



UN-Water Global Analysis  
and Assessment of Sanitation  
and Drinking-Water

## Section C: Human Resources

*Module 6: Overview of questions in Section C*  
*GLAAS 2018/2019 cycle*



# Overview

- Section C consists of **3 questions** covering human resources (HR).
- **Additional** HR questions are included in Sections A, B and D.
- This module will go through each of the questions. Please also reference the survey guidance.

# Questions

**C1:** Human resources needs assessments

**C2:** WASH training institutions/programmes

**C3:** Human resources for WASH operations and development



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World Health  
Organization

C1

C2

C3

## Question C1 – Human resources needs assessments

- Understanding human resource needs is an essential foundation for a WASH enabling environment.
- This question aims to gather information on needs assessments conducted for WASH human resources in your country.

C1

C2

C3

## HUMAN RESOURCES NEEDS ASSESSMENTS

- C1. a. How are human resources capacity needs assessed in the WASH sector? Please include information on the stakeholders involved.

**Describe here how needs assessments for human resources in the WASH sector are conducted.**

- i. If needs are assessed, is gender included in the assessment?

Yes	No
<input type="checkbox"/>	<input type="checkbox"/>

- ii. How often does an assessment take place?

Annually	Every 2 to 3 years	Every 4+ years	On an ad hoc basis
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- iii. If the assessment is documented, please provide a link to the most recent assessment report or attach a copy.

C1

C2

C3

**HUMAN RESOURCES NEEDS ASSESSMENTS**

C1. a. How are human resources capacity needs assessed in the WASH sector? Please include information on the stakeholders involved.

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i. If needs are assessed, is gender included in the assessment?

Choose one option.

Yes	No
<input type="checkbox"/>	<input type="checkbox"/>

ii. How often does an assessment take place?

Annually	Every 2 to 3 years	Every 4+ years	On an ad hoc basis
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

iii. If the assessment is documented, please provide a link to the most recent assessment report or attach a copy.

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C1

C2

C3

## Question C2 – WASH training institutions and programmes

- Gaps in human resources are sometimes the source of too few trained or educated staff in specialized fields.
- This question seeks information on the types of WASH training institutions or programmes available in your country.

C1

C2

C3

### WASH TRAINING INSTITUTIONS/PROGRAMS

C2. a. What types of WASH training institutions/programs are available in your country?

**Describe the types of training institutions or programmes related to WASH that are available in your country.**

	Not sufficient	Partially sufficient	Fully sufficient
b. Are there sufficient WASH training institutions/programs available?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

i. If there are any insufficiencies in WASH training institutions/programs, please describe the insufficiencies and the reasons for these insufficiencies.



C1

C2

C3

### WASH TRAINING INSTITUTIONS/PROGRAMS

C2. a. What types of WASH training institutions/programs are available in your country?

**Choose one option.**

b. Are there sufficient WASH training institutions/programs available?

Not sufficient

Partially sufficient

Fully sufficient

☐☐☐

i. If there are any insufficiencies in WASH training institutions/programs, please describe the insufficiencies and the reasons for these insufficiencies.

C1

C2

C3

**WASH TRAINING INSTITUTIONS/PROGRAMS**

C2. a. What types of WASH training institutions/programs are available in your country?

**Sufficiency in regards  
to the number and  
quality of programmes**

b. Are there sufficient WASH training institutions/programs available?

Not sufficient

Partially sufficient

Fully sufficient

☐☐☐

i. If there are any insufficiencies in WASH training institutions/programs, please describe the insufficiencies and the reasons for these insufficiencies.

C1

C2

C3

### WASH TRAINING INSTITUTIONS/PROGRAMS

C2. a. What types of WASH training institutions/programs are available in your country?

b. Are there sufficient WASH training institutions/programs available?

Not sufficient

Partially sufficient

Fully sufficient

☐
☐
☐

i. If there are any insufficiencies in WASH training institutions/programs, please describe the insufficiencies and the reasons for these insufficiencies.

**Describe here the insufficiencies in WASH training institutions and programmes and the reasons for these insufficiencies.**

C1

C2

C3

## Question C3 – Human resources for WASH operations and development

- This question aims to understand the extent to which there are sufficient human resources for:
  - WASH operations and maintenance
  - Management of design and construction of WASH facilities and networks

C1

C2

C3

## HUMAN RESOURCES FOR WASH OPERATIONS AND DEVELOPMENT

C3.

Range of options

a. Are there sufficient human resources for WASH operations and maintenance?

b. Is there sufficient human resources capacity to manage the design and construction of WASH facilities and networks?

c. If there are insufficient human resources for operations and maintenance and/or design and construction of WASH facilities and networks, please describe the reasons why.

Less than 50% of what is needed

Between 50 to 75% of what is needed

More than 75% of what is needed

☐
☐
☐
☐
☐
☐

C1

C2

C3

**HUMAN RESOURCES FOR WASH OPERATIONS AND DEVELOPMENT**

C3.

**Choose one option per row.**

a. Are there sufficient human resources for WASH operations and maintenance?

b. Is there sufficient human resources capacity to manage the design and construction of WASH facilities and networks?

c. If there are insufficient human resources for operations and maintenance and/or design and construction of WASH facilities and networks, please describe the reasons why.

Less than 50% of  
what is neededBetween 50 to 75%  
of what is neededMore than 75% of  
what is needed☐☐☐☐☐☐

C1

C2

C3

## HUMAN RESOURCES FOR WASH OPERATIONS AND DEVELOPMENT

C3.

a. Are there sufficient human resources for WASH operations and maintenance?

Less than 50% of  
what is needed

Between 50 to 75%  
of what is needed

More than 75% of  
what is needed

☐
☐
☐

b. Is there sufficient human resources capacity to manage the design and construction of WASH facilities and networks?

☐
☐
☐

c. If there are insufficient human resources for operations and maintenance and/or design and construction of WASH facilities and networks, please describe the reasons why.

**Describe here the primary reasons for insufficient human resources for operations and maintenance and/or design and construction.**



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**Thank you!**

*For additional information or assistance please  
contact [glaas@who.int](mailto:glaas@who.int)*

