



World Patient Safety Day 2020 Global Virtual Event

“One world: Global solidarity for health worker safety and patient safety”

17 September 2020, Geneva, Switzerland

Programme of work

Moderators: Dr Neelam Dhingra and Sir Liam Donaldson

Opening session			
Topic	Speaker	Designation and Affiliation	Video timings
Welcome and opening remarks	Dr Neelam Dhingra	Unit Head WHO Patient Safety Flagship	0:00:00 – 0:01:19
	Dr Zsuzsanna Jakab	Deputy Director-General WHO	0:01:20 – 0:10:48
	Mr Jeremy Hunt	Member of Parliament Chairman of Health and Social Care Select Committee United Kingdom	0:10:49 – 0:15:52
World Patient Safety Day 2020: Campaign Video			0:15:53 – 0:18:26

Topic	Speaker	Designation and Affiliation	Video timings
Keynote address: "One world: Global solidarity for health worker safety and patient safety"	Sir Liam Donaldson	WHO Envoy for Patient Safety	0:18:27 – 0:31:51
2020: International Year of Nurse and Midwife	Ms Elizabeth Iro	Chief Nursing Officer WHO	0:31:52 – 0:35:44
Session 1: WHO global initiatives on health worker safety and patient safety			
Topic	Speaker	Designation and Affiliation	Video timings
WHO Patient Safety Flagship: A Decade of Patient Safety 2020 – 2030 <ul style="list-style-type: none"> Launch of World Patient Safety Day 2020 Goals 	Dr Neelam Dhingra	Unit Head WHO Patient Safety Flagship	0:35:45 – 0:43:50
Patient safety incident reporting and learning systems <ul style="list-style-type: none"> Launch of WHO guidance 	Sir Liam Donaldson	WHO Envoy for Patient Safety	0:43:51 – 0:49:48
Mental health	Dr Devora Kestel	Director Mental Health and Substance Abuse WHO	0:49:49 – 0:54:06
Occupational health and safety <ul style="list-style-type: none"> Launch of policy brief: National programmes for occupational health of health workers 	Dr Maria Neira	Director Environment, Climate Change and Health WHO	0:54:07 – 0:58:52
<ul style="list-style-type: none"> Protection of health and safety of health workers: Checklist for health care facilities 	Ms Christiane Wiskow	Senior Health Services Specialist ILO	0:58:53 – 1:04:45
Infection prevention and control (IPC) <ul style="list-style-type: none"> Core competencies for IPC professionals 	Dr Benedetta Allegranzi	Technical Lead Infection Prevention and Control Hub and Taskforce WHO	1:04:46 – 1:09:09

Session 2: WHO regional and country initiatives on health worker safety and patient safety			
Topic	Speaker	Designation and Affiliation	Video timings
Message from WHO Regional Office for the Western Pacific	Dr Takeshi Kasai	WHO Regional Director for the Western Pacific	1:09:10 – 1:12:58
Country initiative – Malaysia	Dr Noor Hisham Bin Abdullah	Director General of Health Ministry of Health, Malaysia	1:12:59 – 1:16:14
		Story from Sarawak General Hospital	1:16:15 – 1:19:10
Country initiative – Japan		Japan National University Hospital Alliance for Patient Safety	1:19:11 – 1:22:30
Message from WHO Country Office for Mongolia	Dr Sergey Diorditsa	WHO Representative to Mongolia	1:22:31 – 1:25:27
Message from WHO Regional Office for South-East Asia	Dr Poonam Khetrpal Singh	WHO Regional Director for South-East Asia	1:25:28 – 1:29:08
Country initiative – Sri Lanka		Ministry of Health and Indigenous Medical Services	1:29:09 – 1:30:24
		Sri Lanka College of Microbiologists	
		WHO Country Office for Sri Lanka	
Country initiative – Indonesia	Dr Terawan Agus Putranto	Minister of Health, Indonesia	1:30:25 – 1:33:40
Message from WHO Regional Office for the Eastern Mediterranean	Dr Ahmed Al-Mandhari	WHO Regional Director for the Eastern Mediterranean	1:33:41 – 1:37:15
Country initiative – Oman	Dr Ahmed Mohammed Obaid Al Saidi	Minister of Health, Oman	1:37:16 – 1:40:29
Country initiative – Pakistan	Dr Yasmin Rashid	Minister of Primary, Secondary Healthcare, Specialized Healthcare and Medical Education, Punjab Province, Pakistan	1:40:30 – 1:45:01
Country initiative – Saudi Arabia	Dr Abdulelah Alhawsawi	Director General Saudi Patient Safety Center	1:45:02 – 1:46:10
Message from WHO Regional Office for Europe	Dr Hans Kluge	WHO Regional Director for Europe	1:46:11 – 1:50:07

Topic	Speaker	Designation and Affiliation	Video timings
Country initiative – United Kingdom	Ms Nadine Dorries	Minister of State for Mental Health, Suicide Prevention and Patient Safety, United Kingdom	1:50:08 – 1:53:21
Country initiative – Russian Federation	Ms Ekaterina Uba	First Deputy Head Government of the Ulyanovsk Region, Russian Federation	1:53:22 – 1:57:45
Country initiative – Ireland	Dr Lynda Sisson	National Clinical Lead for Workplace Health and Wellbeing, Health Service Executive, Ireland	1:57:46 – 2:03:13
Country initiative – Kazakhstan	Dr Bakhyt Tumenova	President, Aman-Saulyk (Non-Governmental Organization), Kazakhstan	2:03:14 – 2:06:58
Message from WHO Regional Office for Africa	Dr Felicitas Zawaira	WHO Assistant Regional Director for Africa	2:06:59 – 2:09:50
Country initiative – Kenya	Dr Rashid Aman	Chief Administrative Secretary of Health, Ministry of Health, Kenya	2:09:51 – 2:13:57
Message from WHO Regional Office for the Americas	Dr Carissa Etienne	WHO Regional Director for the Americas	2:13:58 – 2:16:54
Country initiative – Argentina	Dr Arnaldo Medina	Secretary of Quality in Health, Ministry of Health, Argentina	2:16:55 – 2:17:55
	Dr Judit Díaz Bazán	Undersecretary of Quality, Ministry of Health, Argentina	2:17:56 – 2:19:04
Session 3: Key stakeholders' and partners' initiatives on health worker safety and patient safety			
Topic	Speaker	Designation and Affiliation	Video timings
Patient Safety Movement Foundation (PSMF)	Mr Joe Kiani	Founder and Founding Chairman, PSMF	2:19:05 – 2:23:21
	Dr Michael Ramsay	Chairman of Board, PSMF	2:23:22 – 2:27:18

Topic	Speaker	Designation and Affiliation	Video timings
Joint Commission International (JCI)	Ms Paula Wilson	Chief Executive Officer, JCI	2:27:19 – 2:30:06
	Story from a hospital – The Aga Khan Health Services Tanzania		2:30:07 – 2:33:11
Sovereign Sustainability and Development (SSD)	Mr Alan Donnelly	Executive Chairman, SSD	2:33:12 – 2:35:57
International Alliance of Patients' Organizations (IAPO)	Mr Kawaldip Sehmi	Chief Executive Officer, IAPO	2:35:58 – 2:39:06
WHO Patients for Patient Safety (PFPS) programme	Ms Helen Haskell	Co-Chair, WHO PFPS	2:39:07 – 2:41:50
	Dr Hussain Jafri	Co-Chair, WHO PFPS	2:41:51 – 2:45:35
International Council of Nurses (ICN)	Mr Howard Catton	Chief Executive Officer, ICN	2:45:36 – 2:48:32
	Story from a nurse – Mrs Perpetual Ofori Ampofo Ghana		2:48:33 – 2:50:33
World Medical Association (WMA)	Dr Miguel Roberto Jorge	President, WMA	2:50:34 – 2:53:05
	Story from Dr Jacqueline Kitulu – National Medical Association Kenya		2:53:06 – 2:56:16
World Organization of Family Doctors (WONCA)	WONCA Working party on quality and safety in family medicine		2:56:17 – 2:59:08
	Story from a family physician – Dr Joy Mugambi Kenya		2:59:09 – 3:02:29
International Pharmaceutical Federation (FIP)	Ms Zuzana Kusynová	Lead for Policy, Practice and Compliance, FIP	3:02:30 – 3:05:22
	Story from a pharmacist – Ms Mariet Eksteen South Africa		3:05:23 – 3:08:19
International Society for Quality in Healthcare (ISQua)	Dr Peter Lachman	Chief Executive Officer, ISQua	3:08:20 – 3:10:48
	ISQua Fellow – Dr Rhoda Kalondu Kenya		3:10:49 – 3:14:05
Institute for Healthcare Improvement (IHI)	Ms Patricia McGaffigan	Vice president, Safety Programs, IHI	3:14:06 – 3:17:04
	IHI Fellow – Dr Isaac Seckorm Ghana		3:17:05 – 3:18:42
International Hospital Federation (IHF)	Ms Sylvia Basterrechea	Membership and Project Officer, IHF	3:18:43 – 3:21:29

Topic	Speaker	Designation and Affiliation	Video timings
Imperial College London (ICL), academic partner of Global Patient Safety Collaborative	Dr Mike Durkin	Senior Advisor on Patient Safety Policy and Leadership, ICL	3:21:30 – 3:25:48
WHO Collaboration Centre (WCC) in Human Factors – Florence, Italy	WCC Team		3:25:49 – 3:31:05
International Ergonomics Association (IEA)	Dr Kathleen L Mosier	President, IEA	3:31:06 – 3:33:37
	Case study from the Pontifical Xavierian University – Dr Martha Caro and Ms Carolina Daza Colombia		3:33:38 – 3:36:41
International Commission on Occupational Health (ICOH)	Dr Gwen Brachman	Chair of Scientific Committee, ICOH	3:36:42 – 3:39:36
	Story from the ground – Dr Muzimkhulu Zungu South Africa		3:39:37 – 3:42:32
Public Service International (PSI)	Mr Baba Aye	Health and Social Services Officer, PSI	3:42:33 – 3:45:44
	Story from the ground – Ms Moradeke Abiodun-Badru Nigeria		3:45:45 – 3:48:31
WHO Collaborating Centre (WCC) for Occupational Health – Skopje, North Macedonia	WCC Team		3:48:32 – 3:51:59
Session 4: Closing session			
Topic	Speaker	Designation and Affiliation	Video timings
Conclusion	Sir Liam Donaldson	WHO Envoy for Patient Safety	3:52:00 – 3:55:44
	Dr Neelam Dhingra	Unit Head WHO Patient Safety Flagship	3:55:45 – 3:58:44
Message from WHO Director-General	Dr Tedros Adhanom Ghebreyesus	Director-General WHO	3:58:45 – 4:01:22
Closing remarks	Dr Zsuzsanna Jakab	Deputy Director-General WHO	4:01:23 – 4:08:54
	Dr Edward Kelley	Director, Integrated Health Services WHO	4:08:55 – 4:12:07