Netherlands

Highlights based on country-reported GLAAS 2018/2019 data

The data presented in this UN-Water Global Analysis and Assessment of Sanitation and Drinking-Water (GLAAS) country highlight are country government responses to the GLAAS 2018/2019 country survey. Since 2008, GLAAS has monitored key elements of national drinking-water, sanitation and hygiene (WASH) systems with a focus on governance, monitoring, human resources and finance. The data presented in this highlight are a snapshot of the WASH systems in the country and do not cover all aspects of the WASH sector. For more information, see https://www.who.int/water-sanitation-health/monitoring/investments/glaas/en/

I. To what extent has the government assumed responsibility for WASH and made themselves accountable? NATIONAL POLICIES AND PLANS: EXISTENCE AND IMPLEMENTATION

	Policy status	Policy shared via public notice?	Year policy approved/ expected	Plan status	Plan costed?	Sufficient finance for plan?	Human resources assessed for plan?	Sufficient human resources for plan?	Year plan approved/ expected	Estimated cost
Urban sanitation	•	>	2016 to 2022	•	~	•	~	•	2015	An example municipality plan is 70 million euros per year for 2016 - 2022
Rural sanitation										
Urban drinking-water	•	>	2015; 2016; 2018	•	×	•	×	•	2015; 2016; 2018	The investment plans are made by the 10 drinking-water companies. At national level, there is budget for improvement of drinking-water resources and climate adaptation planning.
Rural drinking-water										
Policy status: ○ No national policy; ● Policy under development; ● Existing policy undergoing revision; ● Policy formally approved. Plan status: ○ No plan; ● Under development; ● Approved, not implemented; ● Approved, partially implemented; ● Approved, fully implemented. Policy shared, Plan costed and Human resources assessed: ✓ Yes; メ No. Sufficient finance and Sufficient human resources: ○ Less than 50% of what is needed; ● Between 50% and 75% of what is needed; ● More than 75% of what is needed.										

SYSTEMS IN PLACE TO TRACK FUNDING FLOWS TO WASH

	Financing plan	Availability of WASH budgets	Expenditure reports	Traceable donor funding channels	Tracking of expenditure sources
Urban sanitation	Plan	buugets	Терогіз	Citatilleis	Sources
Rural sanitation	•		Data on thes	e elements	
Urban drinking-water		0	were not collec	cted for high-	
Rural drinking-water			income co	ountries	
Hygiene promotion	•				0
Financing plan: O No plan	; 🔿 Under de	evelopment; (Agreed, insuff	iciently imple	mented;
Agreed, used in some de			•		
WASH budgets: O No WAS	SH budget dat	:a available; C	Fewer than ha	If of ministrie	s listed
have budget data; Budg disaggregated data available			nalf of ministries	s listed; To	tal and
Expenditure reports: O No	reports avai	lable; 🛈 Some	e donor, NGO or	government	reports
available; Donor, NGO a	nd governme	nt reports avai	lable.		
Donor funding channels:	No informat	tion: ① Total :	funding known.	but no disagg	regation

NOTE: More information on budgets and finance is available in section IV of this highlight.

by funding channel; Total funding known with disaggregation by funding channel.

Tracking expenditure sources: No expenditure data; Some exenditure data provided but not disaggregated by subsector; Expenditure data available for some sources;

MONITORING PROGRESS TOWARDS NATIONAL TARGETS

	1
	Monitoring
	WASH targets
Government-led process for monitoring	✓
Frequency of assessment*	•
Sufficiency of human resources for monitoring	
Government-led process: ✓ Yes; X No.	
Frequency of assessment: O Ad hoc; O Every 4+ years;	① Every 2
to 4 years; Annually.	
Sufficient human resources: O Less than 50% of what is	needed;
■ Between 50% and 75% of what is needed; ■ More that	n 75% of
what is needed.	

^{*}The frequency of assessment depends on the target. For example, drinkingwater quality is assessed every year. The national policy plan for drinkingwater is evaluated every six years.

PROGRESS TOWARD NATIONAL TARGETS

Expenditure data available for all sources.

PROGRESS TOWARD NATIONAL TARGETS										
	Baseline			Current	Target					
	value	Baseline year	Current value	year	value	Target year	Target description			
l luban aanitatian					4000/	reached in	Percentage of population connected to appropriate treatment via			
Urban sanitation					100% 2016		sewerage network			
Donal contration					4000/	reached in	Percentage of population connected to appropriate treatment via			
Rural sanitation					100%	2016	sewerage network			
Ulahan data bisa samakan			4000/	2040	4000/		Percentage of urban population with access to improved drinking-water			
Urban drinking-water			100%	2018	100%		supply			
Donal deinline overhein			1000/		1000/		Percentage of rural population with access to improved drinking-water			
Rural drinking-water			100%		100%		supply			
Hygiene promotion										



^{*}This is integrated in all the policies on health (like health care, schools etc.). Hence there is no specific financial plan on this issue.

II. What regulatory framework has been developed to support the quality and sustainability of services?

REGULATIONS AND STANDARDS

SANITATION		DRINKING-WATER		Urban	Rural
Formal national treatment standards - on-site sanitation	•	✓	Formal national standards - drinking-water	✓	✓
Formal national treatment standards - faecal sludge	•	✓	Surveillance requirements defined in formal instruments	✓	~
Formal national treatment standards - wastewater		/	Roles and responsibilities for drinking-water safety defined	~	~
Formal national treatment standards - safe reuse		X	Service delivery requirements beyond water quality	✓	✓
Surveillance requirements defined in formal instruments		/			
SANITATION RISK MANAGEMENT	Urban	Rural	DRINKING-WATER RISK MANAGEMENT		
Sanitation safety planning			Water safety planning		
✓ Yes; X No.					
Risk management: O No such instrument; O Instrument anticipated;	Instrument und	der develop	ment: Instrument fully approved.		

REGULATORY AUTHORITIES

SCOPE OF RESPONSIBILITIES	Urban sanitation	Rural sanitation	Urban drinking-water	Rural drinking-water
Responsible for setting tariffs	✓	✓	✓	✓
Oversee drinking-water quality			✓	✓
Oversee effluent quality	✓	✓		
Oversee service coverage and quality of service	- /	-1	- //	- //
delivery	~	•	•	•
REGULATORY AUTHORITY MANDATE				
Established by law	✓	✓	✓	✓
Located in different institution than service	-1			
providers	•	•	•	•
Can publish findings independently without	-1			
clearance	•	•	•	•
✓ Yes; X No.			<u> </u>	<u> </u>

FUNCTIONS OF REGULATORS

SANITATION	Urban	Rural	DRINKING-WATER	Urban	Rural
Collect population service coverage data from operators	✓	4	Collect population service coverage data from providers	✓	✓
Set standards and monitor design, construction, use of plants/sewers	4	✓	Collect water quality data from service providers	✓	✓
Set standards and monitor design, construction, use of on-site systems	~	✓	Publish accessible reports on drinking-water quality	✓	~
Set standards and monitor faecal sludge management	×	×	Publish accessible reports on water service delivery	V	V
Publish accessible reports on flows and sludge volumes	✓	V	Take corrective action against nonperformers	√	V
Publish accessible reports on quality of on-site sanitation services	×	×			
Take corrective action against nonperformers	~	✓			
✓ Yes; ▲ Partially; 🗙 No.					

INDEPENDENT SURVEILLANCE					
SANITATION	Sewered wastewater effluent quality	On-site facilities	DRINKING-WATER	Urban	Rural
Testing of effluent and sludge quality against national standards	•	•	Testing of water quality against national standards	•	•
Independent assessment of risk management approaches	•		Independent assessment of risk management approaches		
Independent sanitary inspections at premises to assess risks			Independent sanitary inspections to assess risk management		
Collection and review of service provider monitoring records			Collection and review of service provider monitoring records		
O Not done or insufficiently performed; O Performed but data not used;	Performed a	and informs	remedial action.		
SANITATION	Urban	Rural	DRINKING-WATER	Urban	Rural
Adequacy of testing frequency			Adequacy of testing frequency		
Sufficiency of human resources for surveillance activities			Sufficiency of human resources for surveillance activities		
Adequacy of testing frequency: O No frequency requirement; D Less tha Sufficiency of human resources: O Less than 50% of what is needed; D				·	

III. To what extent are stakeholders coordinated and what data are available for evidence-based decision-making?

INSTITUTIONAL ROLES - NUMBER OF LEAD AGENCIES

	Govern / Regulate	Provide Service	Monitor / Surveillance
Drinking-water	1	0	1
Hygiene promotion	1	0	1
Basic sanitation	0	0	0
Municipal wastewater	1	2	2
Faecal sludge collection and treatment	0	0	0

NOTE: Number indicates number of lead ministries and national institutions.

LIST OF MINISTRIES / INSTITUTIONS WITH ROLES IN WASH

Ministry of Infrastructure and Water Management; Inspectorate of Human Environment and Transport; local authorities; water boards; National Institute of Health; Ministry of Health; Health and Youth Care Inspectorate; Local Health Authority

INSTITUTIONAL WASH IN NATIONAL POLICY AND PLANS

	Included in policies / plans	Year that policy was approved or is expected
WASH in health care facilities	✓	
WASH In schools	✓	
Infection prevention and control	✓	
✓ Yes; X No.		

COORDINATION BETWEEN ACTORS

	Formal or
	informal
	coordination
	process
Mechanism to coordinate work of different ministries exists	
O No; O In development; O Informal mechanism exists; Formal mechanism	m exists.
The coordination mechanism:	
· includes all ministries/agencies influencing service delivery	4
· includes non-governmental stakeholders	4
· includes donors that contribute to WASH activities nationally	
· includes mutual review and assessment	
· applies evidence-based decision-making	
· bases work on agreed sectoral framework or national plan	
· includes documentation of processes and activities	
· has a budget line allocated for coordination activities	
✓ Yes; A Partially; No.	

JOINT SECTOR REVIEW

				Sectors covered							
	Conducted	Year of most recent JSR	Title of JSR	Sanitation	Drinking- water	Hygiene	WASH in health care facilities	WASH In schools	Other		
Joint sector review (JSR)	~	2014/2015	Beleidsnota Drinkwater Nationaal Waterplan (Joint Overview on Water Policy)	✓	~						
✓ Yes; X No.											

DATA AVAILABILITY FOR DECISION-MAKING

		Drinking-	Health				
SANITATION AND DRINKING-WATER	Sanitation	water	sector				
Sector review and/or planning processes							
Resource allocation							
National standard or regulation development							
Targeting surveillance activities							
HEALTH SECTOR							
Identifying public health priorities for reducing WASH-related							
diseases							
Responding to WASH-related disease outbreaks							
Identifying priority health care facilities needing WASH							
improvements							
O Limited data collection and availability; O Partial availability and little	use of data; $oldsymbol{0}$	Data availab	le and used				
for minority of decisions; Data available and used for majority of decisions.							

IV. How sufficient are current resources and what actions are being taken to close resource gaps?

SUFFICIENCY OF HUMAN RESOURCES

	Sanitation	Drinking-water	Hygiene	WASH in health care facilities	WASH in schools		
Achieving national targets				•			
	WASI	H sector					
Operations and maintenance	(
Design/construction of WASH facilities and							
networks	(
O Less than 50% of what is needed; ① Between 50% and 75% of what is needed; ① Over 75% of what is needed.							

COST RECOVERY STRATEGIES

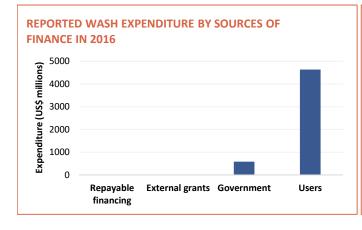
	Urban sanitation	Rural sanitation	Urban drinking-water	Rural drinking- water				
Operations and basic maintenance covered by tariffs								
Cost recovery addressed in financing plan/budget	✓	✓	✓	✓				
Operations and maintenance covered by tariffs: ○ Less than 50%: ● Between 50% and 80%: ● Over 80%. Cost recovery addressed in plan: ✓ Yes; × No.								

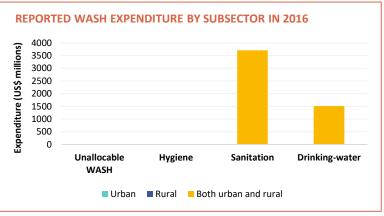
SUFFICIENCY OF FINANCIAL RESOURCES

						WASH in	
			Urban	Rural		health	
	Urban	Rural	drinking-	drinking-		care	WASH in
	sanitation	sanitation	water	water	Hygiene	facilities	schools
Implementation of national plan			1				
Achievement of national targets							
Estimated annual need to reach national targets (US\$ millions)	Quantitative	data on speci	fic financial r	needs by sub	sector are n	ot available.	
Identified available finance from all sources (US\$ millions) Quantitative data on funds available for subsectors are not available.							
O Less than 50% of what is needed; • Between 50% and 75% of what is needed; • Over 75% of what is needed.							

WASH BUDGETS AND EXPENDITURES

Government WASH budget (US\$ millions, current US\$)	
Government WASH budget per capita (current US\$)	
Government WASH budget as a percentage of GDP	
	2016
National WASH expenditure (US\$ millions, current US\$)	5 219
National WASH expenditure per capita (current US\$)	307.24
National WASH expenditure as a percentage of GDP	0.67%





V. What actions are being taken to leave no one behind?

HUMAN RIGHTS

	Sanitation	Water
Does the constitution recognize the human rights to water and sanitation?	✓	✓
Do laws recognize the human rights to water and sanitation?	✓	✓
Has a court recognized the human rights to water and sanitation?		✓
✓ Yes; X No.		

REACHING VULNERABLE GROUPS

		Sanitation				Drinking-water				
					Financing					Financial
	Measures				plan	Measures				plan
	to extend				includes	to extend				includes
	services to				measures to	services to				measures to
	group	Level of	Specific		target	group	Level of	Specific		target
	included in	implementa	coverage	Progress for	resources to	included in	implementa	coverage	Progress for	resources to
	policies or	tion of	targets for	group is	reduce	policies or	tion of	targets for	group is	reduce
	plans	measures	group	monitored	inequities	plans	measures	group	monitored	inequities
Poor populations	NA		NA	X		✓	0	NA	✓	
Populations living in slums or informal	NA		NA	NA	NA	NA		NA	NA	NA
settlements	INA		INA	INA	IVA	INA		INA	INA	INA
Populations living in remote or hard-to-reach	NIA		NIA	NIA	NIA	NIA		NIA	NIA	NA
areas	NA		NA	NA	NA	NA		NA	NA	NA
Indigenous populations	NA		NA	NA	NA	NA		NA	NA	NA
Internally displaced persons and/or refugees	✓	0	NA	NA	NA	NA		NA	NA	NA
Women	×		NA	NA	NA	NA		NA	NA	NA
Ethnic minorities	NA		NA	NA	NA	NA		NA	NA	NA
People living with disabilities	×		NA	✓	NA	NA		NA		NA
Populations with a high burden of disease	×		NA	NA	NA	✓	•	NA	NA	NA
Other: children	NA					✓				

Measures included in plans, Specific coverage targets, and Progress is monitored: ✓ Yes; X No; NA = Not applicable.

Level of implementation: ○ Not yet implemented; **①** Partially implemented; **●** Fully implemented.

Measures in financing plan to reduce inequities: ○ No; ① Yes, but not consistently applied; ● Yes and measures applied.

AFFORDABILITY

			Urban	Rural		
	Urban	Rural	drinking-	drinking-		
	sanitation	sanitation	water	water		
Financial schemes to make access to WASH more affordable for vulnerable groups	•	•	•			
O No schemes exist; O Schemes exist, but not widely used; O Schemes exist and are widely used.						

SDG means of implementation target 6.b aims to support and strengthen the participation of local communities in improving water and sanitation management. WHO, in collaboration with partners, monitors this target through the GLAAS initiative, looking at existence of participation procedures, participation of women and availability of resources for participation.

PARTICIPATION PROCEDURES ESTABLISHED AT NATIONAL LEVEL									
	Participation procedures defined in laws or policy	Extent of participation by the service users	Women's participation specified	Extent of women's participation					
Urban sanitation	✓		×						
Rural sanitation	✓		X						
Urban drinking-water	✓	•	X						
Rural drinking-water	✓	•	X						
Hygiene promotion	4	•	X						
Water resources management	4	•	X						
Participation procedures in law/policy and Women's participation specified: ✓ Yes; X No. Extent of participation: ○ Very low; ఄ Low; Medium; High; Very high.									

GOVERNMENT RESOURCES FOR PUBLIC PARTICIPATION

	Financial resources	Human resources	Agency responsible for monitoring extent and effectiveness of participation
Urban WASH			V
Rural WASH			✓
Water resources management	•	•	~
Financial and human rose		ss than FOO/ a	f.ubat

Financial and human resources: O Less than 50% of what is needed; • Between 50% and 75% of what is needed;

Over 75% of what is needed. Responsible agency: 🗸 Yes; 🗶 No.

VI. To what extent have countries pursued the ambition of SDG 6?

The Sustainable Development Goals (SDGs) establish global aspirational targets leading up to 2030. Goal 6 aims to ensure the availability and sustainable management of water and sanitation for all. Governments are expected to set their own national targets guided by the global level of ambition while taking into account national circumstances. This section presents findings on the extent to which countries are pursuing the ambition of SDG 6 by incorporating elements of safely managed services and other SDG themes into national WASH policies, plans and coverage targets. In addition, WHO is a co-custodian of SDG 6 means of implementation targets 6.a and 6.b through the GLAAS initiative.

NATIONAL POLICIES AND PLANS: INCORPORATING SDG 6 ELEMENTS

				Urban	Rural
	Urban	Rural		drinking-	drinking-
SANITATION	sanitation	sanitation	DRINKING-WATER	water	water
Access to safely managed services	√	✓	Access to safely managed services	✓	✓
Access to improved sources or facilities	√	✓	Access to improved sources or facilities	✓	✓
Climate resilience of WASH technology	✓	✓	Climate resilience of WASH technology	✓	✓
Open defecation			Affordability measures	✓	✓
Reuse of municipal wastewater and faecal sludge	✓	V	Household connections	V	✓
Municipal wastewater and sewerage	✓	✓	HYGIENE		
Faecal sludge collection and transport	✓	V	Promotion of handwashing with soap		,
Faecal sludge treatment	✓	✓	afe menstrual hygiene management		7
✓ Yes; X No.		·			

NATIONAL COVERAGE TARGETS: INCORPORATING SDG 6 ELEMENTS IN NATIONAL COVERAGE CRITERIA

SANITATION	Urban sanitation	Rural sanitation	DRINKING-WATER	Urban drinking- water	Rural drinking- water
Excreta is transported via a sewerage network and treated off-site	•	•	Minimum volume of water per day	•	•
Excreta is temporarily stored, emptied, and treated offsite	0	0	Minimum service hours per day	•	•
Excreta is treated and disposed of on-site	0		Maximum roundtrip collection time, including queuing	NA	NA
Improved sanitation facilities	0	0	Maximum roundtrip distance	NA	NA
Shared sanitation facilities between two or more households	0	0	Drinking-water is accessible on premises	•	•
			Drinking-water is free from contamination	•	•
Target year	reached in 2016	reached in 2016	Target year		
Target value	100%	100%	Target value	100%	100%
HYGIENE					
Handwashing facility on premises	This is included Law and	in the Building I Decree			
Soap and water on premises					
O Not included in target; Included in target, but monitoring	data not availab	le; Included	n target and monitoring data available.		_

TARGET-SETTING PROCESSES: ARE THE FOLLOWING ELEMENTS INCLUDED?

	Sanitation	Drinking- water	Hygiene	WASH in health care facilities
Inclusion of stakeholders	✓	✓	✓	✓
Baseline analysis	✓	✓	✓	✓
Financial analysis	✓	✓	✓	✓
Human resources needs	J	J	J	J
assessment	·	·	·	·
Public consultation	✓	✓	✓	✓
Revisions based on public consultation	~	~	✓	✓
Political endorsement	✓	✓	✓	✓
Public sharing of final targets	✓	✓	✓	✓
✓ Yes; X No.				