

## **Contractual Partner to Enhance the Integrated Leprosy Control and Prevention Strategies to Interrupt its transmission by 2030**

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**Request for Proposals (RFP)**

**Bid Reference**

**CD-002-2025**

**Country/Unit Name**

**WHO Country Office in the Philippines/MTD**

**Closing Date:**

**11 August 2025**



The World Health Organization (WHO) is seeking offers for an institutional partner to enhance the integrated leprosy control and prevention strategies to interrupt its transmission by 2030 under an Agreement for Performance of Work (APW).

Your ☒ Company ☒ Institution is invited to submit a proposal for the services in response to this Request for Proposals (RFP).

WHO is a public international organization, consisting of 194 Member States, and a Specialized Agency of the United Nations with the mandate to act as the directing and coordinating authority on international health work. As such, WHO is dependent on the budgetary and extra-budgetary contributions it receives for the implementation of its activities. Bidders are, therefore, requested to propose the best and most cost-effective solution to meet WHO requirements, while ensuring a high level of service.

### 1. Requirements

**WHO requires the successful bidder, to carry out the strengthening of leprosy control and prevention strategies to interrupt its transmission by 2030 .**

*See detailed Terms of Reference in Annex 1 for complete information.*

The successful bidder shall be a ☒ for profit / ☒ not for profit institution operating in the field of Public Health or related field with proven expertise in Health, Behavioural Science, Health Sciences, or other relevant disciplines.

**The successful bidder is expected to demonstrate experience and list relevant projects as follows:**

#### Mandatory experience:

- Proven professional experience in managing NTDs-related projects, conducting program implementation reviews, transmission assessment surveys, use of and adapting DOH and WHO-related guidelines, community engagement, strategic communication for disease prevention and control, and elimination of tropical diseases.
- Experience working in the public health sector, especially with DOH and/or government sector in the Philippines; collaborating with WHO, UN agencies and other development partners, research/academia to develop a national roadmap and roll out relevant guidelines on related NTD projects at central, regional, provincial and community levels in the Philippines.

#### Desirable experience:

- Experience in managing similar DOH – WHO - Sasakawa Health Foundation-supported NTDs related projects.

The bidder is expected to follow the instructions set forth below in the submission of their proposal to WHO.

### 2. Proposal

The proposal and all correspondence and documents relating thereto shall be prepared and submitted in the English language.

The proposal shall be concisely presented and structured to include the following information:

- Confidentiality Undertaking (*please complete Annex 2*)
- Presentation of your Company / Institution (*please complete Annex 3*)
- Proposed solution
- Proposed Approach/Methodology
- Proposed time line
- Time (person-days) and cost estimates
- Financial proposal – Currency



Information which the bidder considers confidential, if any, should be clearly marked as such.

### 3. Instructions to Bidders

The bidder must follow the instructions set forth in this RFP in the submission of their proposal to WHO.

A prospective bidder requiring clarification on technical, contractual or commercial matters may notify WHO via email at the following address no later than than **6 August 2025**:

**Email for submissions of all queries: [wproungm@who.int](mailto:wproungm@who.int) and to [wpphlprocurement@who.int](mailto:wpphlprocurement@who.int)**  
(use Bid reference in subject line )

A consolidated document of WHO's responses to all questions (including an explanation of the query but without identifying the source of enquiry) will be sent to all prospective bidders who have received the RFP.

From the date of issue of this RFP to the final selection, contact with WHO officials concerning the RFP process shall not be permitted, other than through the submission of queries and/or through a possible presentation or meeting called for by WHO, in accordance with the terms of this RFP.

The bidder shall submit, in writing, the complete proposal to WHO, no later than **11 August 2025 at 17:00 hours Manila time** ("the closing date"), by email at the following email address:

**CD-002-2025.**

(use Bid reference in subject line )

To be complete, a proposal shall include:

- A technical proposal, as described under part 2 above;
  - A financial proposal, as described under part 2 above;
1. Annexes 2 & 3, duly completed and signed by a person or persons duly authorized to represent the bidder, to submit a proposal and to bind the bidder to the terms of this RFP.

Each proposal shall be marked Ref: CD-002-2025 .

WHO may, at its own discretion, extend the closing date for the submission of proposals by notifying all bidders thereof in writing before the above closing date and time.

Any proposal received by WHO after the closing date for submission of proposals may be rejected. Bidders are therefore advised to ensure that they have taken all steps to submit their proposals in advance of the above closing date and time.

The offer outlined in the proposal must be valid for a minimum period of 90 calendar days after the closing date. A proposal valid for a shorter period may be rejected by WHO. In exceptional circumstances, WHO may solicit the bidder's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. Any bidder granting such an extension will not, however, be permitted to otherwise modify its proposal.

The bidder may withdraw its proposal any time after the proposal's submission and before the above mentioned closing date, provided that written notice of the withdrawal is received by WHO at the email address indicated above, before the closing date for submission of proposals.

No proposal may be modified after its submission, unless WHO has issued an amendment to the RFP allowing such modifications.



No proposal may be withdrawn in the interval between the closing date and the expiration of the period of proposal validity specified by the bidder in the proposal (subject always to the minimum period of validity referred to above).

WHO may, at any time before the closing date, for any reason, whether on its own initiative or in response to a clarification requested by a (prospective) bidder, modify the RFP by written amendment. Amendments could, *inter alia*, include modification of the project scope or requirements, the project timeline expectations and/or extension of the closing date for submission.

All prospective bidders that have received the RFP will be notified in writing of all amendments to the RFP and will, where applicable, be invited to amend their proposal accordingly.

All bidders must adhere to the UN Supplier Code of Conduct, which is available on the WHO procurement website at <http://www.who.int/about/finances-accountability/procurement/en/>.

#### 4. Evaluation

Before conducting the technical and financial evaluation of the proposals received, WHO will perform a preliminary examination of these proposals to determine whether they are complete, whether any computational errors have been made, whether the documents have been properly signed, and whether the proposals are generally in order. Proposals which are not in order as aforesaid may be rejected.

The evaluation panel will evaluate the technical merits of all the proposals which have passed the preliminary examination of proposals based on the following weighting:

Technical Weighting:	70 % of total evaluation
Financial Weighting:	30 % of total evaluation

The technical evaluation of the proposals will include:

Addressing of WHO's requirements and expectations	10
Quality of the overall proposal	10
Experience of the firm in carrying out related project	20
Qualifications and competence of the personnel proposed for the assignment	30
Proposed timeframe for the project	30
<b>TOTAL</b>	<b>100</b>

The number of points which can be obtained for each evaluation criterion is specified above and indicates the relative significance or weight of the item in the overall evaluation process.

A minimum of [80] points is required to pass the technical evaluation.

Please note that WHO is not bound to select any bidder and may reject all proposals. Furthermore, since a contract would be awarded in respect of the proposal which is considered most responsive to the needs of the project concerned, due consideration being given to WHO's general principles, including the principle of best value for money, WHO does not bind itself in any way to select the bidder offering the lowest price.



WHO may, at its discretion, ask any bidder for clarification of any part of its proposal. The request for clarification and the response shall be in writing. No change in price or substance of the proposal shall be sought, offered or permitted during this exchange.

NOTE: Individual contact between WHO and bidders is expressly prohibited both before and after the closing date for submission of proposals.

## 5. Award

WHO reserves the right to:

1. Award the contract to a bidder of its choice, even if its bid is not the lowest;
2. Award separate contracts for parts of the work, components or items, to one or more bidders of its choice, even if their bids are not the lowest;
3. Accept or reject any proposal, and to annul the solicitation process and reject all proposals at any time prior to award of contract, without thereby incurring any liability to the affected bidder or bidders and without any obligation to inform the affected bidder or bidders of the grounds for WHO's action;
4. Award the contract on the basis of the Organization's particular objectives to a bidder whose proposal is considered to be the most responsive to the needs of the Organization and the activity concerned;
5. Not award any contract at all.

WHO has the right to eliminate bids for technical or other reasons throughout the evaluation/selection process. WHO shall not in any way be obliged to reveal, or discuss with any bidder, how a proposal was assessed, or to provide any other information relating to the evaluation/selection process or to state the reasons for elimination to any bidder.

**NOTE: WHO is acting in good faith by issuing this RFP. However, this document does not oblige WHO to contract for the performance of any work, nor for the supply of any products or services.**

At any time during the evaluation/selection process, WHO reserves the right to modify the scope of the work, services and/or goods called for under this RFP. WHO shall notify the change to only those bidders who have not been officially eliminated due to technical reasons at that point in time.

WHO reserves the right at the time of award of contract to extend, reduce or otherwise revise the scope of the work, services and/or goods called for under this RFP without any change in the base price or other terms and conditions offered by the selected bidder.

WHO also reserves the right to enter into negotiations with one or more bidders of its choice, including but not limited to negotiation of the terms of the proposal(s), the price quoted in such proposal(s) and/or the deletion of certain parts of the work, components or items called for under this RFP.

Within 30 days of receipt of the contract between WHO and the successful bidder (the "Contract"), the successful bidder shall sign and date the Contract and return it to WHO according to the instructions provided at that time. If the bidder does not accept the Contract terms without changes, then WHO has the right not to proceed with the selected bidder and instead contract with another bidder of its choice. The Contract will include, without limitation, the provisions set forth in Annex 3.

Any and all of the contractor's (general and/or special) conditions of contract are hereby explicitly excluded from the Contract, i.e., regardless of whether such conditions are included in the Contractor's offer, or printed or referred to on the Contractor's letterhead, invoices and/or other material, documentation or communications.

We look forward to receiving your response to this RFP.



Yours sincerely,  
Mr Hassan Mursal, Operations Officer

**Annexes**

1. Detailed Terms of Reference
2. Confidentiality Undertaking
3. Vendor Information Form
4. Contractual provisions



## **Annex 1: Detailed Terms of Reference**

### **1. Purpose of the APW**

The World Health Organization (WHO) Philippines is looking for an institutional contractual partner to enhance the integrated leprosy control and prevention strategies and interrupt its transmission by 2030. The work will be carried out under an Agreement for Performance of Work (APW) contract.

### **2. Background**

The Philippines achieved the elimination of leprosy as a public health problem at the national level in 1998, based on the WHO threshold of a prevalence rate of less than 1 case per 10,000 population. Despite this milestone, the country continues to report almost 2,000 new cases annually, making it the leading contributor of leprosy cases in the WHO Western Pacific Region. This sustained transmission underscores the critical need for intensified and continuous household contact screening and early case detection efforts.

Among the 20 neglected tropical diseases (NTDs) prioritized by the World Health Organization, more than half present with skin-related manifestations. Of the 10 skin NTDs currently being monitored globally, four are endemic in the Philippines: leprosy (Hansen's disease), lymphatic filariasis, scabies, and yaws. These diseases are often linked to chronic disability, significant stigma, and adverse psychosocial outcomes.

An integrated approach to the detection, management, and surveillance of skin NTDs is central to effective control and eventual elimination. Such an approach leverages shared strategies such as active case finding, community engagement, and facility-based screening to improve cost-efficiency, broaden service coverage, and strengthen routine health systems. Integration also enhances data quality and reporting, thereby enabling more accurate disease burden assessments and prioritization.

In line with the WHO Global NTD Roadmap 2021–2030, the Department of Health (DOH) of the Philippines, through the National Leprosy Control Program (NLCP), has committed to the vision of achieving zero skin NTDs by 2030. However, significant challenges remain. These include the persistence of new autochthonous cases, gaps in surveillance, and limited public awareness. To overcome these barriers, WHO recommends strengthening multi-sectoral coordination, expanding partnerships with stakeholders and communities, and scaling up health worker capacity through regular training and supervision. Enhanced epidemiologic mapping and real-time monitoring are also essential to guide strategic decision-making and resource allocation.

The integration of activities for leprosy and other skin NTDs offers a unique opportunity to optimize human and financial resources, improve programmatic outcomes, and reduce the collective burden of these diseases. It also creates a platform for greater advocacy, allowing national and local actors to advance toward the goal of zero skin NTDs in the Philippines by 2030.

1. Support in the development of detailed operational plan on the conduct of the proposed program activities of the NLCP:
  - a. “More Than Skin Deep: Re-orientation and Harmonization of the National Leprosy Prevention and Control Program to Primary Care Providers” on September 15-19, 2025 in Zamboanga Peninsula
  - b. Consultative meeting with the WHO and other stakeholders (PDS, CLAP, etc.) for Leprosy for the formulation of the Integrated Administrative Order on Skin NTDs on October 9-10 in CALABARZON



- c. Consultative Meeting on the Updating of the NLCP Manual of Procedures (MOP) on October 27-28, 2025, in Central Luzon
- d. National Leprosy Stakeholders' Forum on November 12-14, 2025, in CALABARZON
2. Provide support in the sourcing, distribution, and logistics for preventive skin-care commodities for leprosy, including accommodation, venues, meals, training kits, collaterals, transportation, airfare for DOH officials and resource persons, and honoraria.
3. Document all activities and serve as secretariat, including meeting recordings, minutes, attendance, photos, videos, and technical reports, to be submitted to DOH and WHO within 48 hours or as agreed. This includes final reports for all capacity-building and advocacy campaign activities.
4. Facilitate preparatory coordination meetings with NLCP, WHO, partners, stakeholders, and CHDs at all levels. Tasks include preparing and routing notices, agenda, minutes, attendance sheets, and providing logistical arrangements (e.g., meals/snacks) for in-person sessions.
5. Organize and coordinate activity needs such as invitations, concept notes, briefers, PowerPoint presentations, participant communication, and follow-ups, including logistical and administrative support for smooth implementation.
6. Act as a coordination lead between the NLCP, WHO, participants, and resource persons to ensure efficient communication and alignment throughout the program duration.
7. Develop and document the Administrative Order on the Integration of Skin NTDs (Leprosy, LF, Scabies, and Yaws), including consultation meeting preparation and reporting.
8. Update the Leprosy Manual of Procedures (MOP) and provide full documentation of the consultation process and outputs.
9. Develop and print IEC materials and advocacy campaigns for integrated skin NTDs for national dissemination.
10. Implement other program-related activities as identified by the NLCP, aligned with the goals and priorities of the National Leprosy Control Program.

#### Statement of Objectives:

##### Main:

- To provide comprehensive logistical and coordination support to the Department of Health National Leprosy Control Program (NLCP) and WHO in the successful conduct of programmatic activities for the integration and strengthening of leprosy and skin NTD services aligned with the national goal of interrupting transmission by 2030.

##### Specific Objectives:

- Coordinate and support the successful conduct of four NLCP activities from September to November 2025, including logistics preparations.
- Coordinate and develop necessary documents such as invitations, briefers, presentations, and follow-ups.
- Provide support in the sourcing, distribution, and logistics for preventive skin-care commodities for leprosy and skin NTDs.
- Document all activities and serve as secretariat, including reports, attendance, photos/videos, and meeting minutes.
- Develop and print national IEC and advocacy materials for integrated skin NTDs.
- Implement additional activities identified by the NLCP, WHO, and key stakeholders that contribute to the overall goal of strengthening leprosy and skin NTD prevention, detection, management, and elimination efforts in the country.

### 3. Planned timelines (subject to confirmation)



The implementation timeline for this project is from **August 2025 to November 2025**.

#### 4. Requirements - Work to be performed

In close coordination with the Department of Health (DOH) – Disease Prevention and Control Bureau (DPCB) – Other Infectious Diseases for Prevention Control and Elimination Division (OIDPCED) and with collaboration with Center for Health Developments and guidance of the WHO Country Office Philippines, the contractual partner shall perform the following key activities:

**Develop an operational plan and conduct key four National Leprosy Control Program activities including the re-orientation to Primary Care Providers, formulation of the Integrated Administrative Order on Skin NTDs, MOP updating, and the National Leprosy Stakeholders' Forum.**

- Output 1.1: Inception report and work plan
- Output 1.2: Conduct of re-orientation and Harmonization of the National Leprosy Prevention and Control Program to Primary Care Providers  
Document and submit comprehensive meeting report for DOH and WHO review.
- Output 1.3: Conduct of formulation of the Integrated Administrative Order on Skin NTDs 6  
Submit a comprehensive meeting report with draft the Integrated Administrative Order for DOH and WHO review.
- Output 1.4: Conduct of updating of the NLCP Manual of Procedures (MOP)  
Submit a comprehensive meeting report with the updated NLCP Manual of Procedure for DOH and WHO review.
- Output 1.5: Conduct of the National Leprosy Stakeholders' Forum  
Document and submit comprehensive meeting report and stakeholder recommendations for DOH and WHO review.
- Output 1.6: Logistical and Administrative Support  
Coordinate and arrange venues, travel, meals, invitations, concept notes, briefers, PowerPoint presentations and honoraria for participants and resource persons. Procure and distribute training kits and event materials.
- Output 1.7: Documentation and Reporting  
Compile and submit technical reports, video/photo documentation, and recordings within 48 hours post-event. Maintain a centralized repository (google drive) for program documentation.
- Output 1.8: IEC and Advocacy Materials  
Develop and print IEC materials and advocacy campaigns for Leprosy and Skin NTDs.
- Output 1.9: Submission of Post-Activity Reports  
Submit final post-activity reports with policy and strategy recommendations

#### 5. Requirements - Planning

The Requesting Unit lists the different Outputs, their format, and the date at which they are expected. At the stage of the ToRs, the exact list and timelines may not be finalized yet: they should then be marked as “indicative”.

#### 6. Inputs

The Technical/Medical Officer indicates the contribution that the beneficiary will make to produce the Outputs.

#### 7. Activity Coordination & Reporting

Technical Officer:	Dr Bayo S. Fatunmbi, Technical Lead, CD/MTD	Email:	<a href="mailto:fatunmbib@who.int">fatunmbib@who.int</a>
For the purpose of:	Technical supervision and instructions - Reporting		
Administrative Officer:	Mr Hassan Mohamed Mursal, Operations Officer	Email:	<a href="mailto:mursal@who.int">mursal@who.int</a>



For the purpose of:	Contractual and financial management of the contract
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## 8. Characteristics of the Provider

The contractual partner must fulfill the following qualifications:

### Education of staff involved:

- Essential: University degree in behavioral sciences, health sciences, or related disciplines
- Desirable: Postgraduate degree in related fields and at least 10 years of practice in Public Health or Health Service Management

### Experience required:

- A for-profit or not-for-profit institution operating in the field for at least ten (10) years of Public Health with proven expertise in the prevention and control of NTDs Health Services Management, or other relevant disciplines

### Technical Skills and Knowledge:

- Proven capacity to coordinate and convene partnership-strengthening activities, organize stakeholders' meetings to build consensus, and follow up on recommendations from such meetings.
- Sound knowledge and skills in collaborating with the DOH on Systems, policies, procedures, and requirements
- Ability to work harmoniously as a member of a team, adapt to diverse educational and cultural backgrounds, and maintain a high standard of personal conduct
- Work flexibility, ability to balance multiple work streams, ability to thrive under tight deadlines, and ability to deliver results efficiently.

### Language requirements:

- Written and spoken fluency in English is essential.

### Competencies:

- Teamwork
- Technical expertise
- Partnership strengthening
- Effective communication, interpersonal and writing skills

In addition, the contractor shall have no direct or indirect involvement or interest, in any form, in arms dealing, drugs, alcohol industry, tobacco industry or human trafficking. The contractor and personnel involved in this work shall have no conflicts or interest in relation to the work being undertaken.

## 9. Place of assignment

Manila, Philippines or can be conducted remotely.



## Annex 2: Confidentiality Undertaking

1. The World Health Organization (WHO), acting through its Department of Communicable Diseases, has access to certain information relating to Strengthen Philippine Neglected Tropical Diseases Program to interrupt the transmission of selected Skin NTDs including leprosy by 2030 which it considers to be proprietary to itself or to entities collaborating with it (hereinafter referred to as "the Information").
2. WHO is willing to provide the Information to the Undersigned for the purpose of allowing the Undersigned to prepare a response to the Request for Proposal (RFP) for **“Contractual Partner to Strengthen Philippine Neglected Tropical Diseases Program to interrupt the transmission of leprosy by 2030”** ("the Purpose"), provided that the Undersigned undertakes to treat the Information as confidential and proprietary, to use the Information only for the aforesaid Purpose and to disclose it only to persons who have a need to know for the Purpose and are bound by like obligations of confidentiality and non-use as are contained in this Undertaking.
3. The Undersigned undertakes to regard the Information as confidential and proprietary to WHO or parties collaborating with WHO, and agrees to take all reasonable measures to ensure that the Information is not used, disclosed or copied, in whole or in part, other than as provided in paragraph 2 above, except that the Undersigned shall not be bound by any such obligations if the Undersigned is clearly able to demonstrate that the Information:
  1. was known to the Undersigned prior to any disclosure by WHO to the Undersigned (as evidenced by written records or other competent proof);
  2. was in the public domain at the time of disclosure by or for WHO to the Undersigned;
  3. becomes part of the public domain through no fault of the Undersigned; or
  4. becomes available to the Undersigned from a third party not in breach of any legal obligations of confidentiality (as evidenced by written records or other competent proof).
5. The Undersigned further undertakes not to use the Information for any benefit, gain or advantage, including but not limited to trading or having others trading in securities on the Undersigned's behalf, giving trading advice or providing Information to third parties for trade in securities.
6. At WHO's request, the Undersigned shall promptly return any and all copies of the Information to WHO.
7. The obligations of the Undersigned shall be of indefinite duration and shall not cease on termination of the above mentioned RFP process.
8. Any dispute arising from or relating to this Undertaking, including its validity, interpretation, or application shall, unless amicably settled, be subject to conciliation. In the event of the dispute is not resolved by conciliation within thirty (30) days, the dispute shall be settled by arbitration. The arbitration shall be conducted in accordance with the modalities to be agreed upon by the Undersigned and WHO or, in the absence of agreement within thirty (30) days of written communication of the intent to commence arbitration, with the rules of arbitration of the International Chamber of Commerce. The Undersigned and WHO shall accept the arbitral award as final.
9. Nothing in this Undertaking, and no disclosure of Information to the Undersigned pursuant to its terms, shall constitute, or be deemed to constitute, a waiver of any of the privileges and immunities enjoyed by WHO under national or international law, or as submitting WHO to any national court jurisdiction.

### Acknowledged and Agreed:

<b>Entity Name:</b>	.....
<b>Mailing Address:</b>	..... ..... .....
<b>Name and Title of duly authorized representative:</b>	.....
<b>Signature:</b>	.....
<b>Date:</b>	.....

**Annex 3: Vendor Information Form****Company Information to be provided by the Vendor submitting the proposal****UNGM Vendor ID Number:**

*If available – Refer to WHO website for registration process\**

**Legal Company Name:**

*(Not trade name or DBA name)*

**Company Contact:****Address:****City:****State:****Country:****Zip:****Telephone Number:****Fax Number:****Email Address:****Company Website:****Corporate information:****Company mission statement****Service commitment to**

customers and measurements  
used  
*(if available)*

**Organization structure** (include  
description of those parts of your  
organization that would be involved in  
the performance of the work)

**Relevant experience** (how could  
your expertise contribute to WHO's  
needs for the purpose of this RFP) –  
*Please attach reference and contact  
details*

**Staffing information**

\* <http://www.who.int/about/finances-accountability/procurement/en/>



## **Annex 4: Contractual Provisions**

Within 30 days of receipt of the contract between WHO and the successful bidder (the “Contract”), the successful bidder shall sign and date the Contract and return it to WHO according to the instructions provided at that time. If the bidder does not accept the Contract terms without changes, then WHO has the right not to proceed with the selected bidder and instead contract with another bidder of its choice. The Contract will include, without limitation, the provisions set forth below (with the successful bidder referred to below as the “Contractor”):

1. **Compliance with WHO Codes and Policies.** By entering into the Contract, the Contractor acknowledges that it has read, and hereby accepts and agrees to comply with, the WHO Policies (as defined below).

In connection with the foregoing, the Contractor shall take appropriate measures to prevent and respond to any violations of the standards of conduct, as described in the WHO Policies, by its employees and any other persons engaged by the Contractor to perform any services under the Contract.

Without limiting the foregoing, the Contractor shall promptly report to WHO, in accordance with the terms of the applicable WHO Policies, any actual or suspected violations of any WHO Policies of which the Contractor becomes aware.

For purposes of the Contract, the term “WHO Policies” means collectively: (i) the WHO Code of Ethics and Professional Conduct; (ii) the WHO Policy on Sexual Exploitation and Abuse Prevention and Response; (iii) the WHO policy on Preventing and Addressing Abusive Conduct; (iv) the WHO Code of Conduct for responsible Research; (v) the WHO Policy on Whistleblowing and Protection Against Retaliation; and (vi) the UN Supplier Code of Conduct, in each case, as amended from time to time and which are publicly available on the WHO website at the following links: <http://www.who.int/about/finances-accountability/procurement/en/> for the UN Supplier Code of Conduct and at <http://www.who.int/about/ethics/en/> for the other WHO Policies.

2. **Zero tolerance for sexual exploitation and abuse.** WHO has zero tolerance towards sexual exploitation and abuse. In this regard, and without limiting any other provisions contained herein:

(i) each legal entity Contractor warrants that it will: (i) take all reasonable and appropriate measures to prevent sexual exploitation or abuse as described in the WHO Policy on Sexual Exploitation and Abuse Prevention and Response by any of its employees and any other persons engaged by it to perform any services under the Contract; and (ii) promptly report to WHO and respond to, in accordance with the terms of the Policy, any actual or suspected violations of the Policy of which the contractor becomes aware; and

(ii) each individual Contractor warrants that he/she will (i) not engage in any conduct that would constitute sexual exploitation or abuse as described in the WHO Policy on Sexual Exploitation and Abuse Prevention and Response; and (ii) promptly report to WHO, in accordance with the terms of the Policy, any actual or suspected violations of the Policy of which the Contractor becomes aware.

3. **Tobacco/Arms Related Disclosure Statement.** The Contractor may be required to disclose relationships it may have with the tobacco and/or arms industry through completion of the WHO Tobacco/Arms Disclosure Statement. In the event WHO requires completion of this Statement, the Contractor undertakes not to permit work on the Contract to commence, until WHO has assessed the disclosed information and confirmed to the Contractor in writing that the work can commence.



4. **Anti-Terrorism and UN Sanctions; Fraud and Corruption.** The Contractor warrants for the entire duration of the Contract that:

- i. it is not and will not be involved in, or associated with, any person or entity associated with terrorism, as designated by any UN Security Council sanctions regime, that it will not make any payment or provide any other support to any such person or entity and that it will not enter into any employment or subcontracting relationship with any such person or entity;
- ii. it shall not engage in any illegal, corrupt, fraudulent, collusive or coercive practices (including bribery, theft and other misuse of funds) in connection with the execution of the Contract; and
- iii. the Contractor shall take all necessary precautions to prevent the financing of terrorism and/or any illegal corrupt, fraudulent, collusive or coercive practices (including bribery, theft and other misuse of funds) in connection with the execution of the Contract.

Any payments used by the Contractor for the promotion of any terrorist activity or any illegal, corrupt, fraudulent, collusive or coercive practice shall be repaid to WHO without delay.

5. **Breach of essential terms.** The Contractor acknowledges and agrees that each of the provisions of paragraphs 1, 2, 3 and 4 above constitutes an essential term of the Contract, and that in case of breach of any of these provisions, WHO may, in its sole discretion, decide to:

- i. terminate the Contract, and/or any other contract concluded by WHO with the Contractor, immediately upon written notice to the Contractor, without any liability for termination charges or any other liability of any kind; and/or
- ii. exclude the Contractor from participating in any ongoing or future tenders and/or entering into any future contractual or collaborative relationships with WHO.

WHO shall be entitled to report any violation of such provisions to WHO's governing bodies, other UN agencies, and/or donors.

6. **Use of WHO Name and Emblem.** Without WHO's prior written approval, the Contractor shall not, in any statement or material of an advertising or promotional nature, refer to the Contract or the Contractor's relationship with WHO, or otherwise use the name (or any abbreviation thereof) and/or emblem of the World Health Organization.

7. **Assurances regarding procurement.** If the option for payment of a maximum amount applies, to the extent the Contractor is required to purchase any goods and/or services in connection with its performance of the Contract, the Contractor shall ensure that such goods and/or services shall be procured in accordance with the principle of best value for money. "Best value for money" means the responsive offer that is the best combination of technical specifications, quality and price.

8. **Audit.** WHO may request a financial and operational review or audit of the work performed under the Contract, to be conducted by WHO and/or parties authorized by WHO, and the Contractor undertakes to facilitate such review or audit. This review or audit may be carried out at any time during the implementation of the work performed under the Contract, or within five years of completion of the work. In order to facilitate such financial and operational review or audit, the Contractor shall keep accurate and systematic accounts and records in respect of the work performed under the Contract.



The Contractor shall make available, without restriction, to WHO and/or parties authorized by WHO:

- i. the Contractor's books, records and systems (including all relevant financial and operational information) relating to the Contract; and
- ii. reasonable access to the Contractor's premises and personnel.

The Contractor shall provide satisfactory explanations to all queries arising in connection with the aforementioned audit and access rights.

WHO may request the Contractor to provide complementary information about the work performed under the Contract that is reasonably available, including the findings and results of an audit (internal or external) conducted by the Contractor and related to the work performed under the Contract.

9. **Publication of Contract.** Subject to considerations of confidentiality, WHO may acknowledge the existence of the Contract to the public and publish and/or otherwise publicly disclose the Contractor's name and country of incorporation, general information with respect to the work described herein and the Contract value. Such disclosure will be made in accordance with WHO's Information Disclosure Policy and shall be consistent with the terms of the Contract.