

 World Health Organization  World Patient Safety Day 17 September 2024	World Patient Safety Day 2024 Global Consultation Improving diagnostic safety and implementing the Global Patient Safety Action Plan 2021-2030 10-12 September 2024 Geneva, Switzerland
---	--

DRAFT PROGRAMME OF WORK

Venue: ILO building, Salle E

Day One: Tuesday, 10 September 2024		
08:00-09:00	Registration	All participants
Opening session Chair and co-chair: Sir Liam DONALDSON and Dr Irina PAPIEVA		
09:00-09:10	Opening remarks Objectives of the consultation and introduction to the World Patient Safety Day (WPSD) 2024 theme	Dr Rudi EGGERS Director, Integrated Health Services, WHO HQ (video message) Dr Irina PAPIEVA Patient Safety Flagship, WHO HQ
09:10-09:15	Address by WHO Director-General (DG)	Dr Tedros Adhanom GHEBREYESUS WHO Director-General (video message)
09:15-09:20	Address by Assistant Director General (ADG)	Dr Bruce AYLWARD
09:20-09:30	Welcome to delegates from Co-chairs of the WPSD 2024 Steering Committee	Professor Yasuhiro SUZUKI Advisor for International Affairs Ministry of Health, Labour and Welfare Japan (video message) Dr Deusdedit MUBANGIZI Director, Health Products Policy and Standards, WHO HQ
09:30-09:35	WHO WPSD 2024 Campaign Video	
09:35-09:50	Unlocking safer care: the imperative of diagnostic safety	Sir Liam DONALDSON WHO Special Envoy for Patient Safety

09:50-09:55	SLIDO: What do we know and what do we not about diagnostic safety?	
09:55-10:05	Two sides, one truth: experiences of diagnostic safety	Mr Terence Vanginkel WILDE Patient representative, Canada Ms Aline Cristina PEDROSO Nurse, Brazil
10:05-10:20	Diagnostic safety: concepts, practice and change	Dr Hardeep SINGH Co-Chief, Health Policy, Quality and Informatics Program, Michael E. DeBakey Veterans Affairs Medical Center and Baylor College of Medicine, USA
10:20-11:00	Understanding the landscape of diagnostic safety: panel discussion	Moderator: Sir Liam DONALDSON <ul style="list-style-type: none">• Ms Helen HASKELL President, Mothers Against Medical Error, USA• Dr Gustavo Faissol Janot de MATOS Intensive care physician, Brazil• Prof Carmel MORAN Chair of the WFUMB Safety Committee, World Federation of Ultrasound for medicine and biology, Switzerland• Dr Malathi ARSHANAPALAI Group Quality Director and Group Academic Director, Private sector chain of hospitals, United Arab Emirates• Dr Henrietta HUGHES OBE Patient Safety Commissioner Office of Patient Safety Commissioner London, United Kingdom of Great Britain and Northern Ireland
11:00-11:30	Group Photo and Coffee/Tea Break	
Session 1: Diagnostic safety – a team effort		
Chair and co-chair: Dr Abdulelah ALHAWSAWI and Dr Tuija IKONEN		
11:30-11:40	EMRO WPSD video	
11:40-12:10	Misdiagnosis, me and AI: a story for our times	Ms Sue SHERIDAN Founding member, Patients for Patient Safety US, USA

12:10-12:50	Enhancing diagnostic safety: panel discussion	Moderator: Dr Abdulelah ALHAWSAWI <ul style="list-style-type: none">• Dr W M Upuli S Wijemanne Ministry of Health, Sri Lanka• Dr Ali ASERI Director General, Saudi Patient Safety Center, Saudi Arabia• Dr Aidan FOWLER National Director, Patient Safety England, Deputy Chief Medical Officer, Department of Health and Social Care London, United Kingdom of Great Britain and Northern Ireland• Dr Lydia OKUTOYI Director of Healthcare Quality, Kenyatta National Hospital, Kenya• Dr Mark L. GRABER Physician and diagnostic safety expert, USA
12:50-13:00	Improving diagnostic safety: implementation model	Dr Irina PAPIEVA
13:00-14:00	Lunch	
Session 2: Diagnostic safety: challenges and solutions		
Chair and co-chair: Dr Blerta MALIQI and Dr Ingo HARTEL		
14:00-14:15	Economics of patient safety	Ms Katherine DE BIENASSIS Health Policy Analyst, Health Division Directorate for Employment, Labour, and Social Affairs, OECD
14:15-14:20	Introduction to group work	Ms Alexandra Shaw Patient Safety Flagship, WHO HQ
14:20-14:45	Interactive icebreaker: human factors	Dr Yin SHANQING Assistant Director, Department of Human Factors and Systems Design KK Women’s and Children’s Hospital, Singapore
14:45-15:00	Group work Group 1: Health workers Group 2: Patients and their representatives Group 3: Systems and processes Group 4: Diagnostics and technology	
15:00-15:30	Coffee/Tea break	

15:30-16:45	Group work (continued)	
16:45-17:15	Improving diagnostic safety: WHO interventions	Moderator: Dr Blerta MALIQI
17:15-17:25	Communicating and championing WPSD: the 2024 campaign	Dr Ayda TAHA Patient Safety Flagship, WHO HQ
17:25-17:30	Closing of Day 1	Sir Liam DONALDSON

Day Two: Wednesday, 11 September 2024		
08:30-09:00	Registration	All participants
Session 3: Charting the path to diagnostic excellence Chair: Sir Liam DONALDSON and Ms Helen HASKELL		
09:00-09:05	Day 1 recap	Dr Irina Papieva
09:10-09:50	Group presentations	Rapporteurs from the four groups
09:50-10:10	Discussion and Q/A	Moderator: Ms Helen HASKELL
10:10-10:55	Patient Safety: the communication science perspective	Prof Annegret HANNAWA
10:55-11:00	Way forward	Sir Liam DONALDSON
11:00-11:30	Coffee/Tea Break	
Session 4: The path to safer care: Implementing the Global Patient Safety Action Plan (GPSAP) 2021-2030 Chair and co-chair: Sir Liam DONALDSON and Ms Sue SHERIDAN		
11:30-12:20	Implementing the GPSAP 2021-2030 <ul style="list-style-type: none">SO1: Policies to eliminate avoidable harm in health careSO2: High-reliability systemsSO3: Safety of clinical processesSO4: Patient and family engagementSO5: Health worker education, skills and safetySO6: Information, research and risk managementSO7: Synergy, partnerships and solidarity	Patient Safety Flagship team

12:20-12:50	Country stories Policy development: Malta Legislation and patient and family engagement: Sri Lanka Point of care improvement programs: Cambodia Incident reporting and learning systems: Morocco Competency development: Ethiopia Partnerships: Chile and the Philippines	Moderator: Sir Liam DONALDSON
12:50-13:00	Reflections	
13:00-14:00	Lunch	
Session 5: Mechanisms for implementing GPSAP 2021-2030 Chair and co-chair: Dr Neelam DHINGRA and Dr Giulia DAGLIANA		
14:00-14:45	Panel discussion: Challenges and opportunities at the regional level	Moderator: Dr Neelam DHINGRA WHO Regional focal points Dr Nurshaim TILNBAEVA, EURO Dr Mondher LETAIEF, EMRO Dr Aparna SINGH SHAH, SEARO Ms Ogusa SHIBATA, WPRO Dr Pierre KARIYO, AFRO (virtual) Dr Blanca PENALOZA, AMRO (virtual)
14:45-15:00	Global Patient Safety Action Plan 2021-2030 implementation: recalibrating the compass	Dr Nikhil GUPTA Patient Safety Flagship, WHO HQ
15:00-15:05	Group work instructions	Ms Alexandra SHAW
15:05-15:30	Group work Group 1: SO1 Group 2: SO2 Group 3: SO3 Group 4: SO4 Group 5: SO5 Group 6: SO6 <i>Note: SO7 to be addressed during the session 7</i>	
15:30-16:00	Coffee/Tea break	
16:00-17:30	Group work (cont.) Preparing the driver diagram for each SO	

17:30-17:45	Innovating for impact: the role of implementation science in patient safety	Prof Albert WU
17:45-17:50	Closing of Day 2	Sir Liam DONALDSON

Day Three: Thursday, 12 September 2024		
Session 6: Future of global patient safety: mid- and long-term perspective		
Chair and co-chair: Dr Rudi EGGERS and Dr Irina PAPIEVA		
09:00-09:05	Day 2 recap	Dr Priyadarshani GALAPPATTHY
09:05-10:05	Group presentations	
10:05-10:15	Discussion and Q/A	Moderator: Dr Rudi EGGERS
10:15-10:30	GPSAP 2021-2030 implementation guide	Dr Nikhil GUPTA
10:30-11:00	Open dialogue Convergence for safety: integrated approach to implementation	Moderator: Dr Rudi EGGERS
11:00-11:30	Coffee/Tea break	
11:30-11:45	Patient safety: continuity and change	Sir Liam DONALDSON
11:45-12:15	How stakeholders can accelerate the implementation of the GPSAP	Moderator: Dr Irina PAPIEVA <ul style="list-style-type: none"> • Patient and Civil Society organizations: IAPO, WPA • Academic institutions: ICL • WHO CCs: NOVA University Portugal, NHSRC India • Professional organizations: WMA, IUPHAR • Non-profit organizations: JCI
12:15-12:25	Key messages	Dr Rudi EGGERS
12:25-12:30	Closing remarks	Dr Yukiko NAKATANI ADG, MHP/MHA, WHO HQ