## World Patient Safety Day 2022 Global Virtual Event

**“Medication Without Harm”**

15 September 2022, Geneva-Switzerland
14:00 – 18:00 CEST

### PROGRAMME OF WORK

**Moderators:**
Dr Neelam DHINGRA and Sir Liam DONALDSON

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| 14:00 – 14:10 | Welcome                                      | Dr Neelam DHINGRA  
Unit Head, Patient Safety Flagship  
WHO-HQ                                                              |
|      | Opening remarks from Co-chairs of the WHO World Patient Safety Day Steering Committee | Dr Zsuzsanna JAKAB  
WHO Deputy Director-General  
Rt Hon Mr Jeremy HUNT  
Chair of the Health and Social Care Select Committee, United Kingdom |
|      | WHO Campaign video for World Patient Safety Day 2022 |                                                                        |
| 14:10 – 14:20 | Medication safety: a global strategic imperative | Sir Liam DONALDSON  
WHO Patient Safety Envoy                                                            |
| 14:20 – 14:30 | Embracing the challenge of medication safety: WHO’s approach | Dr Neelam DHINGRA                                                            |

### Session 1: Medication safety: patients, families and communities

**Chair:** Ms Helen HASKELL  
Patient Safety Champion, Mothers Against Medical Error

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| 14:30 – 15:00 | Empowering patients                          | Ms Sue SHERIDAN  
Founding member, Patients for Patient Safety US |
|      | Medication literacy in the community: Strategies for improvement | Dr Priyadarshani GALAPPATTHY  
Senior Professor of Pharmacology, University of Colombo, Sri Lanka |
|      | The role of patient organizations: Engaging with patients | Mr Kawaldip SEHMI  
Chief Executive Officer, International Alliance of Patients’ Organizations |

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| 15:00 – 15:05 | Message on World Patient Safety Day 2022 from WHO Regional Director for Europe  
Dr Hans Henri P. KLUGE  
WHO Regional Director for Europe |
| 15:05 – 15:10 | Video “Just and fair culture”  
The role of the health and care workers in reducing medication errors and medication-related harm |
| 15:10 – 15:40 | Nurses  
Mr Howard CATTON  
Chief Executive Officer, International Council of Nurses (ICN)  
Medical doctors  
Dr Julia TAINJOKI-SEYER  
Advocacy and Medical Advisor, World Medical Association (WMA)  
Pharmacists  
Ms Zuzana KUSYNOVA  
Lead for Policy, Practice and Compliance, International Pharmaceutical Federation (FIP) |
| 15:40 – 15:43 | Message on World Patient Safety Day 2022 from WHO Regional Director for the Eastern Mediterranean  
Dr Ahmed AL-MANDHARI  
WHO Regional Director for the Eastern Mediterranean |
| 15:43 – 16:13 | Naming, labelling and packaging solutions to avoid LASA errors  
Dr Hisham ALJADHEY  
Executive President, Saudi Food & Drug Authority  
The safety of opioid medications: practical action at a system level  
Mr Ewan MAULE  
Director of Medicines and Pharmacy, North-East and North Cumbria Integrated Care Board, UK  
Product quality and safety: scale of the problem and solutions – substandard and falsified medical products  
Mr Rutendo KUWANA  
Team Lead, Regulation and Safety, WHO-HQ |
| 16:13 – 16:15 | Message on World Patient Safety Day 2022 from WHO Regional Director for Africa  
Dr Matshidiso MOETI  
WHO Regional Director for Africa |
| 16:15 – 16:30 | Break |
# Session 4: Medication safety: systems and practices

**Chair:** Mr Frank FEDERICO  
Faculty for Institute for Healthcare Improvement (IHI) and Senior Safety Expert

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| 16:30– 17:00 | Reducing patient harm through safe medication use process – focusing on prescribing, administration and monitoring | Ms Carolyn HOFFMAN  
Chief Executive Officer, Institute for Safe Medication Practices - Canada (ISMP-Canada) |
|            | Challenges of reducing medication errors in primary, ambulatory, residential and home care      | Prof Jose M VALDERAS  
Chairman, WONCA Working Party in Quality & Safety                                |
|            | The Economics of Medication Safety: Improving medication safety through collective, real-time learning | Ms Katherine DE BIENASSIS  
Health Policy Analyst, Health Division, The Organisation for Economic Co-operation and Development (OECD) |
| 17:00 – 17:05 | Message on World Patient Safety Day 2022 from WHO Regional Director for the Americas            | Dr Carissa F. ETIENNE  
WHO Regional Director for the Americas                                           |
| 17:05 – 17:50 | Panel discussion “Medication safety: how to get better faster”                                   | **Moderator:**  
Sir Liam DONALDSON  
WHO Patient Safety Envoy                                                     |
|            | Addressing high-risk situations, polypharmacy and transitions of care for improving medication safety at the national and facility level | Panelists:  
Dr Gitanjali BATMANABANE  
Pro Vice-Chancellor, GITAM Institute of Medical Sciences & Research Visakhapatnam, India  
Mr Joe KIANI  
Founder and Immediate Past Chairman, Patient Safety Movement Foundation  
Co-Chair, Patient Safety Working Group, US President’s Council of Advisors on Science and Technology (PCAST)  
Ms Helen HASKELL  
Patient Safety Champion, Mothers Against Medical Error  
Dr Aquiles Rodrigo HENRÍQUEZ  
General Coordinator of Strategic Development, Ministry of Public Health, Ecuador  
Mr Mike COHEN  
President Emeritus, Institute for Safe Medication Practices (ISMP), United States of America & Chairperson, International Medication Safety Network (IMSN) |
| 17:50 – 17:53 | Message on World Patient Safety Day 2022 from WHO Regional Director for South-East Asia          | Dr Poonam Khetrapal SINGH  
WHO Regional Director for South-East Asia                                        |
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<td>Message on World Patient Safety Day 2022 from WHO</td>
<td>Dr Tedros Adhanom GHEBREYESUS WHO Director-General</td>
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<td>17:55 – 17:58</td>
<td>Key messages and conclusion</td>
<td>Sir Liam DONALDSON</td>
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<td>Dr Neelam DHINGRA</td>
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<td>17:58 – 18:00</td>
<td>Closing remarks</td>
<td>Dr Rudi EGGERS</td>
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<td>Director, Integrated Health Services WHO-HQ</td>
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