified and updated laws and regulations for each sector with the recognition of water and sanitation as a human right.
- Improve coordination by establishing the National Water Safety Committee and Sanitation Committee.
- Improve the GLAAS process of data collection by integrating the main GLAAS data with data collected by National Centre of Information and Statistics.
- Formulation of the Human Resources Plan for the WASH sector and required capacity building.
- The health components need to be considered with more evidence about the relationship between water and sanitation and health indicators and the main data should be integrated in the health information system.
- Hygiene promotion activities should be coordinated between different sectors and an action plan needs to be formulated for this component.

<sup>&</sup>lt;sup>b</sup>World Development Indicators, World Bank 2013.

<sup>&</sup>lt;sup>d</sup> World Health Statistics, WHO 2014.

e Preventing diarrhoea through better water, sanitation and hygiene, WHO 2014.

<sup>\*</sup> Sanitation, drinking-water and hygiene status overview provided and interpreted by national focal point based on GLAAS results.

# Highlights based on country reported GLAAS 2013/2014 data<sup>1</sup>

#### I. Governance

Three ministries/institutions share the lead for sanitation, drinking-water and hygiene promotion services. The Ministry of Health has a lead role in drinking-water and hygiene promotion initiatives.

| LEAD INSTITUTIONS                                 | SANITATION | DRINKING-WATER | HYGIENE<br>PROMOTION |
|---|------------|----------------|----------------------|
| Ministry of Health (MOH)                          |            | <b>~</b>       | <b>✓</b>             |
| Public Authority for Electricity and Water (PAEW) |            | <b>✓</b>       | <b>✓</b>             |
| Haya Waste Water Company                          | <b>✓</b>   |                |                      |
| Governor of Dhofar Office                         | <b>✓</b>   |                |                      |
| Sallalh Wastewater Services Co. Company           |            | <b>✓</b>       |                      |
| Ministry of Education                             | <b>✓</b>   |                | <b>✓</b>             |

Number of ministries and national institutions with responsibilities in WASH: 8

Coordination between WASH actors includes: ✓ All ministries and government agencies

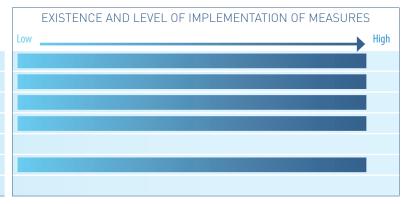
✓ Nongovernmental agencies

✓ Evidence supported decisions based on national plan and documentation of process

|  | INCLUDED IN | COVERAG | GE TARGET |
|--|-------------|---------|-----------|
| PLAN AND TARGETS FOR IMPROVED SERVICES | PLAN        | (%)     | YEAR      |
| <b>Urban sanitation</b>                | <b>V</b>    | 100     |           |
| Rural sanitation                       | <b>~</b>    | 75      | 2015      |
| Sanitation in schools                  | <b>V</b>    | 100     |           |
| Sanitation in health facilities        | <b>~</b>    | 100     |           |
| Urban drinking-water supply            | <b>✓</b>    | 90      | 2015      |
| Rural drinking-water supply            | <b>✓</b>    | 80      | 2035      |
| Drinking-water in schools              | <b>~</b>    | 100     |           |
| Drinking-water in health facilities    | <b>✓</b>    | 100     |           |
| Hygiene promotion                      | <b>~</b>    | 100     |           |
| Hygiene promotion in schools           | <b>~</b>    | 100     |           |
| Hygiene promotion in health facilities | <b>✓</b>    | 100     |           |

In general, there is a high level of implementation of plans for the maintenance and sustainability of services, however, there is a lack of specific plans for reuse of wastewater/septage and addressing climate change.

# SPECIFIC PLANS FOR IMPROVING AND SUSTAINING SERVICES<sup>a</sup> Keep rural water supply functioning over long-term Improve reliability/continuity of urban water supply To rehabilitate broken public latrines Safely empty or replace latrines when full Reuse of wastewater or septage Ensure DWQ meets national standards



Address resilience to climate change

<sup>&</sup>lt;sup>a</sup> Including implementation.

<sup>&</sup>lt;sup>1</sup> All data represented in this country highlight document is based on country responses to GLAAS 2013/2014 survey unless otherwise stated.

# II. Monitoring

There is a high level of data availability reported for policy-making and response to WASH related disease outbreak.

| MONITORING   | SANITATION |          | ON DRINKING-WATER |             | HYGIENE       |  |
|--|------------|----------|-------------------|-------------|---------------|--|
| Latest national assessment                                   | 2004       |          | 2007              |             | 2010          |  |
| Use of performance indicators <sup>a</sup>                   |            | •        |                   | /           |               |  |
| Data availability for decision-making <sup>a</sup>           |            |          |                   |             | Health sector |  |
| Policy and strategy making                                   | <b>✓</b>   |          | <b>✓</b>          |             | V             |  |
| Resource allocation  |            | <b>✓</b> |                   | <b>✓</b> NA |               |  |
| National standards   | NA         |          | V                 |             | NA            |  |
| Response to WASH related disease outbreak                    | NA         |          | NA                |             | <b>V</b>      |  |
| Surveillance <sup>b</sup>                                    | Urban      | Rural    | Urban             | Rural       |               |  |
| Independent testing WQ against national standards            | NA         | NA       | ~                 | <b>~</b>    |               |  |
| Independent auditing management procedures with verification | NA         | NA       | ~                 | <b>~</b>    |               |  |
| Internal monitoring of formal service providers              | ~          |          | ~                 | <b>V</b>    |               |  |
| Communication <sup>a</sup>                                   |            |          |                   |             |               |  |
| Performance reviews made public                              | •          | •        | ~                 | <b>~</b>    |               |  |
| Customer satisfaction reviews made public                    |            |          | V                 | <b>V</b>    |               |  |

<sup>&</sup>lt;sup>a</sup> **X** Few. ■ Some. ✔ Most.

#### III. Human resources

Human resource strategies are developed for sanitation and drinking-water though some gaps and follow-up actions have not been identified. The most important constraint identified is the lack of skilled graduates.

| HUMAN RESOURCES  | SANITATION | DRINKING-WATER | HYGIENE  |
|--|------------|----------------|----------|
| Human resource strategy developed <sup>a</sup>                   | <b>✓</b>   | <b>✓</b>       | •        |
| Strategy defines gaps and actions needed to improve <sup>a</sup> | ×          | <b>✓</b>       | ×        |
| Human resource constraints for WASH <sup>b</sup>                 |            |                |          |
| Availability of financial resources for staff costs              | <b>✓</b>   | <b>✓</b>       | •        |
| Availability of education/training organisations                 | •          | <b>✓</b>       | •        |
| Skilled graduates  | ×          | ×              | ×        |
| Preference by skilled graduates to work in other sectors         | <b>✓</b>   | <b>✓</b>       | <b>~</b> |
| Emigration of skilled workers abroad                             | <b>✓</b>   | <b>✓</b>       | <b>~</b> |
| Skilled workers do not want to live and work in rural areas      | <b>✓</b>   | <b>✓</b>       | <b>✓</b> |
| Recruitment practices  | •          | •              |          |
| Other  |            |                |          |

<sup>&</sup>lt;sup>a</sup> **✗** No. ● In development. ✔ Yes.

b ★ Not reported. Not used. ✓ Used and informs corrective action.

NA: Not applicable.

b **X** Severe constraint. ● Moderate constraint. ✔ Low or no constraint.

## IV. Financing

A financing plan is in place and used for most WASH areas, however, there are reported difficulties in absorption of donor commitments for urban sanitation. There is a sufficiency of funds to meet MDG targets.

|   | SANI  | SANITATION |         | DRINKING-WATER |  |
|---|-------|------------|---------|----------------|--|
| FINANCING   | JAM   | IAIION     | BIMINIM | O WAILK        |  |
| Financing plan for WASH                                     | Urban | Rural      | Urban   | Rural          |  |
| Assessment of financing sources and strategies <sup>a</sup> | V     | ~          | ~       | ~              |  |
| Use of available funding (absorption)                       |       |            |         |                |  |
| Estimated % of domestic commitments used <sup>b</sup>       | V     | ~          | V       | ~              |  |
| Estimated % of donor commitments used <sup>b</sup>          | ×     |            |         |                |  |
| Sufficiency of finance                                      |       |            |         |                |  |
| WASH finance sufficient to meet MDG targets <sup>b</sup>    | V     | ~          | V       | V              |  |

<sup>\*</sup> No agreed financing plan. Plan in development or only used for some decisions. Plan/budget is agreed and consistently followed.

| WASH VS. OTHER<br>EXPENDITURE DATA  |                  |  |  |  |
|-------------------------------------|------------------|--|--|--|
| Total WASH expenditure <sup>1</sup> |                  |  |  |  |
| 2012                                | 6.07 Billion USD |  |  |  |
| Expenditure as a % GDP              |                  |  |  |  |
| Education <sup>2</sup>              | NA               |  |  |  |
| Health <sup>2</sup>                 | 2.6              |  |  |  |
| WASH <sup>3</sup>                   | 0.1              |  |  |  |

Reported WASH expenditure in GLAAS 2013/2014 converted using UN exchange rate 31/12/12.

# V. Equity

A provision for access to drinking-water and sanitation services is made in the White Book / The basic law of the Sultanate of Oman.

| EQUITY IN GOVERNANCE                          | SANITATION |       | DRINKING-WATER |          |
|---|------------|-------|----------------|----------|
| Laws  |            |       |                |          |
| Recognize human right in legislation          | <b>✓</b>   |       | V              |          |
|   |            |       |                |          |
| Participation and reporting <sup>a</sup>      | Urban      | Rural | Urban          | Rural    |
| Clearly defined procedures for participation  | ~          | ~     | <b>V</b>       | <b>V</b> |
| Extent to which users participate in planning | •          |       | •              | •        |
| Effective complaint mechanisms                | ~          | ~     | V              | V        |

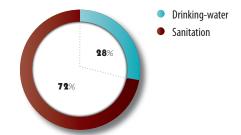
DISADVANTAGED GROUPS
IN WASH PLAN
Not available

#### **EQUITY IN FINANCE**

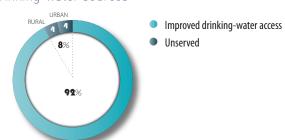
Figure 1. Urban vs. rural WASH funding

[ No data available. ]



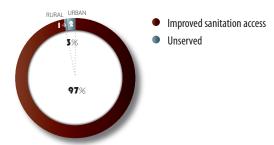


**Figure 4.** Population with access to improved drinking-water sources



#### EQUITY IN ACCESS<sup>1</sup>

**Figure 3.** Population with access to improved sanitation facilities



<sup>&</sup>lt;sup>1</sup> Progress on Drinking-Water and Sanitation — 2014 Update, WHO/UNICEF 2014.

b **X** Less than 50%. ● 50–75%. ✔ Over 75%.

Expenditure as a % GDP – Average 2010–2012, sources UNESCO 2014, WHO 2014.

WASH expenditure from country GLAAS 2013 response, GDP Average 2010–2012, World Development Indicators, World Bank 2013. NA: Not available.

<sup>&</sup>lt;sup>a</sup> **X** Low/few. ● Moderate/some. ✔ High/most.